# Texas A\&M International University Spring 2005 - Student Opinion Survey Crosstabulations by Year 

Section I - Background Information



| Class Level * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Class Level | Freshman | Count | 89 | 104 | 115 | 308 |
|  |  | \% | 14.8\% | 14.8\% | 14.7\% | 14.8\% |
|  | Sophomore | Count | 79 | 142 | 124 | 345 |
|  |  | \% | 13.1\% | 20.2\% | 15.9\% | 16.5\% |
|  | Junior | Count | 209 | 219 | 291 | 719 |
|  |  | \% | 34.7\% | 31.2\% | 37.2\% | 34.5\% |
|  | Senior | Count | 131 | 193 | 189 | 513 |
|  |  | \% | 21.8\% | 27.5\% | 24.2\% | 24.6\% |
|  | Graduate or Professional | Count | 91 | 40 | 54 | 185 |


|  |  | \% | 15.1\% | 5.7\% | 6.9\% | 8.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 3 | 2 | 4 | 9 |
|  |  | \% | .5\% | . $3 \%$ | .5\% | .4\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | Does Not Apply to This College | \% | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 2 | 5 | 7 |
|  |  | \% | .0\% | . $3 \%$ | .6\% | . $3 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



| Total | Count | 602 | 703 | 782 | 2087 |
| :--- | :--- | ---: | ---: | ---: | ---: |
|  | $\boldsymbol{\%}$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| Sex * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Sex | Male | Count | 180 | 258 | 265 | 703 |
|  |  | \% | 29.9\% | 36.7\% | 33.9\% | 33.7\% |
|  | Female | Count | 422 | 444 | 514 | 1380 |
|  |  | \% | 70.1\% | 63.2\% | 65.7\% | 66.1\% |
|  |  | Count | 0 | 1 | 3 | 4 |
|  |  | \% | .0\% | .1\% | . $4 \%$ | . $2 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Marital Status * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Marital Status | Unmarried | Count | 430 | 521 | 621 | 1572 |
|  |  | \% | 71.4\% | 74.1\% | 79.4\% | 75.3\% |
|  | Married | Count | 164 | 167 | 129 | 460 |
|  |  | \% | 27.2\% | 23.8\% | 16.5\% | 22.0\% |
|  | Separated | Count | 3 | 6 | 12 | 21 |
|  |  | \% | .5\% | .9\% | 1.5\% | 1.0\% |
|  | Prefer Not to Respond | Count | 5 | 8 | 15 | 28 |
|  |  | \% | .8\% | 1.1\% | 1.9\% | 1.3\% |
|  |  | Count | 0 | 1 | 5 | 6 |
|  |  | \% | . $0 \%$ | . $1 \%$ | .6\% | . $3 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Hours per week employed? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Hours per week employed? | 0 or Only Occasional Jobs | Count | 166 | 239 | 279 | 684 |
|  |  | \% | 27.6\% | 34.0\% | 35.7\% | 32.8\% |
|  | 1 to 10 | Count | 37 | 52 | 46 | 135 |
|  |  | \% | 6.1\% | 7.4\% | 5.9\% | 6.5\% |
|  | 11 to 20 | Count | 123 | 158 | 179 | 460 |
|  |  | \% | 20.4\% | 22.5\% | 22.9\% | 22.0\% |
|  | 21 to 30 | Count | 73 | 70 | 72 | 215 |
|  |  | \% | 12.1\% | 10.0\% | 9.2\% | 10.3\% |
|  | 31 to 40 | Count | 131 | 124 | 130 | 385 |
|  |  | \% | 21.8\% | 17.6\% | 16.6\% | 18.4\% |
|  | Over 40 | Count | 69 | 59 | 71 | 199 |
|  |  | \% | 11.5\% | 8.4\% | 9.1\% | 9.5\% |
|  |  | Count | 3 | 1 | 5 | 9 |
|  |  | \% | . $5 \%$ | . $1 \%$ | .6\% | .4\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Current enrollment status at this College? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Current enrollment status at this College? | Full-Time | Count | 433 | 573 | 645 | 1651 |
|  |  | \% | 71.9\% | 81.5\% | 82.5\% | 79.1\% |
|  | Part-Time | Count | 168 | 128 | 132 | 428 |
|  |  | \% | 27.9\% | 18.2\% | 16.9\% | 20.5\% |
|  |  | Count | 1 | 2 | 5 | 8 |
|  |  | \% | . $2 \%$ | .3\% | .6\% | . $4 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

What type of tuition do you pay at this College? * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| What type of tuition do you pay at this College? | In-State Tuition | Count | 594 | 671 | 753 | 2018 |
|  |  | \% | 98.7\% | 95.4\% | 96.3\% | 96.7\% |
|  | Out-of-State Student | Count | 5 | 17 | 11 | 33 |
|  |  | \% | .8\% | 2.4\% | 1.4\% | 1.6\% |
|  | Does Not Apply to This College | Count | 1 | 7 | 11 | 19 |
|  |  | \% | . $2 \%$ | 1.0\% | 1.4\% | . $9 \%$ |
|  |  | Count | 2 | 8 | 7 | 17 |
|  |  | \% | . $3 \%$ | 1.1\% | . $9 \%$ | . $8 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| What is your residence classification at this college? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| What is your residence classification at this college? | In-State Student | Count | 589 | 669 | 737 | 1995 |
|  |  | \% | 97.8\% | 95.2\% | 94.2\% | 95.6\% |
|  | Out-of-State Student | Count | 3 | 4 | 8 | 15 |
|  |  | \% | .5\% | .6\% | 1.0\% | .7\% |
|  | International Student | Count | 10 | 25 | 29 | 64 |
|  |  | \% | 1.7\% | 3.6\% | 3.7\% | $3.1 \%$ |
|  |  | Count | 0 | 5 | 8 | 13 |
|  |  | \% | . $0 \%$ | .7\% | 1.0\% | .6\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Type of school attended prior to college. * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Type of school attended prior to college. | High School | Count | 199 | 309 | 333 | 841 |
|  |  | \% | 33.1\% | 44.0\% | 42.6\% | 40.3\% |
|  | Vocational/Technical School | Count | 3 | 5 | 4 | 12 |


|  |  | \% | . $5 \%$ | .7\% | . $5 \%$ | .6\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 284 | 290 | 326 | 900 |
|  | 2-Year College | \% | 47.2\% | 41.3\% | 41.7\% | 43.1\% |
|  |  | Count | 93 | 73 | 98 | 264 |
|  | 4-Year College or University | \% | 15.4\% | 10.4\% | 12.5\% | 12.6\% |
|  | Graduate/Professional | Count | 12 | 13 | 11 | 36 |
|  | College | \% | 2.0\% | 1.8\% | 1.4\% | 1.7\% |
|  |  | Count | 9 | 7 | 5 | 21 |
|  |  | \% | 1.5\% | 1.0\% | .6\% | 1.0\% |
|  |  | Count | 2 | 6 | 5 | 13 |
|  |  | \% | . $3 \%$ | . $9 \%$ | .6\% | .6\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  |  | Total |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2005 | Academic Advising Services | I Have Not Used This Service | Count | 3 | 6 | 17 | 1 | 1 | 28 |
|  |  |  | \% of <br> Total | .6\% | 1.2\% | 3.3\% | . $2 \%$ | . $2 \%$ | 5.5\% |
|  |  | I Have Used This Service | Count | 148 | 228 | 75 | 29 | 4 | 484 |
|  |  |  | \% of <br> Total | 28.9\% | 44.5\% | 14.6\% | 5.7\% | .8\% | 94.5\% |
|  | Total |  | Count | 151 | 234 | 92 | 30 | 5 | 512 |
|  |  |  | \% of <br> Total | 29.5\% | 45.7\% | 18.0\% | 5.9\% | 1.0\% | 100.0\% |


| Indicate your current college Residence. * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Indicate your current college Residence. | College Residence Hall | Count | 30 | 55 | 56 | 141 |
|  |  | \% | 5.0\% | 7.8\% | 7.2\% | 6.8\% |
|  | Fraternity or Sorority House | Count | 0 | 1 | 0 | 1 |
|  |  | \% | . $0 \%$ | .1\% | .0\% | . $0 \%$ |
|  | College Married Student Housing | Count | 0 | 2 | 3 | 5 |
|  |  | \% | .0\% | . $3 \%$ | . $4 \%$ | . $2 \%$ |
|  | Off-Campus Room or Apartment | Count | 61 | 84 | 99 | 244 |
|  |  | \% | 10.1\% | 11.9\% | 12.7\% | 11.7\% |
|  | Home of Parents or Relatives | Count | 338 | 396 | 480 | 1214 |
|  |  | \% | 56.1\% | 56.3\% | 61.4\% | 58.2\% |
|  | Own Home | Count | 154 | 144 | 132 | 430 |
|  |  | \% | 25.6\% | 20.5\% | 16.9\% | 20.6\% |
|  | Other | Count | 18 | 18 | 9 | 45 |
|  |  | \% | 3.0\% | 2.6\% | 1.2\% | 2.2\% |
|  |  | Count | 1 | 3 | 3 | 7 |
|  |  | \% | . $2 \%$ | . $4 \%$ | . $4 \%$ | . $3 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Do you receive any type of federal, state or college-sponsored financial aid? * Year Crosstabulation


## Section II - College Services

| Personal Counseling Services * Personal Counseling Services * Year Crosstabulation |  |  |  |  |  |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Year |  |  |  | Personal Counseling Services |  |


| Counseling Services | at This College | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | .0\% | .0\% | . $4 \%$ | .0\% | .0\% | .4\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | I Have Not Used This Service | Count | 4 | 10 | 75 | 1 | 0 | 90 |
|  |  | \% of <br> Total | 1.8\% | 4.4\% | 32.9\% | .4\% | .0\% | 39.5\% |
|  | I Have Used This Service | Count | 48 | 67 | 13 | 7 | 2 | 137 |
|  |  | \% of <br> Total | 21.1\% | 29.4\% | 5.7\% | 3.1\% | .9\% | 60.1\% |
| Total |  | Count | 52 | 77 | 89 | 8 | 2 | 228 |
|  |  | \% of <br> Total | 22.8\% | 33.8\% | 39.0\% | 3.5\% | .9\% | 100.0\% |



|  | I Have Used This Service | Count | 54 | 86 | 24 | 8 | 5 | 177 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Total | 21.6\% | 34.4\% | 9.6\% | 3.2\% | 2.0\% | 70.8\% |
| Total |  | Count | 60 | 92 | 81 | 11 | 6 | 250 |
|  |  | \% of <br> Total | 24.0\% | 36.8\% | 32.4\% | 4.4\% | 2.4\% | 100.0\% |


| Job Placement Services * Job Placement Services * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Job Placement Services |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Job <br> Placement <br> Services | I Have Not Used This Service | Count | 2 | 3 | 46 | 0 | 0 | 51 |
|  |  |  | \% of <br> Total | 1.5\% | 2.3\% | 34.6\% | . $0 \%$ | .0\% | 38.3\% |
|  |  | I Have Used This Service | Count | 21 | 26 | 25 | 7 | 3 | 82 |
|  |  |  | \% of Total | 15.8\% | 19.5\% | 18.8\% | 5.3\% | 2.3\% | 61.7\% |
|  | Total |  | Count | 23 | 29 | 71 | 7 | 3 | 133 |
|  |  |  | \% of <br> Total | 17.3\% | 21.8\% | 53.4\% | 5.3\% | 2.3\% | 100.0\% |
| 2003 | Job <br> Placement Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | $\%$ of <br> Total | .0\% | .0\% | .0\% | .0\% | .6\% | .6\% |
|  |  | I Have Not Used This Service | Count | 1 | 12 | 58 | 2 | 0 | 73 |
|  |  |  | \% of | .6\% | 7.3\% | 35.4\% | 1.2\% | .0\% | 44.5\% |
|  |  | I Have Used This Service | Count | 20 | 34 | 16 | 16 | 4 | 90 |
|  |  |  | \% of <br> Total | 12.2\% | 20.7\% | 9.8\% | 9.8\% | 2.4\% | 54.9\% |
|  | Total |  | Count | 21 | 46 | 74 | 18 | 5 | 164 |
|  |  |  | \% of <br> Total | 12.8\% | 28.0\% | 45.1\% | 11.0\% | 3.0\% | 100.0\% |
| 2005 | Job <br> Placement Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 1 | 2 |
|  |  |  | \% of | .0\% | .6\% | .0\% | .0\% | .6\% | 1.1\% |
|  |  | I Have Not Used This Service | Count | 4 | 10 | 78 | 2 | 1 | 95 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 2.3\% | 5.7\% | 44.6\% | 1.1\% | .6\% | 54.3\% |
|  |  | I Have Used This Service | Count | 21 | 27 | 20 | 8 | 2 | 78 |
|  |  |  | \% of | 12.0\% | 15.4\% | 11.4\% | 4.6\% | 1.1\% | 44.6\% |


|  | Total |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Total | Count | 25 | 38 | 98 | 10 | 4 | 175 |
|  | $14.3 \%$ | $21.7 \%$ | $56.0 \%$ | $5.7 \%$ | $2.3 \%$ | $100.0 \%$ |  |

Recreational And Intramural Programs And Services * Recreational And Intramural Programs And Services * Year Crosstabulation

| Year |  |  |  | Recreational And Intramural Programs And Services |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Recreational And <br> Intramural <br> Programs And <br> Services | I Have Not Used This Service | Count | 6 | 8 | 40 | 1 | 0 | 55 |
|  |  |  | \% of <br> Total | 3.6\% | 4.8\% | 23.8\% | .6\% | .0\% | 32.7\% |
|  |  | I Have Used This Service | Count | 19 | 65 | 17 | 8 | 4 | 113 |
|  |  |  | \% of <br> Total | 11.3\% | 38.7\% | 10.1\% | 4.8\% | 2.4\% | 67.3\% |
|  | Total |  | Count | 25 | 73 | 57 | 9 | 4 | 168 |
|  |  |  | \% of <br> Total | 14.9\% | 43.5\% | 33.9\% | 5.4\% | 2.4\% | 100.0\% |
| 2003 | Recreational And Intramural <br> Programs And Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 4 | 7 | 46 | 0 | 1 | 58 |
|  |  |  | \% of <br> Total | 1.8\% | 3.2\% | 21.1\% | .0\% | .5\% | 26.6\% |
|  |  | I Have Used This Service | Count | 56 | 76 | 17 | 8 | 2 | 159 |
|  |  |  | \% of <br> Total | 25.7\% | 34.9\% | 7.8\% | 3.7\% | .9\% | 72.9\% |
|  | Total |  | Count | 60 | 83 | 64 | 8 | 3 | 218 |
|  |  |  | \% of Total | 27.5\% | 38.1\% | 29.4\% | 3.7\% | 1.4\% | 100.0\% |
| 2005 | Recreational And <br> Intramural <br> Programs And <br> Services | Not Available at This College | Count | 0 | 1 | 1 | 0 | 0 | 2 |
|  |  |  | \% of <br> Total | .0\% | .4\% | .4\% | .0\% | .0\% | .8\% |
|  |  | I Have Not Used This Service | Count | 9 | 16 | 60 | 2 | 0 | 87 |
|  |  |  | \% of <br> Total | 3.6\% | 6.4\% | 23.9\% | .8\% | .0\% | 34.7\% |
|  |  | I Have Used This Service | Count | 62 | 71 | 20 | 7 | 2 | 162 |
|  |  |  | \% of <br> Total | 24.7\% | 28.3\% | 8.0\% | 2.8\% | .8\% | 64.5\% |


| Total | Count | 71 | 88 | 81 | 9 | 2 | 251 |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | $28.3 \%$ | $35.1 \%$ | $32.3 \%$ | $3.6 \%$ | $.8 \%$ | $100.0 \%$ |  |



Student Health Services * Student Health Services * Year Crosstabulation


| Year |  |  |  |  | Student H | ealth Ins | rance Progr |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Student Health <br> Insurance <br> Program | Not Available at This College | Count | 0 | 1 | 4 | 0 | 2 | 7 |
|  |  |  | \% of <br> Total | .0\% | 1.1\% | 4.2\% | .0\% | 2.1\% | 7.4\% |
|  |  | I Have Not Used This Service | Count | 2 | 10 | 58 | 1 | 2 | 73 |
|  |  |  | \% of <br> Total | 2.1\% | 10.5\% | 61.1\% | 1.1\% | 2.1\% | 76.8\% |
|  |  | I Have Used This Service | Count | 0 | 5 | 3 | 5 | 2 | 15 |
|  |  |  | \% of Total | .0\% | 5.3\% | 3.2\% | 5.3\% | 2.1\% | 15.8\% |
|  | Total |  | Count | 2 | 16 | 65 | 6 | 6 | 95 |
|  |  |  | $\%$ of <br> Total | 2.1\% | 16.8\% | 68.4\% | 6.3\% | 6.3\% | 100.0\% |
| 2003 | Student Health <br> Insurance <br> Program | Not Available at This College | Count | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 2.6\% | .0\% | .0\% | 2.6\% |
|  |  | I Have Not Used This Service | Count | 3 | 12 | 60 | 3 | 2 | 80 |
|  |  |  | $\%$ of Total | 2.6\% | 10.3\% | 51.7\% | 2.6\% | 1.7\% | 69.0\% |
|  |  | I Have Used This Service | Count | 8 | 8 | 13 | 3 | 1 | 33 |
|  |  |  | \% of Total | 6.9\% | 6.9\% | 11.2\% | 2.6\% | .9\% | 28.4\% |
|  | Total |  | Count | 11 | 20 | 76 | 6 | 3 | 116 |
|  |  |  | \% of <br> Total | 9.5\% | 17.2\% | 65.5\% | 5.2\% | 2.6\% | 100.0\% |
| 2005 | Student Health <br> Insurance <br> Program | Not Available at This College | Count | 0 | 0 | 4 | 0 | 0 | 4 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 2.8\% | .0\% | .0\% | 2.8\% |
|  |  | I Have Not Used This Service | Count | 5 | 15 | 88 | 0 | 0 | 108 |
|  |  |  | \% of Total | 3.4\% | 10.3\% | 60.7\% | .0\% | .0\% | 74.5\% |
|  |  | I Have Used This Service | Count | 9 | 11 | 7 | 2 | 4 | 33 |
|  |  |  | \% of <br> Total | 6.2\% | 7.6\% | 4.8\% | 1.4\% | 2.8\% | 22.8\% |
|  | Total |  | Count | 14 | 26 | 99 | 2 | 4 | 145 |
|  |  |  | \% of Total | 9.7\% | 17.9\% | 68.3\% | 1.4\% | 2.8\% | 100.0\% |

College-Sponsored Tutorial Services * College-Sponsored Tutorial Services * Year Crosstabulation

| Year |  |  |  | College-Sponsored Tutorial Services |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | CollegeSponsored Tutorial Services | I Have Not Used This Service | Count | 2 | 4 | 34 | 1 | 2 | 43 |
|  |  |  | \% of <br> Total | 1.0\% | 1.9\% | 16.4\% | . $5 \%$ | 1.0\% | 20.8\% |
|  |  | I Have Used This Service | Count | 55 | 73 | 24 | 8 | 4 | 164 |
|  |  |  | \% of <br> Total | 26.6\% | 35.3\% | 11.6\% | 3.9\% | 1.9\% | 79.2\% |
|  | Total |  | Count | 57 | 77 | 58 | 9 | 6 | 207 |
|  |  |  | \% of <br> Total | 27.5\% | 37.2\% | 28.0\% | 4.3\% | 2.9\% | 100.0\% |
| 2003 | CollegeSponsored Tutorial Services | I Have Not Used This Service | Count | 3 | 10 | 37 | 2 | 1 | 53 |
|  |  |  | \% of <br> Total | 1.1\% | 3.7\% | 13.7\% | .7\% | .4\% | 19.6\% |
|  |  | I Have Used This Service | Count | 76 | 95 | 36 | 10 | 1 | 218 |
|  |  |  | \% of Total | 28.0\% | 35.1\% | 13.3\% | 3.7\% | .4\% | 80.4\% |
|  | Total |  | Count | 79 | 105 | 73 | 12 | 2 | 271 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 29.2\% | 38.7\% | 26.9\% | 4.4\% | .7\% | 100.0\% |
| 2005 | CollegeSponsored Tutorial Services | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .6\% | .0\% | .0\% | .6\% |
|  |  | I Have Not Used This Service | Count | 5 | 14 | 49 | 3 | 1 | 72 |
|  |  |  | \% of <br> Total | 1.5\% | 4.3\% | 15.0\% | .9\% | .3\% | 22.0\% |
|  |  | I Have Used This Service | Count | 97 | 101 | 34 | 12 | 9 | 253 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 29.7\% | 30.9\% | 10.4\% | 3.7\% | 2.8\% | 77.4\% |
|  | Total |  | Count | 102 | 115 | 85 | 15 | 10 | 327 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 31.2\% | 35.2\% | 26.0\% | 4.6\% | 3.1\% | 100.0\% |

Financial Aid Services * Financial Aid Services * Year Crosstabulation

| Year |  |  |  | Financial Aid Services |  |  |  |  |  |
| :--- | :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  | Very <br> Satisfied | Satisfied | Neutral | Dissatisfied | Very <br> Dissatisfied | Total |
| 2001 | Financial Aid | I Have Not | Count | 0 | 1 | 8 | 1 | 1 | 11 |


|  | Services | Used This Service | \% of <br> Total | . $0 \%$ | . $3 \%$ | 2.0\% | . $3 \%$ | . $3 \%$ | 2.8\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | I Have Used This Service | Count | 141 | 147 | 40 | 32 | 20 | 380 |
|  |  |  | \% of <br> Total | 36.1\% | 37.6\% | 10.2\% | 8.2\% | 5.1\% | 97.2\% |
|  | Total |  | Count | 141 | 148 | 48 | 33 | 21 | 391 |
|  |  |  | \% of <br> Total | 36.1\% | 37.9\% | 12.3\% | 8.4\% | 5.4\% | 100.0\% |
| 2003 | Financial Aid Services | I Have Not Used This Service | Count | 1 | 4 | 13 | 1 | 2 | 21 |
|  |  |  | \% of <br> Total | . $2 \%$ | . $9 \%$ | 2.9\% | . $2 \%$ | .4\% | 4.6\% |
|  |  | I Have Used This Service | Count | 183 | 149 | 51 | 32 | 19 | 434 |
|  |  |  | \% of <br> Total | 40.2\% | 32.7\% | 11.2\% | 7.0\% | 4.2\% | 95.4\% |
|  | Total |  | Count | 184 | 153 | 64 | 33 | 21 | 455 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 40.4\% | 33.6\% | 14.1\% | 7.3\% | 4.6\% | 100.0\% |
| 2005 | Financial Aid Services | I Have Not Used This Service | Count | 0 | 4 | 13 | 1 | 1 | 19 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | . $0 \%$ | .8\% | 2.5\% | . $2 \%$ | . $2 \%$ | 3.7\% |
|  |  | I Have Used This Service | Count | 201 | 174 | 66 | 30 | 25 | 496 |
|  |  |  | \% of <br> Total | 39.0\% | 33.8\% | 12.8\% | 5.8\% | 4.9\% | 96.3\% |
|  | Total |  | Count | 201 | 178 | 79 | 31 | 26 | 515 |
|  |  |  | \% of <br> Total | 39.0\% | 34.6\% | 15.3\% | 6.0\% | 5.0\% | 100.0\% |


| Student Employment Services * Student Employment Services * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Student Employment Services |  |  |  |  | Total |
|  |  |  |  | Very <br> Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Student <br> Employment Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 0 | 1 |
|  |  |  | \% of <br> Total | .0\% | .7\% | .0\% | .0\% | .0\% | .7\% |
|  |  | I Have Not Used This Service | Count | 1 | 5 | 42 | 2 | 1 | 51 |
|  |  |  | \% of Total | .7\% | 3.3\% | 27.8\% | 1.3\% | .7\% | 33.8\% |
|  |  | I Have Used This Service | Count | 30 | 42 | 10 | 11 | 6 | 99 |
|  |  |  | \% of Total | 19.9\% | 27.8\% | 6.6\% | 7.3\% | 4.0\% | 65.6\% |


|  | Total |  | Count | 31 | 48 | 52 | 13 | 7 | 151 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | \% of <br> Total | 20.5\% | 31.8\% | 34.4\% | 8.6\% | 4.6\% | 100.0\% |
| 2003 | Student Employment Services | I Have Not Used This Service | Count | 2 | 13 | 52 | 1 | 1 | 69 |
|  |  |  | \% of <br> Total | 1.0\% | 6.6\% | 26.4\% | .5\% | .5\% | 35.0\% |
|  |  | I Have Used This Service | Count | 39 | 52 | 16 | 12 | 9 | 128 |
|  |  |  | \% of <br> Total | 19.8\% | 26.4\% | 8.1\% | 6.1\% | 4.6\% | 65.0\% |
|  | Total |  | Count | 41 | 65 | 68 | 13 | 10 | 197 |
|  |  |  | \% of <br> Total | 20.8\% | 33.0\% | 34.5\% | 6.6\% | 5.1\% | 100.0\% |
| 2005 | Student <br> Employment Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .0\% | . $0 \%$ | .4\% | .4\% |
|  |  | I Have Not Used This Service | Count | 3 | 7 | 72 | 0 | 1 | 83 |
|  |  |  | \% of <br> Total | 1.3\% | 3.0\% | 30.6\% | .0\% | .4\% | 35.3\% |
|  |  | I Have Used This Service | Count | 52 | 59 | 22 | 11 | 7 | 151 |
|  |  |  | $\%$ of <br> Total | 22.1\% | 25.1\% | 9.4\% | 4.7\% | 3.0\% | 64.3\% |
|  | Total |  | Count | 55 | 66 | 94 | 11 | 9 | 235 |
|  |  |  | $\%$ of <br> Total | 23.4\% | 28.1\% | 40.0\% | 4.7\% | 3.8\% | 100.0\% |



|  |  |  | Total |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2003 | Residence Hall Services And Programs | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 1.3\% | .0\% | .0\% | 1.3\% |
|  |  | I Have Not Used This Service | Count | 1 | 15 | 62 | 6 | 3 | 87 |
|  |  |  | \% of <br> Total | .6\% | 9.7\% | 40.0\% | 3.9\% | 1.9\% | 56.1\% |
|  |  | I Have Used This Service | Count | 17 | 20 | 14 | 8 | 7 | 66 |
|  |  |  | \% of <br> Total | 11.0\% | 12.9\% | 9.0\% | 5.2\% | 4.5\% | 42.6\% |
|  | Total |  | Count | 18 | 35 | 78 | 14 | 10 | 155 |
|  |  |  | \% of Total | 11.6\% | 22.6\% | 50.3\% | 9.0\% | 6.5\% | 100.0\% |
| 2005 | Residence Hall Services And Programs | I Have Not Used This Service | Count | 9 | 9 | 90 | 2 | 1 | 111 |
|  |  |  | \% of Total | 4.8\% | 4.8\% | 48.4\% | 1.1\% | . $5 \%$ | 59.7\% |
|  |  | I Have Used This Service | Count | 18 | 35 | 15 | 2 | 5 | 75 |
|  |  |  | \% of <br> Total | 9.7\% | 18.8\% | 8.1\% | 1.1\% | 2.7\% | 40.3\% |
|  | Total |  | Count | 27 | 44 | 105 | 4 | 6 | 186 |
|  |  |  | \% of <br> Total | 14.5\% | 23.7\% | 56.5\% | 2.2\% | 3.2\% | 100.0\% |


| Food Services * Food Services * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Food Services |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very <br> Dissatisfied |  |
| 2001 | Food Services | I Have Not Used This Service | Count | 0 | 1 | 14 | 2 | 1 | 18 |
|  |  |  | \% of Total | .0\% | .3\% | 3.9\% | .6\% | .3\% | 5.0\% |
|  |  | I Have Used This Service | Count | 20 | 97 | 91 | 88 | 48 | 344 |
|  |  |  | \% of <br> Total | 5.5\% | 26.8\% | 25.1\% | 24.3\% | 13.3\% | 95.0\% |
|  | Total |  | Count | 20 | 98 | 105 | 90 | 49 | 362 |
|  |  |  | \% of <br> Total | 5.5\% | 27.1\% | 29.0\% | 24.9\% | 13.5\% | 100.0\% |
| 2003 | Food Services | I Have Not Used This Service | Count | 0 | 3 | 21 | 0 | 1 | 25 |
|  |  |  | \% of Total | .0\% | .7\% | 5.1\% | .0\% | . $2 \%$ | 6.1\% |
|  |  | I Have Used | Count | 43 | 129 | 101 | 68 | 43 | 384 |


|  |  | This Service | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 10.5\% | 31.5\% | 24.7\% | 16.6\% | 10.5\% | 93.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Count | 43 | 132 | 122 | 68 | 44 | 409 |
|  |  |  | \% of <br> Total | 10.5\% | 32.3\% | 29.8\% | 16.6\% | 10.8\% | 100.0\% |
| 2005 |  |  | Count | 1 | 3 | 26 | 2 | 2 | 34 |
|  | Food | This Service | \% of <br> Total | .2\% | .7\% | 5.7\% | .4\% | .4\% | 7.5\% |
|  | Services |  | Count | 80 | 169 | 97 | 47 | 26 | 419 |
|  |  | This Service | \% of <br> Total | 17.7\% | 37.3\% | 21.4\% | 10.4\% | 5.7\% | 92.5\% |
|  |  |  | Count | 81 | 172 | 123 | 49 | 28 | 453 |
|  | Total |  | \% of <br> Total | 17.9\% | 38.0\% | 27.2\% | 10.8\% | 6.2\% | 100.0\% |


| Year |  |  |  | College Sponsored Social Activities |  |  |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | CollegeSponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | $\%$ of <br> Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 0 | 4 | 38 | 0 | 0 | 42 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | 2.0\% | 18.6\% | .0\% | .0\% | 20.6\% |
|  |  | I Have Used This Service | Count | 39 | 82 | 33 | 2 | 5 | 161 |
|  |  |  | \% of <br> Total | 19.1\% | 40.2\% | 16.2\% | 1.0\% | 2.5\% | 78.9\% |
|  | Total |  | Count | 39 | 86 | 72 | 2 | 5 | 204 |
|  |  |  | \% of <br> Total | 19.1\% | 42.2\% | 35.3\% | 1.0\% | 2.5\% | 100.0\% |
| 2003 | CollegeSponsored Social Activities | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .0\% | .0\% | .5\% | .5\% |
|  |  | I Have Not Used This Service | Count | 1 | 6 | 44 | 1 | 0 | 52 |
|  |  |  | \% of <br> Total | .5\% | 2.8\% | 20.5\% | .5\% | .0\% | 24.2\% |
|  |  | I Have Used This Service | Count | 32 | 83 | 35 | 9 | 3 | 162 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 14.9\% | 38.6\% | 16.3\% | 4.2\% | 1.4\% | 75.3\% |


|  | Total |  | Count | 33 | 89 | 79 | 10 | 4 | 215 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | \% of <br> Total | 15.3\% | 41.4\% | 36.7\% | 4.7\% | 1.9\% | 100.0\% |
| 2005 | College- <br> Sponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .4\% | .0\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 4 | 7 | 62 | 0 | 0 | 73 |
|  |  |  | \% of <br> Total | 1.5\% | 2.7\% | 23.6\% | .0\% | .0\% | 27.8\% |
|  |  | I Have Used This Service | Count | 49 | 96 | 36 | 6 | 2 | 189 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 18.6\% | 36.5\% | 13.7\% | 2.3\% | .8\% | 71.9\% |
|  | Total |  | Count | 53 | 103 | 99 | 6 | 2 | 263 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 20.2\% | 39.2\% | 37.6\% | 2.3\% | .8\% | 100.0\% |


| Cultural Programs * Cultural Programs * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Cultural Programs |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Cultural <br> Programs | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | .0\% | .8\% | .0\% | .0\% | .8\% |
|  |  | I Have Not Used This Service | Count | 1 | 6 | 46 | 1 | 0 | 54 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .8\% | 4.9\% | 37.7\% | .8\% | . $0 \%$ | 44.3\% |
|  |  | I Have Used This Service | Count | 17 | 32 | 12 | 4 | 2 | 67 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 13.9\% | 26.2\% | 9.8\% | 3.3\% | 1.6\% | 54.9\% |
|  | Total |  | Count | 18 | 38 | 59 | 5 | 2 | 122 |
|  |  |  | \% of <br> Total | 14.8\% | 31.1\% | 48.4\% | 4.1\% | 1.6\% | 100.0\% |
| 2003 | Cultural <br> Programs | Not Available at This College | Count | 0 | 0 | 2 | 1 | 1 | 4 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | .0\% | 1.5\% | .7\% | .7\% | 3.0\% |
|  |  | I Have Not Used This Service | Count | 0 | 14 | 57 | 0 | 0 | 71 |
|  |  |  | \% of <br> Total | .0\% | 10.4\% | 42.2\% | .0\% | .0\% | 52.6\% |
|  |  | I Have Used This Service | Count | 22 | 29 | 6 | 1 | 2 | 60 |
|  |  |  | \% of | 16.3\% | 21.5\% | 4.4\% | .7\% | 1.5\% | 44.4\% |


|  |  |  | Total |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total |  | Count | 22 | 43 | 65 | 2 | 3 | 135 |
|  |  |  | \% of <br> Total | 16.3\% | 31.9\% | 48.1\% | 1.5\% | 2.2\% | 100.0\% |
| 2005 | Cultural <br> Programs | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 1.2\% | .0\% | .0\% | 1.2\% |
|  |  | I Have Not | Count | 5 | 12 | 74 | 1 | 1 | 93 |
|  |  | Used This Service | \% of Total | 3.0\% | 7.3\% | 44.8\% | .6\% | .6\% | 56.4\% |
|  |  |  | Count | 27 | 26 | 13 | 3 | 1 | 70 |
|  |  | This Service | \% of Total | 16.4\% | 15.8\% | 7.9\% | 1.8\% | .6\% | 42.4\% |
|  |  |  | Count | 32 | 38 | 89 | 4 | 2 | 165 |
|  | Total |  | \% of Total | 19.4\% | 23.0\% | 53.9\% | 2.4\% | 1.2\% | 100.0\% |


| College Orientation Progam * College Orientation Program * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | College Orientation Program |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | College <br> Orientation <br> Progam | I Have Not Used This Service | Count | 0 | 6 | 33 | 0 | 0 | 39 |
|  |  |  | \% of <br> Total | . $0 \%$ | 3.5\% | 19.3\% | .0\% | .0\% | 22.8\% |
|  |  | I Have Used This Service | Count | 33 | 67 | 27 | 3 | 2 | 132 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 19.3\% | 39.2\% | 15.8\% | 1.8\% | 1.2\% | 77.2\% |
|  | Total |  | Count | 33 | 73 | 60 | 3 | 2 | 171 |
|  |  |  | \% of <br> Total | 19.3\% | 42.7\% | 35.1\% | 1.8\% | 1.2\% | 100.0\% |
| 2003 | College Orientation Progam | I Have Not Used This Service | Count | 0 | 6 | 48 | 1 |  | 55 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | . $0 \%$ | 2.6\% | 21.0\% | .4\% |  | 24.0\% |
|  |  | I Have Used This Service | Count | 48 | 88 | 28 | 10 |  | 174 |
|  |  |  | \% of <br> Total | 21.0\% | 38.4\% | 12.2\% | 4.4\% |  | 76.0\% |
|  | Total |  | Count | 48 | 94 | 76 | 11 |  | 229 |
|  |  |  | \% of <br> Total | 21.0\% | 41.0\% | 33.2\% | 4.8\% |  | 100.0\% |
| 2005 | College | I Have Not | Count | 3 | 6 | 62 | 0 | 0 | 71 |


| Orientation Progam | Used This Service | $\%$ of <br> Total | 1.0\% | 2.0\% | 21.1\% | .0\% | .0\% | 24.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | I Have Used This Service | Count | 75 | 94 | 42 | 6 | 6 | 223 |
|  |  | $\%$ of Total | 25.5\% | 32.0\% | 14.3\% | 2.0\% | 2.0\% | 75.9\% |
| Total |  | Count | 78 | 100 | 104 | 6 | 6 | 294 |
|  |  | \% of <br> Total | 26.5\% | 34.0\% | 35.4\% | 2.0\% | 2.0\% | 100.0\% |


| Credit-By-Examination Program * Credit-By-Examination * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Credit-By-Examination |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Credit-By- <br> Examination <br> Program | Not <br> Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | .0\% | .6\% | .0\% | .0\% | .6\% |
|  |  | I Have Not Used This Service | Count | 1 | 3 | 46 | 1 | 0 | 51 |
|  |  |  | \% of <br> Total | .6\% | 1.7\% | 26.7\% | .6\% | .0\% | 29.7\% |
|  |  | I Have Used This Service | Count | 49 | 54 | 10 | 1 | 6 | 120 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 28.5\% | 31.4\% | 5.8\% | .6\% | 3.5\% | 69.8\% |
|  | Total |  | Count | 50 | 57 | 57 | 2 | 6 | 172 |
|  |  |  | \% of <br> Total | 29.1\% | 33.1\% | 33.1\% | 1.2\% | 3.5\% | 100.0\% |
| 2003 | Credit-By- <br> Examination <br> Program | I Have Not Used This Service | Count | 3 | 8 | 46 | 0 | 0 | 57 |
|  |  |  | $\%$ of <br> Total | 1.4\% | 3.7\% | 21.4\% | .0\% | .0\% | 26.5\% |
|  |  | I Have Used This Service | Count | 78 | 57 | 15 | 6 | 2 | 158 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 36.3\% | 26.5\% | 7.0\% | 2.8\% | .9\% | 73.5\% |
|  | Total |  | Count | 81 | 65 | 61 | 6 | 2 | 215 |
|  |  |  | \% of <br> Total | 37.7\% | 30.2\% | 28.4\% | 2.8\% | .9\% | 100.0\% |
| 2005 | Credit-By- <br> Examination <br> Program | I Have Not Used This Service | Count | 6 | 5 | 60 | 0 | 0 | 71 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 2.2\% | 1.9\% | 22.5\% | .0\% | .0\% | 26.6\% |
|  |  | I Have Used This Service | Count | 95 | 84 | 13 | 2 | 2 | 196 |
|  |  |  | \% of <br> Total | 35.6\% | 31.5\% | 4.9\% | .7\% | .7\% | 73.4\% |


| Count 101 89 73 2$\quad$\% of <br> Total | $37.8 \%$ | $33.3 \%$ | $27.3 \%$ | $.7 \%$ | $.7 \%$ | $100.0 \%$ |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |

College-Sponsored Social Activities * College Sponsored Social Activities * Year Crosstabulation

| Year |  |  |  |  | College Sp | ponsored | Social Activit |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | CollegeSponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 0 | 4 | 38 | 0 | 0 | 42 |
|  |  |  | \% of <br> Total | .0\% | 2.0\% | 18.6\% | .0\% | .0\% | 20.6\% |
|  |  | I Have Used This Service | Count | 39 | 82 | 33 | 2 | 5 | 161 |
|  |  |  | \% of <br> Total | 19.1\% | 40.2\% | 16.2\% | 1.0\% | 2.5\% | 78.9\% |
|  | Total |  | Count | 39 | 86 | 72 | 2 | 5 | 204 |
|  |  |  | \% of <br> Total | 19.1\% | 42.2\% | 35.3\% | 1.0\% | 2.5\% | 100.0\% |
| 2003 | CollegeSponsored Social Activities | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .0\% | . $0 \%$ | .5\% | .5\% |
|  |  | I Have Not Used This Service | Count | 1 | 6 | 44 | 1 | 0 | 52 |
|  |  |  | \% of Total | .5\% | 2.8\% | 20.5\% | .5\% | .0\% | 24.2\% |
|  |  | I Have Used This Service | Count | 32 | 83 | 35 | 9 | 3 | 162 |
|  |  |  | \% of <br> Total | 14.9\% | 38.6\% | 16.3\% | 4.2\% | 1.4\% | 75.3\% |
|  | Total |  | Count | 33 | 89 | 79 | 10 | 4 | 215 |
|  |  |  | \% of <br> Total | 15.3\% | 41.4\% | 36.7\% | 4.7\% | 1.9\% | 100.0\% |
| 2005 | CollegeSponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .4\% | .0\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 4 | 7 | 62 | 0 | 0 | 73 |
|  |  |  | \% of <br> Total | 1.5\% | 2.7\% | 23.6\% | .0\% | .0\% | 27.8\% |
|  |  | I Have Used This Service | Count | 49 | 96 | 36 | 6 | 2 | 189 |
|  |  |  | \% of | 18.6\% | 36.5\% | 13.7\% | 2.3\% | .8\% | 71.9\% |


|  | Total |  |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Total | Count | 53 | 103 | 99 | 6 | 2 | 263 |
| \% of <br> Total | $20.2 \%$ | $39.2 \%$ | $37.6 \%$ | $2.3 \%$ | $.8 \%$ | $100.0 \%$ |  |  |



| \% of <br> Total | $18.7 \%$ | $15.7 \%$ | $60.8 \%$ | $3.0 \%$ | $1.8 \%$ | $100.0 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Computer Services * Computer Services * Year Crosstabulation |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year |  |  |  | Computer Services |  |  |  |  | Total |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |  |
| 2001 | Computer Services | I Have Not Used This Service | Count | 1 | 2 | 7 | 0 | 0 | 10 |
|  |  |  | \% of Total | . $2 \%$ | .5\% | 1.6\% | .0\% | .0\% | 2.3\% |
|  |  | I Have Used This Service | Count | 164 | 208 | 32 | 14 | 7 | 425 |
|  |  |  | \% of <br> Total | 37.7\% | 47.8\% | 7.4\% | 3.2\% | 1.6\% | 97.7\% |
|  | Total |  | Count | 165 | 210 | 39 | 14 | 7 | 435 |
|  |  |  | \% of <br> Total | 37.9\% | 48.3\% | 9.0\% | 3.2\% | 1.6\% | 100.0\% |
| 2003 | Computer Services | I Have Not Used This Service | Count | 1 | 1 | 5 | 0 | 0 | 7 |
|  |  |  | \% of <br> Total | . $2 \%$ | .2\% | 1.0\% | .0\% | .0\% | 1.4\% |
|  |  | I Have Used This Service | Count | 225 | 208 | 33 | 11 | 3 | 480 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 46.2\% | 42.7\% | 6.8\% | 2.3\% | .6\% | 98.6\% |
|  | Total |  | Count | 226 | 209 | 38 | 11 | 3 | 487 |
|  |  |  | \% of Total | 46.4\% | 42.9\% | 7.8\% | 2.3\% | .6\% | 100.0\% |
| 2005 | Computer Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 0 | 1 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | . $2 \%$ | .0\% | .0\% | .0\% | . $2 \%$ |
|  |  | I Have Not Used This Service | Count | 1 | 1 | 11 | 0 | 1 | 14 |
|  |  |  | \% of Total | . $2 \%$ | .2\% | 1.9\% | .0\% | . $2 \%$ | 2.4\% |
|  |  | I Have Used This Service | Count | 204 | 249 | 63 | 29 | 14 | 559 |
|  |  |  | \% of Total | 35.5\% | 43.4\% | 11.0\% | 5.1\% | 2.4\% | 97.4\% |
|  | Total |  | Count | 205 | 251 | 74 | 29 | 15 | 574 |
|  |  |  | \% of Total | 35.7\% | 43.7\% | 12.9\% | 5.1\% | 2.6\% | 100.0\% |

College Mass Transit Services * College Mass Transit Services * Year Crosstabulation

| Year |  |  |  |  | College | Mass Tr | ransit Services |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 1 | 2 |
|  |  |  | \% of <br> Total | .0\% | . $0 \%$ | .8\% | .0\% | .8\% | 1.7\% |
|  |  | I Have Not Used This Service | Count | 5 | 11 | 58 | 5 | 3 | 82 |
|  |  |  | \% of <br> Total | 4.1\% | 9.1\% | 47.9\% | 4.1\% | 2.5\% | 67.8\% |
|  |  | I Have Used This Service | Count | 4 | 11 | 7 | 10 | 5 | 37 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 3.3\% | 9.1\% | 5.8\% | 8.3\% | 4.1\% | 30.6\% |
|  | Total |  | Count | 9 | 22 | 66 | 15 | 9 | 121 |
|  |  |  | \% of <br> Total | 7.4\% | 18.2\% | 54.5\% | 12.4\% | 7.4\% | 100.0\% |
| 2003 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 2.1\% | .0\% | .0\% | 2.1\% |
|  |  | I Have Not Used This Service | Count | 1 | 18 | 74 | 5 | 2 | 100 |
|  |  |  | \% of <br> Total | .7\% | 12.3\% | 50.7\% | 3.4\% | 1.4\% | 68.5\% |
|  |  | I Have Used This Service | Count | 14 | 15 | 7 | 7 | 0 | 43 |
|  |  |  | \% of <br> Total | 9.6\% | 10.3\% | 4.8\% | 4.8\% | .0\% | 29.5\% |
|  | Total |  | Count | 15 | 33 | 84 | 12 | 2 | 146 |
|  |  |  | \% of <br> Total | 10.3\% | 22.6\% | 57.5\% | 8.2\% | 1.4\% | 100.0\% |
| 2005 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 8 | 1 | 2 | 11 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | . $0 \%$ | . $0 \%$ | 4.9\% | .6\% | 1.2\% | 6.8\% |
|  |  | I Have Not Used This Service | Count | 4 | 13 | 78 | 7 | 3 | 105 |
|  |  |  | \% of <br> Total | 2.5\% | 8.0\% | 48.1\% | 4.3\% | 1.9\% | 64.8\% |
|  |  | I Have Used This Service | Count | 7 | 18 | 12 | 4 | 5 | 46 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 4.3\% | 11.1\% | 7.4\% | 2.5\% | 3.1\% | 28.4\% |
|  | Total |  | Count | 11 | 31 | 98 | 12 | 10 | 162 |
|  |  |  | \% of Total | 6.8\% | 19.1\% | 60.5\% | 7.4\% | 6.2\% | 100.0\% |


| Year |  |  |  |  | Parking | Facilities | And Service |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very <br> Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Parking Facilities And Services | I Have Not Used This Service | Count | 2 | 2 | 7 | 0 | 1 | 12 |
|  |  |  | \% of <br> Total | .4\% | .4\% | 1.6\% | .0\% | . $2 \%$ | 2.7\% |
|  |  | I Have Used This Service | Count | 47 | 144 | 99 | 82 | 67 | 439 |
|  |  |  | \% of <br> Total | 10.4\% | 31.9\% | 22.0\% | 18.2\% | 14.9\% | 97.3\% |
|  | Total |  | Count | 49 | 146 | 106 | 82 | 68 | 451 |
|  |  |  | \% of <br> Total | 10.9\% | 32.4\% | 23.5\% | 18.2\% | 15.1\% | 100.0\% |
| 2003 | Parking Facilities And Services | I Have Not Used This Service | Count | 1 | 4 | 3 | 1 | 0 | 9 |
|  |  |  | \% of <br> Total | . $2 \%$ | .8\% | .6\% | .2\% | .0\% | 1.8\% |
|  |  | I Have Used This Service | Count | 65 | 168 | 127 | 78 | 53 | 491 |
|  |  |  | \% of <br> Total | 13.0\% | 33.6\% | 25.4\% | 15.6\% | 10.6\% | 98.2\% |
|  | Total |  | Count | 66 | 172 | 130 | 79 | 53 | 500 |
|  |  |  | \% of <br> Total | 13.2\% | 34.4\% | 26.0\% | 15.8\% | 10.6\% | 100.0\% |
| 2005 | Parking <br> Facilities And Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 1 | 2 |
|  |  |  | \% of <br> Total | .0\% | .2\% | .0\% | .0\% | . $2 \%$ | .4\% |
|  |  | I Have Not Used This Service | Count | 1 | 2 | 7 | 0 | 4 | 14 |
|  |  |  | \% of <br> Total | . $2 \%$ | .4\% | 1.2\% | .0\% | .7\% | 2.5\% |
|  |  | I Have Used This Service | Count | 61 | 127 | 121 | 132 | 107 | 548 |
|  |  |  | \% of <br> Total | 10.8\% | 22.5\% | 21.5\% | 23.4\% | 19.0\% | 97.2\% |
|  | Total |  | Count | 62 | 130 | 128 | 132 | 112 | 564 |
|  |  |  | $\%$ of Total | 11.0\% | 23.0\% | 22.7\% | 23.4\% | 19.9\% | 100.0\% |



|  | Services | This College | \% of Total | .0\% | 1.1\% | 2.2\% | 1.1\% | 3.4\% | 7.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | I Have Not Used This Service | Count | 3 | 4 | 57 | 1 | 0 | 65 |
|  |  |  | \% of <br> Total | 3.4\% | 4.5\% | 64.0\% | 1.1\% | .0\% | 73.0\% |
|  |  | I Have Used This Service | Count | 4 | 7 | 4 | 2 | 0 | 17 |
|  |  |  | \% of Total | 4.5\% | 7.9\% | 4.5\% | 2.2\% | .0\% | 19.1\% |
|  | Total |  | Count | 7 | 12 | 63 | 4 | 3 | 89 |
|  |  |  | \% of Total | 7.9\% | 13.5\% | 70.8\% | 4.5\% | 3.4\% | 100.0\% |
| 2003 | Veterans Services | Not Available at This College | Count | 0 | 1 | 3 | 0 | 0 | 4 |
|  |  |  | $\%$ of Total | . $0 \%$ | 1.0\% | 3.0\% | . $0 \%$ | .0\% | 4.0\% |
|  |  | I Have Not Used This Service | Count | 0 | 10 | 64 | 1 | 0 | 75 |
|  |  |  | \% of Total | .0\% | 10.1\% | 64.6\% | 1.0\% | .0\% | 75.8\% |
|  |  | I Have Used This Service | Count | 9 | 6 | 4 | 0 | 1 | 20 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 9.1\% | 6.1\% | 4.0\% | .0\% | 1.0\% | 20.2\% |
|  | Total |  | Count | 9 | 17 | 71 | 1 | 1 | 99 |
|  |  |  | \% of Total | 9.1\% | 17.2\% | 71.7\% | 1.0\% | 1.0\% | 100.0\% |
| 2005 | Veterans <br> Services | Not Available at This College | Count | 0 | 0 | 5 | 0 | 0 | 5 |
|  |  |  | \% of Total | . $0 \%$ | .0\% | 4.1\% | . $0 \%$ | .0\% | 4.1\% |
|  |  | I Have Not Used This Service | Count | 5 | 7 | 91 | 0 | 0 | 103 |
|  |  |  | \% of <br> Total | 4.1\% | 5.7\% | 74.0\% | .0\% | .0\% | 83.7\% |
|  |  | I Have Used This Service | Count | 4 | 6 | 1 | 3 | 1 | 15 |
|  |  |  | \% of <br> Total | 3.3\% | 4.9\% | .8\% | 2.4\% | .8\% | 12.2\% |
|  | Total |  | Count | 9 | 13 | 97 | 3 | 1 | 123 |
|  |  |  | \% of Total | 7.3\% | 10.6\% | 78.9\% | 2.4\% | .8\% | 100.0\% |



| 2001 | Day Care Services | Not Available at This College | Count | 1 | 0 | 12 | 3 | 12 | 28 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 1.4\% | .0\% | 16.7\% | 4.2\% | 16.7\% | 38.9\% |
|  |  | I Have Not Used This Service | Count | 1 | 3 | 37 | 2 | 0 | 43 |
|  |  |  | \% of <br> Total | 1.4\% | 4.2\% | 51.4\% | 2.8\% | .0\% | 59.7\% |
|  |  | I Have Used This Service | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of <br> Total | .0\% | .0\% | 1.4\% | .0\% | .0\% | 1.4\% |
|  | Total |  | Count | 2 | 3 | 50 | 5 | 12 | 72 |
|  |  |  | \% of <br> Total | 2.8\% | 4.2\% | 69.4\% | 6.9\% | 16.7\% | 100.0\% |
| 2003 | Day Care Services | I Have Not Used This Service | Count | 1 | 9 | 69 | 0 | 2 | 81 |
|  |  |  | \% of <br> Total | 1.0\% | 9.3\% | 71.1\% | .0\% | 2.1\% | 83.5\% |
|  |  | I Have Used This Service | Count | 5 | 4 | 2 | 1 | 4 | 16 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 5.2\% | 4.1\% | 2.1\% | 1.0\% | 4.1\% | 16.5\% |
|  | Total |  | Count | 6 | 13 | 71 | 1 | 6 | 97 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | 6.2\% | 13.4\% | 73.2\% | 1.0\% | 6.2\% | 100.0\% |
| 2005 | Day Care Services | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | $\begin{aligned} & \text { \% of } \\ & \text { Total } \end{aligned}$ | .0\% | .0\% | 1.5\% | .0\% | .0\% | 1.5\% |
|  |  | I Have Not Used This Service | Count | 8 | 10 | 88 | 2 | 0 | 108 |
|  |  |  | \% of <br> Total | 5.8\% | 7.3\% | 64.2\% | 1.5\% | .0\% | 78.8\% |
|  |  | I Have Used This Service | Count | 5 | 14 | 3 | 2 | 3 | 27 |
|  |  |  | $\begin{aligned} & \% \text { of } \\ & \text { Total } \end{aligned}$ | 3.6\% | 10.2\% | 2.2\% | 1.5\% | 2.2\% | 19.7\% |
|  | Total |  | Count | 13 | 24 | 93 | 4 | 3 | 137 |
|  |  |  | $\%$ of <br> Total | 9.5\% | 17.5\% | 67.9\% | 2.9\% | 2.2\% | 100.0\% |

## Section III - College Environment

| Testing/Grading System * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  | Total |
|  |  |  | 2001 | 2003 | 2005 | otal |
| Testing/Grading System | Does Not Apply | Count | 1 | 8 | 10 | 19 |
|  |  | \% within Year | . $2 \%$ | 1.2\% | 1.3\% | .9\% |
|  | Very Satisfied | Count | 80 | 73 | 101 | 254 |
|  |  | \% within Year | 13.5\% | 10.6\% | 13.1\% | 12.4\% |
|  | Satisfied | Count | 384 | 439 | 458 | 1281 |
|  |  | \% within Year | 64.9\% | 63.5\% | 59.5\% | 62.4\% |
|  | Neutral | Count | 105 | 134 | 155 | 394 |
|  |  | \% within Year | 17.7\% | 19.4\% | 20.1\% | 19.2\% |
|  | Dissatisfied | Count | 19 | 34 | 33 | 86 |
|  |  | \% within Year | 3.2\% | 4.9\% | 4.3\% | 4.2\% |
|  | Very Dissatisfied | Count | 3 | 3 | 13 | 19 |
|  |  | \% within Year | . $5 \%$ | . $4 \%$ | 1.7\% | . $9 \%$ |
| Total |  | Count | 592 | 691 | 770 | 2053 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Course Content In Your Major Field * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Course Content In Your Major Field | Does Not Apply | Count | 11 | 12 | 6 | 29 |
|  |  | \% within Year | 1.9\% | 1.7\% | .8\% | 1.4\% |
|  | Very Satisfied | Count | 121 | 122 | 193 | 436 |
|  |  | \% within Year | 20.5\% | 17.6\% | 25.1\% | 21.3\% |
|  | Satisfied | Count | 326 | 395 | 425 | 1146 |
|  |  | \% within Year | 55.3\% | 57.1\% | 55.3\% | 55.9\% |
|  | Neutral | Count | 86 | 101 | 111 | 298 |
|  |  | \% within Year | 14.6\% | 14.6\% | 14.4\% | 14.5\% |
|  | Dissatisfied | Count | 34 | 46 | 25 | 105 |
|  |  | \% within Year | 5.8\% | 6.6\% | 3.3\% | 5.1\% |
|  | Very Dissatisfied | Count | 12 | 16 | 9 | 37 |
|  |  | \% within Year | 2.0\% | 2.3\% | 1.2\% | 1.8\% |
| Total |  | Count | 590 | 692 | 769 | 2051 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Instruction In Your Major Field * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Instruction In Your Major Field | Does Not Apply | Count | 15 | 13 | 6 | 34 |
|  |  | \% within Year | 2.5\% | 1.9\% | .8\% | 1.7\% |
|  | Very Satisfied | Count | 124 | 136 | 206 | 466 |
|  |  | \% within Year | 21.0\% | 19.8\% | 27.0\% | 22.8\% |
|  | Satisfied | Count | 314 | 373 | 422 | 1109 |
|  |  | \% within Year | 53.2\% | 54.2\% | 55.2\% | 54.3\% |
|  | Neutral | Count | 95 | 121 | 99 | 315 |
|  |  | \% within Year | 16.1\% | 17.6\% | 13.0\% | 15.4\% |
|  | Dissatisfied | Count | 34 | 30 | 23 | 87 |
|  |  | \% within Year | 5.8\% | 4.4\% | 3.0\% | 4.3\% |
|  | Very Dissatisfied | Count | 8 | 15 | 8 | 31 |
|  |  | \% within Year | 1.4\% | 2.2\% | 1.0\% | 1.5\% |
| Total |  | Count | 590 | 688 | 764 | 2042 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Out-Of-Class Availability Of Your Instructor * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Out-Of-Class Availability Of Your Instructor | Does Not Apply | Count | 9 | 24 | 21 | 54 |
|  |  | \% within Year | 1.5\% | 3.5\% | 2.7\% | 2.6\% |
|  | Very Satisfied | Count | 121 | 144 | 156 | 421 |
|  |  | \% within Year | 20.5\% | 20.8\% | 20.3\% | 20.5\% |
|  | Satisfied | Count | 299 | 321 | 371 | 991 |
|  |  | \% within Year | 50.6\% | 46.4\% | 48.3\% | 48.3\% |
|  | Neutral | Count | 127 | 153 | 177 | 457 |
|  |  | \% within Year | 21.5\% | 22.1\% | 23.0\% | 22.3\% |
|  | Dissatisfied | Count | 29 | 35 | 37 | 101 |


|  |  | \% within <br> Year | 4.9\% | 5.1\% | 4.8\% | 4.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Very <br> Dissatisfied | Count | 6 | 15 | 6 | 27 |
|  |  | \% within Year | 1.0\% | 2.2\% | .8\% | 1.3\% |
| Total |  | Count | 591 | 692 | 768 | 2051 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Attitude Of The Faculty Toward Students * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Attitude Of The Faculty Toward Students | Does Not Apply | Count | 1 | 1 | 2 | 4 |
|  |  | \% within Year | . $2 \%$ | . $1 \%$ | . $3 \%$ | . $2 \%$ |
|  | Very Satisfied | Count | 159 | 176 | 219 | 554 |
|  |  | \% within Year | 26.9\% | 25.4\% | 28.5\% | 27.0\% |
|  | Satisfied | Count | 321 | 351 | 397 | 1069 |
|  |  | \% within Year | 54.3\% | 50.6\% | 51.7\% | 52.1\% |
|  | Neutral | Count | 77 | 122 | 113 | 312 |
|  |  | \% within Year | 13.0\% | 17.6\% | 14.7\% | 15.2\% |
|  | Dissatisfied | Count | 24 | 28 | 23 | 75 |
|  |  | \% within Year | 4.1\% | 4.0\% | 3.0\% | 3.7\% |
|  | Very Dissatisfied | Count | 9 | 15 | 14 | 38 |
|  |  | \% within Year | 1.5\% | 2.2\% | 1.8\% | 1.9\% |
| Total |  | Count | 591 | 693 | 768 | 2052 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Variety Of Courses Offered By This College * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Variety Of Courses Offered By This College | Does Not Apply | Count | 4 | 2 | 5 | 11 |
|  |  | \% within Year | .7\% | .3\% | .6\% | .5\% |
|  | Very Satisfied | Count | 42 | 65 | 95 | 202 |
|  |  | \% within | 7.1\% | 9.4\% | 12.3\% | 9.8\% |


|  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 168 | 225 | 295 | 688 |
|  | Satisfied | \% within Year | 28.4\% | 32.5\% | 38.3\% | 33.5\% |
|  |  | Count | 155 | 157 | 174 | 486 |
|  | Neutral | \% within Year | 26.2\% | 22.7\% | 22.6\% | 23.7\% |
|  |  | Count | 161 | 156 | 145 | 462 |
|  | Dissatisfied | \% within Year | 27.2\% | 22.5\% | 18.8\% | 22.5\% |
|  |  | Count | 61 | 87 | 56 | 204 |
|  | Dissatisfied | \% within Year | 10.3\% | 12.6\% | 7.3\% | 9.9\% |
|  |  | Count | 591 | 692 | 770 | 2053 |
| Total |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Flexibility To Design Your Own Program Of Study * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Flexibility To Design Your Own Program Of Study | Does Not Apply | Count | 30 | 34 | 38 | 102 |
|  |  | \% within Year | 5.1\% | 4.9\% | 4.9\% | 5.0\% |
|  | Very Satisfied | Count | 67 | 79 | 108 | 254 |
|  |  | \% within Year | 11.3\% | 11.4\% | 14.0\% | 12.4\% |
|  | Satisfied | Count | 207 | 249 | 296 | 752 |
|  |  | \% within Year | 35.0\% | 35.9\% | 38.4\% | 36.6\% |
|  | Neutral | Count | 171 | 189 | 200 | 560 |
|  |  | \% within Year | 28.9\% | 27.3\% | 26.0\% | 27.3\% |
|  | Dissatisfied | Count | 76 | 86 | 89 | 251 |
|  |  | \% within Year | 12.9\% | 12.4\% | 11.6\% | 12.2\% |
|  | Very <br> Dissatisfied | Count | 40 | 56 | 39 | 135 |
|  |  | \% within Year | 6.8\% | 8.1\% | 5.1\% | 6.6\% |
| Total |  | Count | 591 | 693 | 770 | 2054 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Availability Of Your Advisor * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Availability Of Your Advisor | Does Not Apply | Count | 14 | 19 | 29 | 62 |
|  |  | \% within Year | 2.4\% | 2.7\% | 3.8\% | 3.0\% |
|  | Very Satisfied | Count | 98 | 126 | 150 | 374 |
|  |  | \% within Year | 16.6\% | 18.2\% | 19.5\% | 18.2\% |
|  | Satisfied | Count | 255 | 295 | 328 | 878 |
|  |  | \% within Year | 43.1\% | 42.5\% | 42.7\% | 42.7\% |
|  | Neutral | Count | 162 | 169 | 190 | 521 |
|  |  | \% within Year | 27.4\% | 24.4\% | 24.7\% | 25.4\% |
|  | Dissatisfied | Count | 45 | 54 | 51 | 150 |
|  |  | \% within Year | 7.6\% | 7.8\% | 6.6\% | 7.3\% |


|  | Very Dissatisfied | Count | 17 | 31 | 21 | 69 |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  |  | $2.9 \%$ | $4.5 \%$ | $2.7 \%$ | $3.4 \%$ |  |
| Total | Count | 591 | 694 | 769 | 2054 |  |
|  |  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |



| Preparation You Are Receiving For Your Future Occupation * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Preparation You Are Receiving For Your Future Occupation | Does Not Apply | Count | 13 | 21 | 26 | 60 |
|  |  | \% within Year | 2.2\% | 3.0\% | 3.4\% | 2.9\% |


|  | Very Satisfied | Count | 126 | 108 | 169 | 403 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | 21.3\% | 15.6\% | 21.9\% | 19.6\% |
|  | Satisfied | Count | 271 | 320 | 344 | 935 |
|  |  | \% within Year | 45.9\% | 46.2\% | 44.7\% | 45.5\% |
|  | Neutral | Count | 131 | 173 | 165 | 469 |
|  |  | \% within <br> Year | 22.2\% | 25.0\% | 21.4\% | 22.8\% |
|  | Dissatisfied | Count | 39 | 47 | 48 | 134 |
|  |  | \% within Year | 6.6\% | 6.8\% | 6.2\% | 6.5\% |
|  | Very <br> Dissatisfied | Count | 11 | 23 | 18 | 52 |
|  |  | \% within Year | 1.9\% | 3.3\% | 2.3\% | 2.5\% |
| Total |  | Count | 591 | 692 | 770 | 2053 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| General Admissions Procedures * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| General Admissions Procedures | Does Not Apply | Count | 4 | 9 | 12 | 25 |
|  |  | \% within Year | .7\% | 1.3\% | 1.6\% | 1.2\% |
|  | Very Satisfied | Count | 110 | 130 | 147 | 387 |
|  |  | \% within Year | 18.5\% | 18.8\% | 19.1\% | 18.8\% |
|  | Satisfied | Count | 306 | 340 | 415 | 1061 |
|  |  | \% within Year | 51.6\% | 49.1\% | 53.9\% | 51.6\% |
|  | Neutral | Count | 126 | 162 | 167 | 455 |
|  |  | \% within Year | 21.2\% | 23.4\% | 21.7\% | 22.1\% |
|  | Dissatisfied | Count | 33 | 32 | 22 | 87 |
|  |  | \% within Year | 5.6\% | 4.6\% | 2.9\% | 4.2\% |
|  | Very Dissatisfied | Count | 14 | 20 | 7 | 41 |
|  |  | \% within Year | 2.4\% | 2.9\% | . $9 \%$ | 2.0\% |


| Total | Count | 593 | 693 | 770 | 2056 |
| :--- | :--- | ---: | ---: | ---: | ---: |
|  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |





| College Catalog/Admissions Publications * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| College Catalog/Admissions Publications | Does Not Apply | Count | 9 | 7 | 10 | 26 |
|  |  | \% within Year | 1.5\% | 1.0\% | 1.3\% | 1.3\% |
|  | Very Satisfied | Count | 101 | 131 | 175 | 407 |
|  |  | \% within Year | 17.1\% | 18.9\% | 22.8\% | 19.8\% |
|  | Satisfied | Count | 337 | 362 | 421 | 1120 |
|  |  | \% within Year | 57.1\% | 52.2\% | 54.7\% | 54.6\% |
|  | Neutral | Count | 111 | 156 | 145 | 412 |
|  |  | \% within Year | 18.8\% | 22.5\% | 18.9\% | 20.1\% |
|  | Dissatisfied | Count | 23 | 28 | 14 | 65 |
|  |  | \% within Year | 3.9\% | 4.0\% | 1.8\% | 3.2\% |
|  | Very Dissatisfied | Count | 9 | 9 | 4 | 22 |
|  |  | \% within Year | 1.5\% | 1.3\% | .5\% | 1.1\% |
| Total |  | Count | 590 | 693 | 769 | 2052 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Student Voice In College Policies * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Student Voice In College Policies | Does Not Apply | Count | 63 | 78 | 78 | 219 |
|  |  | \% within Year | 10.7\% | 11.3\% | 10.1\% | 10.7\% |
|  | Very Satisfied | Count | 38 | 51 | 67 | 156 |
|  |  | \% within Year | 6.5\% | 7.4\% | 8.7\% | 7.6\% |
|  | Satisfied | Count | 188 | 202 | 253 | 643 |
|  |  | \% within Year | 31.9\% | 29.3\% | 32.9\% | 31.4\% |
|  | Neutral | Count | 234 | 284 | 284 | 802 |
|  |  | \% within Year | 39.7\% | 41.2\% | 36.9\% | 39.1\% |
|  | Dissatisfied | Count | 50 | 50 | 60 | 160 |
|  |  | \% within Year | 8.5\% | 7.2\% | 7.8\% | 7.8\% |
|  | Very Dissatisfied | Count | 16 | 25 | 28 | 69 |
|  |  | \% within Year | 2.7\% | 3.6\% | 3.6\% | 3.4\% |
| Total |  | Count | 589 | 690 | 770 | 2049 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Rules Governing Student Conduct At This College | Does Not Apply | Count | 34 | 39 | 47 | 120 |
|  |  | \% within Year | 5.8\% | 5.6\% | 6.1\% | 5.9\% |
|  | Very Satisfied | Count | 74 | 86 | 96 | 256 |
|  |  | \% within Year | 12.5\% | 12.4\% | 12.5\% | 12.5\% |
|  | Satisfied | Count | 286 | 300 | 332 | 918 |
|  |  | \% within <br> Year | 48.4\% | 43.4\% | 43.3\% | 44.8\% |
|  | Neutral | Count | 177 | 234 | 257 | 668 |
|  |  | \% within Year | 29.9\% | 33.8\% | 33.5\% | 32.6\% |


|  | Dissatisfied | Count | 12 | 26 | 24 | 62 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | 2.0\% | 3.8\% | 3.1\% | 3.0\% |
|  | Very Dissatisfied | Count | 8 | 7 | 11 | 26 |
|  |  | \% within Year | 1.4\% | 1.0\% | 1.4\% | 1.3\% |
| Total |  | Count | 591 | 692 | 767 | 2050 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Residence Hall Rules and Regulations * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Residence Hall Rules and Regulations | Does Not Apply | Count | 275 | 287 | 332 | 894 |
|  |  | \% within Year | 47.0\% | 41.5\% | 43.3\% | 43.7\% |
|  | Very Satisfied | Count | 22 | 50 | 44 | 116 |
|  |  | \% within Year | 3.8\% | 7.2\% | 5.7\% | 5.7\% |
|  | Satisfied | Count | 108 | 137 | 155 | 400 |
|  |  | \% within Year | 18.5\% | 19.8\% | 20.2\% | 19.6\% |
|  | Neutral | Count | 156 | 193 | 212 | 561 |
|  |  | \% within Year | 26.7\% | 27.9\% | 27.6\% | 27.4\% |
|  | Dissatisfied | Count | 13 | 14 | 11 | 38 |
|  |  | \% within Year | 2.2\% | 2.0\% | 1.4\% | 1.9\% |
|  | Very Dissatisfied | Count | 11 | 11 | 13 | 35 |
|  |  | \% within Year | 1.9\% | 1.6\% | 1.7\% | 1.7\% |
| Total |  | Count | 585 | 692 | 767 | 2044 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | \% within Year | 8.8\% | 8.7\% | 8.0\% | 8.5\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 223 | 235 | 261 | 719 |
|  | Satisfied | \% within Year | 37.8\% | 34.1\% | 34.0\% | 35.1\% |
|  |  | Count | 186 | 234 | 261 | 681 |
|  | Neutral | \% within Year | 31.5\% | 33.9\% | 34.0\% | 33.3\% |
|  |  | Count | 8 | 15 | 21 | 44 |
|  | Dissatisfied | \% within <br> Year | 1.4\% | 2.2\% | 2.7\% | 2.1\% |
|  | Very <br> Dissatisfied | Count | 6 | 9 | 8 | 23 |
|  |  | \% within Year | 1.0\% | 1.3\% | 1.0\% | 1.1\% |
| Total |  | Count | 590 | 690 | 767 | 2047 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Purpose For Which Student Activity Fees Are Used * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Purpose For Which Student Activity Fees Are Used | Does Not Apply | Count | 29 | 25 | 38 | 92 |
|  |  | \% within Year | 4.9\% | 3.6\% | 4.9\% | 4.5\% |
|  | Very Satisfied | Count | 46 | 45 | 59 | 150 |
|  |  | \% within Year | 7.8\% | 6.5\% | 7.7\% | 7.3\% |
|  | Satisfied | Count | 197 | 237 | 244 | 678 |
|  |  | \% within Year | 33.4\% | 34.4\% | 31.8\% | 33.1\% |
|  | Neutral | Count | 221 | 257 | 293 | 771 |
|  |  | \% within Year | 37.5\% | 37.3\% | 38.2\% | 37.7\% |
|  | Dissatisfied | Count | 63 | 83 | 82 | 228 |
|  |  | \% within Year | 10.7\% | 12.0\% | 10.7\% | 11.1\% |
|  | Very <br> Dissatisfied | Count | 34 | 42 | 52 | 128 |
|  |  | \% within Year | 5.8\% | 6.1\% | 6.8\% | 6.3\% |
| Total |  | Count | 590 | 689 | 768 | 2047 |


|  | \% within <br> Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |


| Personal Security/Safety At This Campus * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Personal Security/Safety At This Campus | Does Not Apply | Count | 10 | 8 | 13 | 31 |
|  |  | \% within Year | 1.7\% | 1.2\% | 1.7\% | 1.5\% |
|  | Very Satisfied | Count | 131 | 157 | 146 | 434 |
|  |  | \% within Year | 22.2\% | 22.7\% | 18.9\% | 21.1\% |
|  | Satisfied | Count | 294 | 338 | 385 | 1017 |
|  |  | \% within Year | 49.7\% | 48.8\% | 49.9\% | 49.5\% |
|  | Neutral | Count | 130 | 149 | 178 | 457 |
|  |  | \% within Year | 22.0\% | 21.5\% | 23.1\% | 22.2\% |
|  | Dissatisfied | Count | 18 | 27 | 32 | 77 |
|  |  | \% within Year | 3.0\% | 3.9\% | 4.2\% | 3.7\% |
|  | Very Dissatisfied | Count | 8 | 14 | 17 | 39 |
|  |  | \% within Year | 1.4\% | 2.0\% | 2.2\% | 1.9\% |
| Total |  | Count | 591 | 693 | 771 | 2055 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Facilities

| Classroom Facilities * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Classroom Facilities | Does Not Apply | Count | 3 | 2 | 0 | 5 |
|  |  | \% within Year | . $5 \%$ | .3\% | . $0 \%$ | . $2 \%$ |
|  | Very Satisfied | Count | 165 | 188 | 186 | 539 |
|  |  | \% within Year | 28.0\% | 27.1\% | 24.1\% | 26.2\% |
|  | Satisfied | Count | 346 | 420 | 462 | 1228 |
|  |  | \% within Year | 58.7\% | 60.5\% | 59.9\% | 59.8\% |


| Neutral | Count | 59 | 63 | 100 | 222 |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  | \% within Year | $10.0 \%$ | $9.1 \%$ | $13.0 \%$ | $10.8 \%$ |  |
|  | Dissatisfied | Count | 12 | 16 | 20 | 48 |
|  |  | $2.0 \%$ | $2.3 \%$ | $2.6 \%$ | $2.3 \%$ |  |
|  | Very Dissatisfied | Count | 4 | 5 | 3 | 12 |
|  |  | $.7 \%$ | $.7 \%$ | $.4 \%$ | $.6 \%$ |  |
| Total |  | 589 | 694 | 771 | 2054 |  |


| Laboratory Facilities * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Laboratory Facilities | Does Not Apply | Count | 118 | 110 | 108 | 336 |
|  |  | \% within Year | 20.0\% | 15.9\% | 14.0\% | 16.4\% |
|  | Very Satisfied | Count | 101 | 132 | 133 | 366 |
|  |  | \% within Year | 17.1\% | 19.1\% | 17.3\% | 17.8\% |
|  | Satisfied | Count | 263 | 321 | 363 | 947 |
|  |  | \% within Year | 44.7\% | 46.4\% | 47.1\% | 46.2\% |
|  | Neutral | Count | 92 | 87 | 127 | 306 |
|  |  | \% within Year | 15.6\% | 12.6\% | 16.5\% | 14.9\% |
|  | Dissatisfied | Count | 13 | 27 | 29 | 69 |
|  |  | \% within Year | 2.2\% | 3.9\% | 3.8\% | 3.4\% |
|  | Very Dissatisfied | Count | 2 | 15 | 11 | 28 |
|  |  | \% within Year | . $3 \%$ | 2.2\% | 1.4\% | 1.4\% |
| Total |  | Count | 589 | 692 | 771 | 2052 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Athletic Facilities * Year Crosstabulation |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  |  |  | Year |  |  | Total |
|  |  |  | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 3}$ | $\mathbf{2 0 0 5}$ |  |
| Athletic Facilities |  | Does Not Apply | Count | 146 | 142 | 177 |
|  |  | \% within Year | $24.9 \%$ | $20.6 \%$ | $23.0 \%$ | $22.7 \%$ |
|  |  | Count | 59 | 126 | 114 | 299 |


|  |  | \% within Year | 10.1\% | 18.3\% | 14.8\% | 14.6\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Satisfied | Count | 204 | 266 | 280 | 750 |
|  |  | \% within Year | 34.8\% | 38.6\% | 36.4\% | 36.7\% |
|  | Neutral | Count | 132 | 116 | 167 | 415 |
|  |  | \% within Year | 22.5\% | 16.8\% | 21.7\% | 20.3\% |
|  | Dissatisfied | Count | 31 | 25 | 24 | 80 |
|  |  | \% within Year | 5.3\% | 3.6\% | 3.1\% | 3.9\% |
|  | Very Dissatisfied | Count | 14 | 15 | 8 | 37 |
|  |  | \% within Year | 2.4\% | 2.2\% | 1.0\% | 1.8\% |
| Total |  | Count | 586 | 690 | 770 | 2046 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Study Areas * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Study Areas | Does Not Apply | Count | 11 | 14 | 8 | 33 |
|  |  | \% within Year | 1.9\% | 2.0\% | 1.0\% | 1.6\% |
|  | Very Satisfied | Count | 109 | 170 | 190 | 469 |
|  |  | \% within Year | 18.6\% | 24.6\% | 24.7\% | 22.9\% |
|  | Satisfied | Count | 279 | 365 | 396 | 1040 |
|  |  | \% within Year | 47.5\% | 52.7\% | 51.4\% | 50.8\% |
|  | Neutral | Count | 95 | 81 | 116 | 292 |
|  |  | \% within Year | 16.2\% | 11.7\% | 15.1\% | 14.3\% |
|  | Dissatisfied | Count | 68 | 42 | 44 | 154 |
|  |  | \% within Year | 11.6\% | 6.1\% | 5.7\% | 7.5\% |
|  | Very Dissatisfied | Count | 25 | 20 | 16 | 61 |
|  |  | \% within Year | 4.3\% | 2.9\% | 2.1\% | 3.0\% |
| Total |  | Count | 587 | 692 | 770 | 2049 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Student Union * Year Crosstabulation |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Total |  |  |  |  |  |  |
|  |  |  | Year |  |  |  |


| Student Union | Does Not Apply | Count | 216 | 185 | 213 | 614 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | 36.8\% | 26.7\% | 27.6\% | 30.0\% |
|  | Very Satisfied | Count | 23 | 71 | 80 | 174 |
|  |  | \% within Year | 3.9\% | 10.3\% | 10.4\% | 8.5\% |
|  | Satisfied | Count | 134 | 195 | 219 | 548 |
|  |  | \% within Year | 22.8\% | 28.2\% | 28.4\% | 26.7\% |
|  | Neutral | Count | 170 | 210 | 223 | 603 |
|  |  | \% within Year | 29.0\% | 30.3\% | 28.9\% | 29.4\% |
|  | Dissatisfied | Count | 35 | 18 | 26 | 79 |
|  |  | \% within Year | 6.0\% | 2.6\% | 3.4\% | 3.9\% |
|  | Very Dissatisfied | Count | 9 | 13 | 10 | 32 |
|  |  | \% within Year | 1.5\% | 1.9\% | 1.3\% | 1.6\% |
| Total |  | Count | 587 | 692 | 771 | 2050 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Campus Bookstore * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Campus Bookstore | Does Not Apply | Count | 3 | 2 | 0 | 5 |
|  |  | \% within Year | .5\% | . $3 \%$ | . $0 \%$ | . $2 \%$ |
|  | Very Satisfied | Count | 54 | 117 | 129 | 300 |
|  |  | \% within Year | 9.2\% | 16.9\% | 16.8\% | 14.6\% |
|  | Satisfied | Count | 185 | 315 | 329 | 829 |
|  |  | \% within Year | 31.5\% | 45.5\% | 42.8\% | 40.5\% |
|  | Neutral | Count | 130 | 117 | 149 | 396 |
|  |  | \% within Year | 22.1\% | 16.9\% | 19.4\% | 19.3\% |
|  | Dissatisfied | Count | 139 | 85 | 86 | 310 |
|  |  | \% within Year | 23.6\% | 12.3\% | 11.2\% | 15.1\% |
|  | Very Dissatisfied | Count | 77 | 56 | 75 | 208 |
|  |  | \% within Year | 13.1\% | 8.1\% | 9.8\% | 10.2\% |
| Total |  | Count | 588 | 692 | 768 | 2048 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Availability Of Student Housing * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Availability Of Student Housing | Does Not Apply | Count | 283 | 310 | 351 | 944 |
|  |  | \% within Year | 48.3\% | 45.2\% | 45.7\% | 46.3\% |
|  | Very Satisfied | Count | 22 | 35 | 52 | 109 |
|  |  | \% within Year | 3.8\% | 5.1\% | 6.8\% | 5.3\% |
|  | Satisfied | Count | 90 | 109 | 147 | 346 |
|  |  | \% within Year | 15.4\% | 15.9\% | 19.1\% | 17.0\% |
|  | Neutral | Count | 162 | 167 | 196 | 525 |
|  |  | \% within Year | 27.6\% | 24.3\% | 25.5\% | 25.7\% |
|  | Dissatisfied | Count | 21 | 30 | 12 | 63 |
|  |  | \% within Year | 3.6\% | 4.4\% | 1.6\% | 3.1\% |
|  | Very Dissatisfied | Count | 8 | 35 | 10 | 53 |
|  |  | \% within Year | 1.4\% | 5.1\% | 1.3\% | 2.6\% |
| Total |  | Count | 586 | 686 | 768 | 2040 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| General Condi | Buildings And Gro | unds * Year | abulati |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| General Condition Of Buildings And Grounds | Does Not Apply | Count | 8 | 15 | 12 | 35 |
|  |  | \% within Year | 1.4\% | 2.2\% | 1.6\% | 1.7\% |
|  | Very Satisfied | Count | 216 | 246 | 248 | 710 |
|  |  | \% within Year | 36.8\% | 35.7\% | 32.2\% | 34.7\% |
|  | Satisfied | Count | 309 | 346 | 404 | 1059 |
|  |  | \% within Year | 52.6\% | 50.2\% | 52.5\% | 51.8\% |
|  | Neutral | Count | 51 | 70 | 91 | 212 |
|  |  | \% within Year | 8.7\% | 10.2\% | 11.8\% | 10.4\% |
|  | Dissatisfied | Count | 1 | 7 | 13 | 21 |
|  |  | \% within Year | . $2 \%$ | 1.0\% | 1.7\% | 1.0\% |
|  | Very | Count | 2 | 5 | 2 | 9 |


|  | Dissatisfied | \% within <br> Year | $.3 \%$ | $.7 \%$ | $.3 \%$ | $.4 \%$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
| Total | Count | 587 | 689 | 770 | 2046 |  |
| \% within <br> Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |  |  |

Registration


|  |  |  | Year |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Availability Of The Courses You Want At Time You Can Take Them | Does Not Apply | Count | 1 | 1 | 1 | 3 |
|  |  | \% within Year | .2\% | .1\% | .1\% | .1\% |


|  |  | Count | 40 | 51 | 87 | 178 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Very Satisfied | \% within Year | 6.8\% | 7.4\% | 11.3\% | 8.7\% |
|  |  | Count | 129 | 170 | 247 | 546 |
|  | Satisfied | \% within <br> Year | 21.9\% | 24.6\% | 32.1\% | 26.6\% |
|  |  | Count | 107 | 131 | 144 | 382 |
|  | Neutral | \% within Year | 18.2\% | 18.9\% | 18.7\% | 18.6\% |
|  |  | Count | 175 | 187 | 171 | 533 |
|  | Dissatisfied | \% within <br> Year | 29.7\% | 27.0\% | 22.2\% | 26.0\% |
|  |  | Count | 137 | 152 | 119 | 408 |
|  | Dissatisfied | \% within Year | 23.3\% | 22.0\% | 15.5\% | 19.9\% |
|  |  | Count | 589 | 692 | 769 | 2050 |
| Total |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Academic Calendar For This College * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Academic Calendar For This College | Does Not Apply | Count | 2 | 2 | 4 | 8 |
|  |  | \% within Year | .3\% | .3\% | .5\% | .4\% |
|  | Very Satisfied | Count | 80 | 118 | 126 | 324 |
|  |  | \% within Year | 13.6\% | 17.1\% | 16.4\% | 15.9\% |
|  | Satisfied | Count | 317 | 356 | 394 | 1067 |
|  |  | \% within Year | 54.0\% | 51.6\% | 51.4\% | 52.2\% |
|  | Neutral | Count | 141 | 171 | 191 | 503 |
|  |  | \% within Year | 24.0\% | 24.8\% | 24.9\% | 24.6\% |
|  | Dissatisfied | Count | 26 | 27 | 37 | 90 |
|  |  | \% within Year | 4.4\% | 3.9\% | 4.8\% | 4.4\% |
|  | Very Dissatisfied | Count | 21 | 16 | 14 | 51 |
|  |  | \% within Year | 3.6\% | 2.3\% | 1.8\% | 2.5\% |
| Total |  | Count | 587 | 690 | 766 | 2043 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Billing And Fee Payment Procedures * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Billing And Fee Payment Procedures | Does Not Apply | Count | 4 | 4 | 7 | 15 |
|  |  | \% within Year | .7\% | .6\% | . $9 \%$ | .7\% |
|  | Very Satisfied | Count | 80 | 111 | 108 | 299 |
|  |  | \% within Year | 13.7\% | 16.0\% | 14.1\% | 14.6\% |
|  | Satisfied | Count | 297 | 328 | 365 | 990 |
|  |  | \% within Year | 50.7\% | 47.4\% | 47.6\% | 48.4\% |
|  | Neutral | Count | 148 | 183 | 205 | 536 |
|  |  | \% within Year | 25.3\% | 26.4\% | 26.7\% | 26.2\% |
|  | Dissatisfied | Count | 32 | 44 | 57 | 133 |
|  |  | \% within Year | 5.5\% | 6.4\% | 7.4\% | 6.5\% |
|  | Very Dissatisfied | Count | 25 | 22 | 25 | 72 |
|  |  | \% within Year | 4.3\% | 3.2\% | 3.3\% | 3.5\% |
| Total |  | Count | 586 | 692 | 767 | 2045 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Concern For You As An Individual * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Concern For You As An Individual | Does Not Apply | Count | 9 | 13 | 8 | 30 |
|  |  | \% within Year | 1.5\% | 1.9\% | 1.0\% | 1.5\% |
|  | Very Satisfied | Count | 74 | 96 | 104 | 274 |
|  |  | \% within Year | 12.6\% | 13.9\% | 13.5\% | 13.4\% |
|  | Satisfied | Count | 258 | 304 | 326 | 888 |
|  |  | \% within Year | 44.1\% | 43.9\% | 42.3\% | 43.4\% |
|  | Neutral | Count | 192 | 212 | 271 | 675 |
|  |  | \% within Year | 32.8\% | 30.6\% | 35.2\% | 33.0\% |


|  | Dissatisfied | Count | 30 | 51 | 45 | 126 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | 5.1\% | 7.4\% | 5.8\% | 6.2\% |
|  | Very Dissatisfied | Count | 22 | 17 | 16 | 55 |
|  |  | \% within Year | 3.8\% | 2.5\% | 2.1\% | 2.7\% |
| Total |  | Count | 585 | 693 | 770 | 2048 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



| Racial Harmony At This College * Year Crosstabulation |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  |  |  | Year |  |  | Total |
|  |  |  | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 3}$ | $\mathbf{2 0 0 5}$ |  |
| Racial Harmony At This College | Does Not Apply | Count | 23 | 27 | 34 | 84 |


|  |  | \% within Year | 3.9\% | 3.9\% | 4.4\% | 4.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Very Satisfied | Count | 150 | 167 | 182 | 499 |
|  |  | \% within Year | 25.6\% | 24.1\% | 23.7\% | 24.4\% |
|  | Satisfied | Count | 296 | 343 | 380 | 1019 |
|  |  | \% within Year | 50.5\% | 49.4\% | 49.5\% | 49.8\% |
|  | Neutral | Count | 108 | 142 | 157 | 407 |
|  |  | \% within Year | 18.4\% | 20.5\% | 20.5\% | 19.9\% |
|  | Dissatisfied | Count | 7 | 8 | 11 | 26 |
|  |  | \% within Year | 1.2\% | 1.2\% | 1.4\% | 1.3\% |
|  | Very Dissatisfied | Count | 2 | 7 | 3 | 12 |
|  |  | \% within Year | . $3 \%$ | 1.0\% | . $4 \%$ | .6\% |
| Total |  | Count | 586 | 694 | 767 | 2047 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Opportunities For Student Employment * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Opportunities For Student Employment | Does Not Apply | Count | 151 | 161 | 175 | 487 |
|  |  | \% within Year | 25.7\% | 23.3\% | 22.8\% | 23.8\% |
|  | Very Satisfied | Count | 59 | 63 | 89 | 211 |
|  |  | \% within Year | 10.1\% | 9.1\% | 11.6\% | 10.3\% |
|  | Satisfied | Count | 174 | 203 | 230 | 607 |
|  |  | \% within Year | 29.6\% | 29.4\% | 30.0\% | 29.7\% |
|  | Neutral | Count | 154 | 198 | 213 | 565 |
|  |  | \% within Year | 26.2\% | 28.7\% | 27.8\% | 27.6\% |
|  | Dissatisfied | Count | 35 | 47 | 44 | 126 |
|  |  | \% within Year | 6.0\% | 6.8\% | 5.7\% | 6.2\% |
|  | Very Dissatisfied | Count | 14 | 19 | 16 | 49 |
|  |  | \% within Year | 2.4\% | 2.7\% | 2.1\% | 2.4\% |
| Total |  | Count | 587 | 691 | 767 | 2045 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Opportunities For Personal Involvement In Campus Activities | Does Not Apply | Count | 96 | 111 | 109 | 316 |
|  |  | \% within Year | 16.3\% | 16.0\% | 14.2\% | 15.4\% |
|  | Very Satisfied | Count | 67 | 84 | 105 | 256 |
|  |  | \% within Year | 11.4\% | 12.1\% | 13.7\% | 12.5\% |
|  | Satisfied | Count | 226 | 254 | 291 | 771 |
|  |  | \% within Year | 38.4\% | 36.7\% | 37.9\% | 37.7\% |
|  | Neutral | Count | 169 | 208 | 233 | 610 |
|  |  | \% within Year | 28.7\% | 30.1\% | 30.4\% | 29.8\% |
|  | Dissatisfied | Count | 23 | 25 | 23 | 71 |
|  |  | \% within Year | 3.9\% | 3.6\% | 3.0\% | 3.5\% |
|  | Very <br> Dissatisfied | Count | 7 | 10 | 6 | 23 |
|  |  | \% within Year | 1.2\% | 1.4\% | .8\% | 1.1\% |
| Total |  | Count | 588 | 692 | 767 | 2047 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Student Government * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Student Government | Does Not Apply | Count | 143 | 169 | 207 | 519 |
|  |  | \% within Year | 24.3\% | 24.4\% | 26.9\% | 25.3\% |
|  | Very Satisfied | Count | 44 | 55 | 68 | 167 |
|  |  | \% within Year | 7.5\% | 7.9\% | 8.8\% | 8.1\% |
|  | Satisfied | Count | 175 | 193 | 216 | 584 |
|  |  | \% within Year | 29.7\% | 27.9\% | 28.1\% | 28.5\% |
|  | Neutral | Count | 201 | 231 | 232 | 664 |
|  |  | \% within Year | 34.1\% | 33.4\% | 30.1\% | 32.4\% |
|  | Dissatisfied | Count | 17 | 25 | 29 | 71 |
|  |  | \% within Year | 2.9\% | 3.6\% | 3.8\% | 3.5\% |
|  | Very Dissatisfied | Count | 9 | 19 | 18 | 46 |


|  | \% within Year | $1.5 \%$ | $2.7 \%$ | $2.3 \%$ | $2.2 \%$ |
| :--- | :--- | ---: | ---: | ---: | ---: |
| Total | Count | 589 | 692 | 770 | 2051 |
|  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| Religious Activities And Programs * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Religious Activities And Programs | Does Not Apply | Count | 163 | 194 | 221 | 578 |
|  |  | \% within Year | 27.8\% | 28.1\% | 28.7\% | 28.2\% |
|  | Very Satisfied | Count | 45 | 56 | 60 | 161 |
|  |  | \% within Year | 7.7\% | 8.1\% | 7.8\% | 7.9\% |
|  | Satisfied | Count | 146 | 182 | 185 | 513 |
|  |  | \% within Year | 24.9\% | 26.4\% | 24.0\% | 25.1\% |
|  | Neutral | Count | 221 | 239 | 278 | 738 |
|  |  | \% within Year | 37.6\% | 34.6\% | 36.1\% | 36.1\% |
|  | Dissatisfied | Count | 8 | 15 | 24 | 47 |
|  |  | \% within Year | 1.4\% | 2.2\% | 3.1\% | 2.3\% |
|  | Very Dissatisfied | Count | 4 | 4 | 2 | 10 |
|  |  | \% within Year | .7\% | .6\% | .3\% | .5\% |
| Total |  | Count | 587 | 690 | 770 | 2047 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Campus Media * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Campus Media | Does Not Apply | Count | 110 | 114 | 130 | 354 |
|  |  | \% within Year | 18.7\% | 16.5\% | 16.9\% | 17.3\% |
|  | Very Satisfied | Count | 34 | 69 | 72 | 175 |
|  |  | \% within Year | 5.8\% | 10.0\% | 9.4\% | 8.6\% |
|  | Satisfied | Count | 189 | 238 | 248 | 675 |
|  |  | \% within Year | 32.1\% | 34.5\% | 32.3\% | 33.0\% |
|  | Neutral | Count | 200 | 209 | 248 | 657 |
|  |  | \% within Year | 34.0\% | 30.3\% | 32.3\% | 32.1\% |


| Dissatisfied | Count | 44 | 38 | 45 | 127 |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  | \% within Year | $7.5 \%$ | $5.5 \%$ | $5.9 \%$ | $6.2 \%$ |  |
|  | Very Dissatisfied | Count | 11 | 21 | 25 | 57 |
|  |  | $1.9 \%$ | $3.0 \%$ | $3.3 \%$ | $2.8 \%$ |  |
| Total |  | 588 | 689 | 768 | 2045 |  |
|  |  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| The College In General * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| The College In General | Does Not Apply | Count | 4 | 3 | 5 | 12 |
|  |  | \% within Year | .7\% | . $4 \%$ | .6\% | .6\% |
|  | Very Satisfied | Count | 121 | 186 | 200 | 507 |
|  |  | \% within Year | 20.6\% | 26.8\% | 26.0\% | 24.7\% |
|  | Satisfied | Count | 333 | 366 | 403 | 1102 |
|  |  | \% within Year | 56.8\% | 52.8\% | 52.3\% | 53.8\% |
|  | Neutral | Count | 97 | 106 | 132 | 335 |
|  |  | \% within Year | 16.6\% | 15.3\% | 17.1\% | 16.3\% |
|  | Dissatisfied | Count | 19 | 22 | 25 | 66 |
|  |  | \% within Year | 3.2\% | 3.2\% | 3.2\% | 3.2\% |
|  | Very Dissatisfied | Count | 12 | 10 | 5 | 27 |
|  |  | \% within Year | 2.0\% | 1.4\% | .6\% | 1.3\% |
| Total |  | Count | 586 | 693 | 770 | 2049 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Section IV - Additional Questions

| How helpful are the University staff and faculty overall? * Year Crosstabulation |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  Year  |  | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 3}$ | $\mathbf{2 0 0 5}$ | Total |


| How helpful are the University staff and faculty overall? | Very Helpful | Count | 147 | 195 | 208 | 550 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | 24.4\% | 27.7\% | 26.6\% | 26.4\% |
|  | Helpful | Count | 331 | 366 | 401 | 1098 |
|  |  | \% within Year | 55.0\% | 52.1\% | 51.3\% | 52.6\% |
|  | Somewhat Helpful | Count | 104 | 112 | 125 | 341 |
|  |  | \% within Year | 17.3\% | 15.9\% | 16.0\% | 16.3\% |
|  | Not Helpful | Count | 12 | 11 | 11 | 34 |
|  |  | \% within <br> Year | 2.0\% | 1.6\% | 1.4\% | 1.6\% |
|  |  | Count | 8 | 18 | 37 | 63 |
|  |  | \% within Year | 1.3\% | 2.6\% | 4.7\% | 3.0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| How adequate are the computer lab facilities? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| How adequate are the computer lab facilities? | Very Adequate | Count | 191 | 263 | 201 | 655 |
|  |  | \% within Year | 31.7\% | 37.4\% | 25.7\% | 31.4\% |
|  | Adequate | Count | 335 | 340 | 371 | 1046 |
|  |  | \% within Year | 55.6\% | 48.4\% | 47.4\% | 50.1\% |
|  | Somewhat Adequate | Count | 52 | 64 | 145 | 261 |
|  |  | \% within Year | 8.6\% | 9.1\% | 18.5\% | 12.5\% |
|  | Not Adequate | Count | 13 | 12 | 27 | 52 |
|  |  | \% within Year | 2.2\% | 1.7\% | 3.5\% | 2.5\% |
|  |  | Count | 11 | 22 | 38 | 71 |
|  |  | \% within Year | 1.8\% | 3.1\% | 4.9\% | 3.4\% |


|  | E | Count | 0 | 1 | 0 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| How convenient are the computer lab facilities hours of operation? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| How convenient are the computer lab facilities hours of operation? | Very Convenient | Count | 198 | 263 | 230 | 691 |
|  |  | \% within Year | 32.9\% | 37.4\% | 29.4\% | 33.1\% |
|  | Convenient | Count | 285 | 322 | 337 | 944 |
|  |  | \% within Year | 47.3\% | 45.8\% | 43.1\% | 45.2\% |
|  | Somewhat Convenient | Count | 94 | 82 | 144 | 320 |
|  |  | \% within Year | 15.6\% | 11.7\% | 18.4\% | 15.3\% |
|  | Not Convenient | Count | 14 | 13 | 33 | 60 |
|  |  | \% within Year | 2.3\% | 1.8\% | 4.2\% | 2.9\% |
|  |  | Count | 11 | 22 | 38 | 71 |
|  |  | \% within Year | 1.8\% | $3.1 \%$ | 4.9\% | 3.4\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | . $0 \%$ | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How adequate are the University Library hours of operations? * Year Crosstabulation
$\square$

|  |  |  | 2001 | 2003 | 2005 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| How adequate are the University Library hours of operations? | Very Adequate | Count | 221 | 226 | 229 | 676 |
|  |  | \% within Year | 36.7\% | 32.1\% | 29.3\% | 32.4\% |
|  | Adequate | Count | 274 | 353 | 372 | 999 |
|  |  | \% within Year | 45.5\% | 50.2\% | 47.6\% | 47.9\% |
|  | Somewhat Adequate | Count | 77 | 75 | 107 | 259 |
|  |  | \% within Year | 12.8\% | 10.7\% | 13.7\% | 12.4\% |
|  | Not Adequate | Count | 20 | 26 | 37 | 83 |
|  |  | \% within Year | 3.3\% | 3.7\% | 4.7\% | 4.0\% |
|  |  | Count | 10 | 21 | 37 | 68 |
|  |  | \% within Year | 1.7\% | 3.0\% | 4.7\% | 3.3\% |
|  | E | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| I would use El Metro if other scheduling and routes were available? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| I would use El Metro if other scheduling and routes were available? | Yes | Count | 124 | 129 | 119 | 372 |
|  |  | \% within Year | 20.6\% | 18.3\% | 15.2\% | 17.8\% |
|  | No | Count | 463 | 547 | 606 | 1616 |
|  |  | \% within Year | 76.9\% | 77.8\% | 77.5\% | 77.4\% |
|  |  | Count | 15 | 24 | 43 | 82 |
|  |  | \% within Year | 2.5\% | 3.4\% | 5.5\% | 3.9\% |
|  | C | Count | 0 | 1 | 8 | 9 |


|  |  | \% within Year | . $0 \%$ | .1\% | 1.0\% | . $4 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 0 | 1 | 5 | 6 |
|  | D | \% within Year | .0\% | .1\% | .6\% | .3\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | E | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 602 | 703 | 782 | 2087 |
| Total |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

I have special physical and/or learning needs that are hindering my education and are not being addressed by TAMIU? * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| I have special physical and/or learning needs that are hindering my education and are not being addressed by TAMIU? | Yes | Count | 14 | 19 | 26 | 59 |
|  |  | \% within Year | 2.3\% | 2.7\% | 3.3\% | 2.8\% |
|  |  | Count | 568 | 650 | 705 | 1923 |
|  | No | \% within Year | 94.4\% | 92.5\% | 90.2\% | 92.1\% |
|  |  | Count | 17 | 25 | 44 | 86 |
|  |  | \% within Year | 2.8\% | 3.6\% | 5.6\% | 4.1\% |
|  |  | Count | 2 | 6 | 6 | 14 |
|  | C | \% within Year | .3\% | .9\% | .8\% | .7\% |
|  |  | Count | 1 | 2 | 0 | 3 |
|  | D | \% within Year | . $2 \%$ | .3\% | .0\% | .1\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | E | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |


| Total | Count | 602 | 703 | 782 | 2087 |
| :--- | :--- | ---: | ---: | ---: | ---: |
|  | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |  |


| Who has had the strongest influence on your decision making? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Who has had the strongest influence on your decision making? | Parent | Count | 287 | 359 | 396 | 1042 |
|  |  | \% within Year | 47.7\% | 51.1\% | 50.6\% | 49.9\% |
|  | Brother/Sister | Count | 39 | 38 | 51 | 128 |
|  |  | \% within Year | 6.5\% | 5.4\% | 6.5\% | 6.1\% |
|  | Other Family Member | Count | 90 | 88 | 98 | 276 |
|  |  | \% within Year | 15.0\% | 12.5\% | 12.5\% | 13.2\% |
|  | Friends | Count | 42 | 46 | 40 | 128 |
|  |  | \% within Year | 7.0\% | 6.5\% | 5.1\% | 6.1\% |
|  | High School Teacher | Count | 15 | 24 | 14 | 53 |
|  |  | \% within Year | 2.5\% | 3.4\% | 1.8\% | 2.5\% |
|  | High School Counselor | Count | 7 | 7 | 4 | 18 |
|  |  | \% within Year | 1.2\% | 1.0\% | . $5 \%$ | .9\% |
|  | University Faculty Member | Count | 31 | 28 | 34 | 93 |
|  |  | \% within Year | 5.1\% | 4.0\% | 4.3\% | 4.5\% |
|  | Community College Faculty Member | Count | 8 | 7 | 9 | 24 |
|  |  | \% within Year | 1.3\% | 1.0\% | 1.2\% | 1.1\% |
|  | Other University/College Staff Member | Count | 9 | 12 | 15 | 36 |
|  |  | \% within <br> Year | 1.5\% | 1.7\% | 1.9\% | 1.7\% |
|  | Other | Count | 59 | 68 | 76 | 203 |
|  |  | \% within Year | 9.8\% | 9.7\% | 9.7\% | 9.7\% |
|  |  | Count | 15 | 22 | 43 | 80 |
|  |  | \% within Year | 2.5\% | 3.1\% | 5.5\% | 3.8\% |


|  | K | Count | 0 | 3 | 0 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | .0\% | .4\% | .0\% | .1\% |
|  | L | Count | 0 | 1 | 2 | 3 |
|  |  | \% within Year | .0\% | .1\% | .3\% | .1\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| What radio station do you listen to MOST FREQUENTLY? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| What radio station do you listen to MOST FREQUENTLY? | KDOS | Count | 9 | 20 | 9 | 38 |
|  |  | \% within Year | 1.5\% | 2.8\% | 1.2\% | 1.8\% |
|  | KLAR | Count | 6 | 8 | 17 | 31 |
|  |  | \% within Year | 1.0\% | 1.1\% | 2.2\% | 1.5\% |
|  | KNXT | Count | 126 | 200 | 182 | 508 |
|  |  | \% within <br> Year | 20.9\% | 28.4\% | 23.3\% | 24.3\% |
|  | KBDR | Count | 14 | 40 | 4 | 58 |
|  |  | \% within Year | 2.3\% | 5.7\% | . $5 \%$ | 2.8\% |
|  | KRRG | Count | 249 | 175 | 43 | 467 |
|  |  | \% within Year | 41.4\% | 24.9\% | 5.5\% | 22.4\% |
|  | KOYE | Count | 36 | 23 | 10 | 69 |
|  |  | \% within Year | 6.0\% | 3.3\% | 1.3\% | 3.3\% |
|  | KJBZ | Count | 36 | 24 | 7 | 67 |
|  |  | \% within <br> Year | 6.0\% | 3.4\% | .9\% | 3.2\% |
|  | KBNL | Count | 8 | 5 | 9 | 22 |
|  |  | \% within Year | 1.3\% | .7\% | 1.2\% | 1.1\% |
|  | KHOY | Count | 21 | 20 | 21 | 62 |
|  |  | \% within Year | 3.5\% | 2.8\% | 2.7\% | 3.0\% |


|  |  | Count | 30 | 81 | 68 | 179 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Other | \% within Year | 5.0\% | 11.5\% | 8.7\% | 8.6\% |
|  |  | Count | 53 | 83 | 185 | 321 |
|  | None | \% within Year | 8.8\% | 11.8\% | 23.7\% | 15.4\% |
|  |  | Count | 13 | 23 | 41 | 77 |
|  |  | \% within Year | 2.2\% | 3.3\% | 5.2\% | 3.7\% |
|  |  | Count | 1 | 1 | 186 | 188 |
|  | L | \% within Year | .2\% | .1\% | 23.8\% | 9.0\% |
|  |  | Count | 602 | 703 | 782 | 2087 |
| Total |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | Count | 1 | 1 | 0 | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | G | \% within Year | . $2 \%$ | .1\% | .0\% | .1\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | H | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | I | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | J | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 2 | 3 |
|  | K | \% within Year | .0\% | .1\% | .3\% | .1\% |
|  |  | Count | 0 | 1 | 3 | 4 |
|  | L | \% within Year | .0\% | .1\% | .4\% | . $2 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | Count | 8 | 14 | 0 | 22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Noon | \% within Year | 1.3\% | 2.0\% | .0\% | 1.1\% |
|  |  | Count | 5 | 11 | 2 | 18 |
|  | p.m. | \% within Year | .8\% | 1.6\% | .3\% | .9\% |
|  |  | Count | 55 | 77 | 0 | 132 |
|  | p.m. | \% within Year | 9.1\% | 11.0\% | .0\% | 6.3\% |
|  |  | Count | 75 | 67 | 0 | 142 |
|  | Other | \% within Year | 12.5\% | 9.5\% | .0\% | 6.8\% |
|  |  | Count | 16 | 30 | 45 | 91 |
|  |  | \% within Year | 2.7\% | 4.3\% | 5.8\% | 4.4\% |
|  | L | Count | 1 | 1 | 1 | 3 |
|  |  | \% within Year | .2\% | .1\% | .1\% | .1\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Which area Newspaper do you read MOST? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Which area Newspaper do you read MOST? | El Diario | Count | 7 | 15 | 14 | 36 |
|  |  | \% within Year | 1.2\% | 2.1\% | 1.8\% | 1.7\% |
|  | El Manana | Count | 45 | 56 | 69 | 170 |
|  |  | \% within Year | 7.5\% | 8.0\% | 8.8\% | 8.1\% |
|  | The Laredo Sun | Count | 2 | 3 | 520 | 525 |
|  |  | \% within Year | .3\% | .4\% | 66.5\% | 25.2\% |
|  | The Laredo Morning Times | Count | 457 | 500 | 13 | 970 |
|  |  | \% within Year | 75.9\% | 71.1\% | 1.7\% | 46.5\% |
|  | LareDos | Count | 2 | 5 | 65 | 72 |
|  |  | \% within Year | .3\% | .7\% | 8.3\% | 3.4\% |


|  |  | Count | 53 | 61 | 10 | 124 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | San Antonio Express <br> News | \% within Year | 8.8\% | 8.7\% | 1.3\% | 5.9\% |
|  |  | Count | 5 | 10 | 45 | 60 |
|  | Zapata County News | \% within Year | .8\% | 1.4\% | 5.8\% | 2.9\% |
|  |  | Count | 19 | 24 | 0 | 43 |
|  | Other | \% within Year | 3.2\% | 3.4\% | .0\% | 2.1\% |
|  |  | Count | 11 | 27 | 46 | 84 |
|  |  | \% within Year | 1.8\% | 3.8\% | 5.9\% | 4.0\% |
|  |  | Count | 1 | 1 | 0 | 2 |
|  | I | \% within Year | . $2 \%$ | .1\% | .0\% | .1\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How often do you READ the Newspaper you selected in No. 11? * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| How often do you READ the Newspaper you selected in No. 11? | Daily | Count | 228 | 231 | 231 | 690 |
|  |  | \% within Year | 37.9\% | 32.9\% | 29.5\% | 33.1\% |
|  | Sunday Only | Count | 145 | 152 | 193 | 490 |
|  |  | \% within Year | 24.1\% | 21.6\% | 24.7\% | 23.5\% |
|  | Weekly | Count | 149 | 164 | 189 | 502 |
|  |  | \% within Year | 24.8\% | 23.3\% | 24.2\% | 24.1\% |
|  | Monthly | Count | 61 | 121 | 107 | 289 |
|  |  | \% within Year | 10.1\% | 17.2\% | 13.7\% | 13.8\% |
|  |  | Count | 18 | 30 | 59 | 107 |
|  |  | \% within Year | 3.0\% | 4.3\% | 7.5\% | 5.1\% |


|  |  | Count | 1 | 2 | 2 | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | E | \% within Year | .2\% | .3\% | .3\% | .2\% |
|  |  | Count | 0 | 2 | 0 | 2 |
|  | F | \% within Year | .0\% | .3\% | .0\% | .1\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | G | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Who is your home service provider? * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Who is your home service provider? | Time Warner | Count | 425 | 444 | 510 | 1379 |
|  |  | \% within Year | 70.6\% | 63.2\% | 65.2\% | 66.1\% |
|  | Heartland Wireless | Count | 28 | 10 | 22 | 60 |
|  |  | \% within Year | 4.7\% | 1.4\% | 2.8\% | 2.9\% |
|  | Satellite Dish | Count | 94 | 71 | 86 | 251 |
|  |  | \% within Year | 15.6\% | 10.1\% | 11.0\% | 12.0\% |
|  | None | Count | 2 | 152 | 118 | 272 |
|  |  | \% within Year | . $3 \%$ | 21.6\% | 15.1\% | 13.0\% |
|  |  | Count | 52 | 21 | 45 | 118 |
|  |  | \% within Year | 8.6\% | 3.0\% | 5.8\% | 5.7\% |
|  | E | Count | 1 | 1 | 0 | 2 |
|  |  | \% within Year | . $2 \%$ | . $1 \%$ | . $0 \%$ | . $1 \%$ |
|  | F | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | . $0 \%$ | .0\% | . $1 \%$ | . $0 \%$ |
|  | G | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | . $0 \%$ | . $0 \%$ |
|  | H | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | . $1 \%$ | . $0 \%$ | . $0 \%$ |


|  |  | Count | 0 | 1 | 0 | 1 |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  | J | \% within Year | $.0 \%$ | $.1 \%$ | $.0 \%$ | $.0 \%$ |
|  | L | Count | 0 | 1 | 0 | 1 |
| Total |  | $.0 \%$ | $.1 \%$ | $.0 \%$ | $.0 \%$ |  |


| Do you REGULARLY read billboard advertisements? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Do you REGULARLY read billboard advertisements? | Yes | Count | 422 | 426 | 487 | 1335 |
|  |  | \% within Year | 70.1\% | 60.6\% | 62.3\% | 64.0\% |
|  | No | Count | 161 | 252 | 248 | 661 |
|  |  | \% within Year | 26.7\% | 35.8\% | 31.7\% | 31.7\% |
|  |  | Count | 16 | 19 | 41 | 76 |
|  |  | \% within Year | 2.7\% | 2.7\% | 5.2\% | 3.6\% |
|  | C | Count | 1 | 0 | 3 | 4 |
|  |  | \% within Year | . $2 \%$ | . $0 \%$ | . $4 \%$ | . $2 \%$ |
|  | D | Count | 2 | 3 | 2 | 7 |
|  |  | \% within Year | . $3 \%$ | . $4 \%$ | . $3 \%$ | . $3 \%$ |
|  | F | Count | 0 | 2 | 0 | 2 |
|  |  | \% within Year | .0\% | . $3 \%$ | .0\% | . $1 \%$ |
|  | G | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | . $0 \%$ | .0\% | .1\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | . $1 \%$ | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



| RESIDENCE? |  | \% within Year | 67.8\% | 70.0\% | 71.6\% | 70.0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 168 | 175 | 165 | 508 |
|  | No | \% within Year | 27.9\% | 24.9\% | 21.1\% | 24.3\% |
|  |  | Count | 16 | 21 | 45 | 82 |
|  |  | \% within Year | 2.7\% | 3.0\% | 5.8\% | 3.9\% |
|  |  | Count | 7 | 9 | 5 | 21 |
|  | C | \% within Year | 1.2\% | 1.3\% | .6\% | 1.0\% |
|  |  | Count | 0 | 2 | 4 | 6 |
|  | D | \% within Year | . $0 \%$ | . $3 \%$ | . $5 \%$ | .3\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | E | \% within Year | . $0 \%$ | . $0 \%$ | .1\% | .0\% |
|  |  | Count | 1 | 1 | 0 | 2 |
|  | G | \% within Year | . $2 \%$ | .1\% | .0\% | .1\% |
|  |  | Count | 1 | 2 | 2 | 5 |
|  | H | \% within Year | . $2 \%$ | . $3 \%$ | .3\% | .2\% |
|  |  | Count | 1 | 0 | 0 | 1 |
|  | I | \% within Year | . $2 \%$ | .0\% | .0\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Do you use E-mail? * Year Crosstabulation |  |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  |  |  | Year |  |  | Total |
|  |  |  | $\mathbf{2 0 0 1}$ | $\mathbf{2 0 0 3}$ | $\mathbf{2 0 0 5}$ |  |
| Do you use E-mail? | TAMIU account | Count | 47 | 53 | 111 | 211 |
|  |  | \% within Year | $7.8 \%$ | $7.5 \%$ | $14.2 \%$ | $10.1 \%$ |
|  | AOL | Count | 36 | 43 | 24 | 103 |


|  |  | \% within Year | 6.0\% | 6.1\% | 3.1\% | 4.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 249 | 332 | 200 | 781 |
|  |  | \% within Year | 41.4\% | 47.2\% | 25.6\% | 37.4\% |
|  |  | Count | 1 | 1 | 148 | 150 |
|  | Hot Bot | \% within Year | . $2 \%$ | . $1 \%$ | 18.9\% | 7.2\% |
|  |  | Count | 12 | 2 | 2 | 16 |
|  | Bor | \% within Year | 2.0\% | . $3 \%$ | . $3 \%$ | .8\% |
|  |  | Count | 4 | 1 | 3 | 8 |
|  |  | \% within Year | .7\% | .1\% | . $4 \%$ | . $4 \%$ |
|  | L | Count | 18 | 8 | 2 | 28 |
|  |  | \% within Year | 3.0\% | 1.1\% | . $3 \%$ | 1.3\% |
|  |  | Count | 144 | 153 | 45 | 342 |
|  |  | \% within Year | 23.9\% | 21.8\% | 5.8\% | 16.4\% |
|  |  | Count | 39 | 32 | 0 | 71 |
|  |  | \% within Year | 6.5\% | 4.6\% | . $0 \%$ | 3.4\% |
|  |  | Count | 52 | 76 | 247 | 375 |
|  |  | \% within Year | 8.6\% | 10.8\% | 31.6\% | 18.0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | J | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | . $0 \%$ | . $1 \%$ | . $0 \%$ | . $0 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Are you the first person in your immediate family, i.e., parents, sister, brother, to attend a college/university? * Year Crosstabulation

|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| Are you the first person in your immediate family, i.e., parents, sister, brother, to attend a college/university? | Yes | Count | 200 | 254 | 284 | 738 |
|  |  | \% within Year | 33.2\% | 36.1\% | 36.3\% | 35.4\% |
|  | No | Count | 385 | 422 | 448 | 1255 |
|  |  | \% within Year | 64.0\% | 60.0\% | 57.3\% | 60.1\% |
|  |  | Count | 15 | 19 | 45 | 79 |
|  |  | \% within Year | 2.5\% | 2.7\% | 5.8\% | 3.8\% |


|  |  | Count | 1 | 3 | 3 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | C | \% within Year | . $2 \%$ | .4\% | .4\% | .3\% |
|  |  | Count | 1 | 2 | 2 | 5 |
|  | D | \% within <br> Year | . $2 \%$ | .3\% | .3\% | .2\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | E | \% within <br> Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 2 | 0 | 2 |
|  | L | \% within Year | .0\% | . $3 \%$ | .0\% | .1\% |
|  |  | Count | 602 | 703 | 782 | 2087 |
| Total |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  | L | Count | 0 | 1 | 0 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Are you currently participating in a community service project? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Are you currently participating in a community service project? | Yes | Count | 72 | 115 | 109 | 296 |
|  |  | \% within Year | 12.0\% | 16.4\% | 13.9\% | 14.2\% |
|  | No | Count | 512 | 562 | 626 | 1700 |
|  |  | \% within Year | 85.0\% | 79.9\% | 80.1\% | 81.5\% |
|  |  | Count | 17 | 23 | 43 | 83 |
|  |  | \% within Year | 2.8\% | 3.3\% | 5.5\% | 4.0\% |
|  | C | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | . $1 \%$ | .0\% |
|  | D | Count | 0 | 1 | 3 | 4 |
|  |  | \% within Year | . $0 \%$ | . $1 \%$ | .4\% | . $2 \%$ |
|  | G | Count | 1 | 1 | 0 | 2 |
|  |  | \% within Year | . $2 \%$ | .1\% | .0\% | .1\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | . $1 \%$ | . $0 \%$ | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

I would like to have more programs during the year dedicated to Student Safety. * Year Crosstabulation

|  |  |  | Year | Total |
| :--- | :--- | :--- | :--- | :--- |


|  |  |  | 2001 | 2003 | 2005 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I would like to have more programs during the year dedicated to Student Safety. | Yes | Count | 175 | 170 | 173 | 518 |
|  |  | \% within Year | 29.1\% | 24.2\% | 22.1\% | 24.8\% |
|  | No | Count | 398 | 492 | 553 | 1443 |
|  |  | \% within Year | 66.1\% | 70.0\% | 70.7\% | 69.1\% |
|  |  | Count | 28 | 29 | 48 | 105 |
|  |  | \% within Year | 4.7\% | 4.1\% | 6.1\% | 5.0\% |
|  | C | Count | 0 | 10 | 7 | 17 |
|  |  | \% within Year | .0\% | 1.4\% | .9\% | .8\% |
|  | D | Count | 1 | 1 | 0 | 2 |
|  |  | \% within Year | .2\% | . $1 \%$ | .0\% | .1\% |
|  | F | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Texas A\&M International University has a safe environment. * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Texas A\&M International University has a safe environment. | Strongly Agree | Count | 197 | 237 | 244 | 678 |
|  |  | \% within Year | 32.7\% | 33.7\% | 31.2\% | 32.5\% |
|  | Agree | Count | 315 | 342 | 365 | 1022 |
|  |  | \% within Year | 52.3\% | 48.6\% | 46.7\% | 49.0\% |
|  | Neutral | Count | 62 | 84 | 112 | 258 |
|  |  | \% within Year | 10.3\% | 11.9\% | 14.3\% | 12.4\% |
|  | Disagree | Count | 10 | 15 | 14 | 39 |


|  |  | \% within Year | 1.7\% | 2.1\% | 1.8\% | 1.9\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 3 | 3 | 3 | 9 |
|  | Disagree | \% within Year | .5\% | .4\% | . $4 \%$ | . $4 \%$ |
|  |  | Count | 15 | 20 | 43 | 78 |
|  |  | \% within Year | 2.5\% | 2.8\% | 5.5\% | 3.7\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | F | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | G | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | \% within Year | 2.8\% | 3.1\% | 5.9\% | 4.1\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | F | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | G | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | H | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | . $0 \%$ | . $0 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



|  |  | \% within <br> Year | .0\% | .0\% | . $1 \%$ | .0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Count | 0 | 0 | 1 | 1 |
|  | G | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | . $1 \%$ | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Did you pre-register * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Did you pre-register | Yes | Count | 425 | 515 | 550 | 1490 |
|  |  | \% within Year | 70.6\% | 73.3\% | 70.3\% | 71.4\% |
|  | No | Count | 154 | 161 | 177 | 492 |
|  |  | \% within Year | 25.6\% | 22.9\% | 22.6\% | 23.6\% |
|  |  | Count | 17 | 19 | 44 | 80 |
|  |  | \% within Year | 2.8\% | 2.7\% | 5.6\% | 3.8\% |
|  | C | Count | 4 | 2 | 9 | 15 |
|  |  | \% within Year | .7\% | .3\% | 1.2\% | .7\% |
|  | D | Count | 1 | 5 | 1 | 7 |
|  |  | \% within Year | . $2 \%$ | .7\% | .1\% | . $3 \%$ |
|  | E | Count | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $2 \%$ | . $0 \%$ | .0\% | .0\% |
|  | I | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | . $1 \%$ | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  |  | Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 |  |
| How helpful was the University staff during the registration process? | Very Helpful | Count | 189 | 231 | 278 | 698 |
|  |  | \% within Year | 31.4\% | 32.9\% | 35.5\% | $33.4 \%$ |
|  | Helpful | Count | 273 | 314 | 298 | 885 |
|  |  | \% within Year | 45.3\% | 44.7\% | $38.1 \%$ | 42.4\% |
|  | Somewhat Helpful | Count | 101 | 112 | 137 | 350 |
|  |  | \% within Year | 16.8\% | 15.9\% | 17.5\% | 16.8\% |
|  | Not Helpful | Count | 20 | 23 | 24 | 67 |
|  |  | \% within Year | 3.3\% | 3.3\% | $3.1 \%$ | 3.2\% |
|  |  | Count | 19 | 20 | 44 | 83 |
|  |  | \% within Year | 3.2\% | 2.8\% | 5.6\% | 4.0\% |
|  | E | Count | 0 | 1 | 1 | 2 |
|  |  | \% within Year | .0\% | .1\% | .1\% | .1\% |
|  | H | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| How helpful were the faculty during the registration process? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| How helpful were the faculty during the registration process? | Very Helpful | Count | 171 | 232 | 627 | 1030 |
|  |  | \% within Year | 28.4\% | 33.0\% | 80.2\% | 49.4\% |
|  |  | Count | 287 | 306 | 100 | 693 |
|  | Helpful | \% within Year | 47.7\% | 43.5\% | 12.8\% | 33.2\% |


|  |  | Count | 104 | 109 | 3 | 216 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Helpful | \% within Year | 17.3\% | 15.5\% | .4\% | 10.3\% |
|  |  | Count | 21 | 30 | 4 | 55 |
|  | Not Helpful | \% within Year | 3.5\% | 4.3\% | . $5 \%$ | 2.6\% |
|  |  | Count | 19 | 23 | 47 | 89 |
|  |  | \% within Year | 3.2\% | 3.3\% | 6.0\% | 4.3\% |
|  |  | Count | 0 | 1 | 1 | 2 |
|  | E | \% within Year | .0\% | .1\% | .1\% | .1\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | J | \% within Year | .0\% | .1\% | .0\% | .0\% |
|  |  | Count | 0 | 1 | 0 | 1 |
|  | L | \% within Year | .0\% | .1\% | .0\% | .0\% |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Do you use the on-line Student Website? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year |  |  |
|  |  |  | 2001 | 2003 | 2005 |  |
| Do you use the on-line Student Website? | Yes | Count | 239 | 468 | 267 | 974 |
|  |  | \% within Year | 39.7\% | 66.6\% | 34.1\% | 46.7\% |
|  | No | Count | 341 | 207 | 335 | 883 |
|  |  | \% within Year | 56.6\% | 29.4\% | 42.8\% | 42.3\% |
|  |  | Count | 21 | 21 | 45 | 87 |
|  |  | \% within Year | 3.5\% | 3.0\% | 5.8\% | 4.2\% |
|  | C | Count | 1 | 3 | 110 | 114 |
|  |  | \% within Year | .2\% | .4\% | 14.1\% | 5.5\% |
|  | D | Count | 0 | 2 | 23 | 25 |
|  |  | \% within Year | .0\% | . $3 \%$ | 2.9\% | 1.2\% |
|  | F | Count | 0 | 1 | 1 | 2 |
|  |  | \% within Year | . $0 \%$ | . $1 \%$ | . $1 \%$ | . $1 \%$ |
|  | G | Count | 0 | 0 | 1 | 1 |


|  |  | \% within Year | $.0 \%$ | $.0 \%$ | $.1 \%$ | $.0 \%$ |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: |
|  |  | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | $.0 \%$ | $.1 \%$ | $.0 \%$ | $.0 \%$ |
|  |  | Count | 602 | 703 | 782 | 2087 |


| Of Laredo's phone books, which is your preferred source of information? * Year Crosstabulation |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  | Total |
|  |  |  | 2001 | 2003 | 2005 |  |
| Of Laredo's phone books, which is your preferred source of information? | Southwestern Bell | Count | 302 | 346 | 378 | 1026 |
|  |  | \% within Year | 50.2\% | 49.2\% | 48.3\% | 49.2\% |
|  | Laredo Borderplex | Count | 259 | 307 | 334 | 900 |
|  |  | \% within Year | 43.0\% | 43.7\% | 42.7\% | 43.1\% |
|  |  | Count | 39 | 45 | 61 | 145 |
|  |  | \% within Year | 6.5\% | 6.4\% | 7.8\% | 6.9\% |
|  | C | Count | 1 | 1 | 8 | 10 |
|  |  | \% within Year | .2\% | . $1 \%$ | 1.0\% | . $5 \%$ |
|  | D | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | . $1 \%$ | .0\% | . $0 \%$ |
|  | E | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | . $1 \%$ | .0\% | .0\% |
|  | F | Count | 0 | 0 | 1 | 1 |
|  |  | \% within Year | . $0 \%$ | .0\% | . $1 \%$ | . $0 \%$ |
|  | J | Count | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | . $1 \%$ | .0\% | .0\% |
|  | L | Count | 1 | 1 | 0 | 2 |
|  |  | \% within Year | .2\% | . $1 \%$ | .0\% | . $1 \%$ |
| Total |  | Count | 602 | 703 | 782 | 2087 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

