

Texas A&M International University

Office of Enrollment Services

1999 - Survey of Services Provided

Use Enrollment Services					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	100.0	100.0	100.0

Surveys					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Surveys	5	33.3	100.0	100.0
Missing	System	10	66.7		
Total		15	100.0		

Evaluations					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Evaluations	3	20.0	100.0	100.0
Missing	System	12	80.0		
Total		15	100.0		

Statistics					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Statistics	12	80.0	100.0	100.0
Missing	System	3	20.0		
Total		15	100.0		

Focus Reports					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Focus Reports	3	20.0	100.0	100.0
Missing	System	12	80.0		
Total		15	100.0		

Student Data					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Student Data	10	66.7	100.0	100.0
Missing	System	5	33.3		
Total		15	100.0		

Other					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Other	3	20.0	75.0	75.0
	2.00	1	6.7	25.0	100.0
	Total	4	26.7	100.0	
Missing	System	11	73.3		
Total		15	100.0		

Information was provided in a timely manner.					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	11	73.3	73.3	73.3
	Often	4	26.7	26.7	100.0
	Total	15	100.0	100.0	

How satisfied were you with the information you received?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	10	66.7	66.7	66.7
	Satisfied	5	33.3	33.3	100.0
	Total	15	100.0	100.0	

How satisfied were you with the understandability of the information received?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Satisfied	10	66.7	66.7	66.7
	Satisfied	5	33.3	33.3	100.0
	Total	15	100.0	100.0	

How often do you use general university statistics?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always	1	6.7	6.7	6.7

	Often	11	73.3	73.3	80.0
	Sometimes	3	20.0	20.0	100.0
	Total	15	100.0	100.0	

How valuable are these statistics to you?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Important	9	60.0	60.0	60.0
	Important	6	40.0	40.0	100.0
	Total	15	100.0	100.0	

Rate the helpfulness of the office staff when you requested their service.					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	10	66.7	66.7	66.7
	Very Good	4	26.7	26.7	93.3
	Good	1	6.7	6.7	100.0
	Total	15	100.0	100.0	

Have you used the statistics provided in the office homepage on the internet?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	40.0	40.0	40.0
	No	9	60.0	60.0	100.0
	Total	15	100.0	100.0	

If yes, how would rate the homepage?					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	3	20.0	30.0	30.0
	Very Good	3	20.0	30.0	60.0
	Good	3	20.0	30.0	90.0
	Fair	1	6.7	10.0	100.0
	Total	10	66.7	100.0	
Missing	System	5	33.3		
Total		15	100.0		

How would you rate the office staff overall?					
		Frequency	Percent	Valid Percent	Cumulative Percent

Valid	Excellent	9	60.0	60.0	60.0
	Very Good	6	40.0	40.0	100.0
	Total	15	100.0	100.0	