Texas A\&M International University
Student Opinion Survey - 2001 to 2010

## Section I -Background Information



Racial/Ethnic Group * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Racial/Ethnic Group |  | Count | 5 | 5 | 9 | 15 | 34 |
|  |  | \% within Year | .8\% | .7\% | 1.2\% | 2.0\% | 1.2\% |
|  | African American or Black | Count | 2 | 3 | 4 | 13 | 22 |
|  |  | \% within Year | . $3 \%$ | .4\% | .5\% | 1.7\% | .8\% |
|  | Native American | Count | 0 | 2 | 1 | 1 | 4 |
|  |  | \% within Year | .0\% | .3\% | .1\% | .1\% | .1\% |
|  | Caucasian or White | Count | 29 | 23 | 25 | 27 | 104 |
|  |  | \% within Year | 4.8\% | 3.3\% | 3.2\% | 3.6\% | 3.7\% |
|  | Mexican-American | Count | 440 | 491 | 534 | 499 | 1964 |
|  |  | \% within Year | 73.1\% | 69.8\% | 68.3\% | 65.9\% | 69.1\% |
|  | Asian American, Oriental, Pacific Islander | Count | 4 | 5 | 5 | 4 | 18 |
|  |  | \% within Year | .7\% | .7\% | .6\% | .5\% | .6\% |
|  | Puerto Rican, Cuban, Other Latino or Hispanic | Count | 93 | 129 | 159 | 171 | 552 |
|  |  | \% within Year | 15.4\% | 18.3\% | 20.3\% | 22.6\% | 19.4\% |
|  | Other | Count | 8 | 10 | 18 | 12 | 48 |
|  |  | \% within Year | 1.3\% | 1.4\% | 2.3\% | 1.6\% | 1.7\% |
|  | Prefer not to respond | Count | 21 | 35 | 27 | 15 | 98 |
|  |  | \% within Year | 3.5\% | 5.0\% | 3.5\% | 2.0\% | 3.4\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Class Level * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Class Level |  | Count | 0 | 2 | 5 | 11 | 18 |
|  |  | \% within Year | .0\% | . $3 \%$ | .6\% | 1.5\% | .6\% |
|  | Freshman | Count | 89 | 104 | 115 | 114 | 422 |
|  |  | \% within Year | 14.8\% | 14.8\% | 14.7\% | 15.1\% | 14.8\% |
|  | Sophomore | Count | 79 | 142 | 124 | 202 | 547 |
|  |  | \% within Year | 13.1\% | 20.2\% | 15.9\% | 26.7\% | 19.2\% |
|  | Junior | Count | 209 | 219 | 291 | 252 | 971 |
|  |  | \% within Year | 34.7\% | 31.2\% | 37.2\% | 33.3\% | 34.1\% |
|  | Senior | Count | 131 | 193 | 189 | 129 | 642 |
|  |  | \% within Year | 21.8\% | 27.5\% | 24.2\% | 17.0\% | 22.6\% |
|  | Graduate or Professional | Count | 91 | 40 | 54 | 44 | 229 |
|  |  | \% within Year | 15.1\% | 5.7\% | 6.9\% | 5.8\% | 8.1\% |
|  | Special Student | Count | 0 | 0 | 0 | 1 | 1 |
|  |  | \% within Year | .0\% | .0\% | .0\% | .1\% | .0\% |
|  | Other/Unclassified | Count | 3 | 2 | 4 | 4 | 13 |
|  |  | \% within Year | . $5 \%$ | . $3 \%$ | . $5 \%$ | . $5 \%$ | . $5 \%$ |
|  | Does Not Apply to This College | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | . $0 \%$ |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

For what purpose did you enter this college? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| For what purpose did you enter this college? |  | Count | 2 | 8 | 7 | 17 | 34 |
|  |  | \% within Year | .3\% | 1.1\% | .9\% | 2.2\% | 1.2\% |
|  | To Obtain a Doctorate or a Professional Degree | Count | 9 | 9 | 13 | 16 | 47 |
|  |  | \% within Year | 1.5\% | 1.3\% | 1.7\% | 2.1\% | 1.7\% |
|  | No Definite Purpose in Mind | Count | 14 | 11 | 13 | 10 | 48 |
|  |  | \% within Year | 2.3\% | 1.6\% | 1.7\% | 1.3\% | 1.7\% |
|  | To Take a Few Job-Related Courses | Count | 3 | 1 | 4 | 1 | 9 |
|  |  | \% within Year | .5\% | .1\% | .5\% | .1\% | . $3 \%$ |
|  | To Take a Few Course for SelfImprovement | Count | 2 | 2 | 1 | 2 | 7 |
|  |  | \% within Year | .3\% | .3\% | .1\% | .3\% | .2\% |
|  | To take courses Necessary for Transferring | Count | 12 | 27 | 23 | 23 | 85 |
|  |  | \% within Year | 2.0\% | 3.8\% | 2.9\% | 3.0\% | 3.0\% |
|  | To Obtain or Maintain a Certification | Count | 55 | 35 | 5 | 8 | 103 |
|  |  | \% within Year | 9.1\% | 5.0\% | .6\% | 1.1\% | 3.6\% |
|  | To Complete a Vocational/Technical Program | Count | 1 | 1 | 0 | 1 | 3 |
|  |  | \% within Year | .2\% | .1\% | .0\% | .1\% | .1\% |
|  | To Obtain an Associate Degree | Count | 4 | 2 | 2 | 5 | 13 |
|  |  | \% within Year | .7\% | . $3 \%$ | . $3 \%$ | .7\% | .5\% |
|  | To Obtain a Bachelor's Degree | Count | 460 | 570 | 638 | 602 | 2270 |
|  |  | \% within Year | 76.4\% | 81.1\% | 81.6\% | 79.5\% | 79.8\% |
|  | To Obtain a Master's Degree | Count | 40 | 37 | 76 | 72 | 225 |
|  |  | \% within Year | 6.6\% | 5.3\% | 9.7\% | 9.5\% | 7.9\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Sex * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Sex |  | Count | 0 | 1 | 3 | 9 | 13 |
|  |  | \% within Year | . $0 \%$ | .1\% | .4\% | 1.2\% | .5\% |
|  | Male | Count | 180 | 258 | 265 | 220 | 923 |
|  |  | \% within Year | 29.9\% | 36.7\% | 33.9\% | 29.1\% | 32.5\% |
|  | Female | Count | 422 | 444 | 514 | 528 | 1908 |
|  |  | \% within Year | 70.1\% | 63.2\% | 65.7\% | 69.7\% | 67.1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Marital Status * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Marital Status |  | Count | 0 | 1 | 5 | 9 | 15 |
|  |  | \% within Year | .0\% | .1\% | .6\% | 1.2\% | . $5 \%$ |
|  | Unmarried | Count | 430 | 521 | 621 | 605 | 2177 |
|  |  | \% within Year | 71.4\% | 74.1\% | 79.4\% | 79.9\% | 76.5\% |
|  | Married | Count | 164 | 167 | 129 | 125 | 585 |
|  |  | \% within Year | 27.2\% | 23.8\% | 16.5\% | 16.5\% | 20.6\% |
|  | Separated | Count | 3 | 6 | 12 | 11 | 32 |
|  |  | \% within Year | .5\% | .9\% | 1.5\% | 1.5\% | 1.1\% |
|  | Prefer Not to Respond | Count | 5 | 8 | 15 | 7 | 35 |
|  |  | \% within Year | .8\% | 1.1\% | 1.9\% | .9\% | 1.2\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Current enrollment status at this College? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Current enrollment status at this College? |  | Count | 1 | 2 | 5 | 9 | 17 |
|  |  | \% within Year | .2\% | .3\% | .6\% | 1.2\% | .6\% |
|  | Full-Time | Count | 433 | 573 | 645 | 634 | 2285 |
|  |  | \% within Year | 71.9\% | 81.5\% | 82.5\% | 83.8\% | 80.3\% |
|  | Part-Time | Count | 168 | 128 | 132 | 114 | 542 |
|  |  | \% within Year | 27.9\% | 18.2\% | 16.9\% | 15.1\% | 19.1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

What type of tuition do you pay at this College? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| What type of tuition do you pay at this College? |  | Count | 2 | 8 | 7 | 20 | 37 |
|  |  | \% within Year | .3\% | 1.1\% | .9\% | 2.6\% | 1.3\% |
|  | In-State Tuition | Count | 594 | 671 | 753 | 712 | 2730 |
|  |  | \% within Year | 98.7\% | 95.4\% | 96.3\% | 94.1\% | 96.0\% |
|  | Out-of-State Student | Count | 5 | 17 | 11 | 17 | 50 |
|  |  | \% within Year | .8\% | 2.4\% | 1.4\% | 2.2\% | 1.8\% |
|  | Does Not Apply to This | Count | 1 | 7 | 11 | 8 | 27 |
|  | College | \% within Year | .2\% | 1.0\% | 1.4\% | 1.1\% | .9\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

What is your residence classification at this college? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| What is your residence classification at this college? |  | Count | 0 | 5 | 8 | 17 | 30 |
|  |  | \% within Year | .0\% | .7\% | 1.0\% | 2.2\% | 1.1\% |
|  | In-State Student | Count | 589 | 669 | 737 | 690 | 2685 |
|  |  | \% within Year | 97.8\% | 95.2\% | 94.2\% | 91.1\% | 94.4\% |
|  | Out-of-State Student | Count | 3 | 4 | 8 | 13 | 28 |
|  |  | \% within Year | .5\% | .6\% | 1.0\% | 1.7\% | 1.0\% |
|  | International Student | Count | 10 | 25 | 29 | 37 | 101 |
|  |  | \% within Year | 1.7\% | 3.6\% | 3.7\% | 4.9\% | 3.6\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Type of school attended prior to college. * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Type of school attended prior to college. |  | Count | 2 | 6 | 5 | 12 | 25 |
|  |  | \% within Year | . $3 \%$ | . $9 \%$ | .6\% | 1.6\% | .9\% |
|  | High School | Count | 199 | 309 | 333 | 399 | 1240 |
|  |  | \% within Year | 33.1\% | 44.0\% | 42.6\% | 52.7\% | 43.6\% |
|  | Vocational/Technical School | Count | 3 | 5 | 4 | 5 | 17 |
|  |  | \% within Year | .5\% | .7\% | .5\% | .7\% | .6\% |
|  | 2-Year College | Count | 284 | 290 | 326 | 253 | 1153 |
|  |  | \% within Year | 47.2\% | 41.3\% | 41.7\% | 33.4\% | 40.5\% |
|  | 4-Year College or University | Count | 93 | 73 | 98 | 73 | 337 |
|  |  | \% within Year | 15.4\% | 10.4\% | 12.5\% | 9.6\% | 11.8\% |
|  | Graduate/Professional College | Count | 12 | 13 | 11 | 8 | 44 |
|  |  | \% within Year | 2.0\% | 1.8\% | 1.4\% | 1.1\% | 1.5\% |
|  | Other | Count | 9 | 7 | 5 | 7 | 28 |
|  |  | \% within Year | 1.5\% | 1.0\% | .6\% | .9\% | 1.0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Indicate your current college Residence. * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Indicate your current college Residence. |  | Count | 1 | 3 | 3 | 14 | 21 |
|  |  | \% within Year | . $2 \%$ | .4\% | .4\% | 1.8\% | .7\% |
|  | College Residence Hall | Count | 30 | 55 | 56 | 95 | 236 |
|  |  | \% within Year | 5.0\% | 7.8\% | 7.2\% | 12.5\% | 8.3\% |
|  | Fraternity or Sorority House | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | . $0 \%$ | . $0 \%$ | . $0 \%$ |
|  | College Married Student Housing | Count | 0 | 2 | 3 | 5 | 10 |
|  |  | \% within Year | . $0 \%$ | . $3 \%$ | .4\% | . $7 \%$ | . $4 \%$ |
|  | Off-Campus Room or Apartment | Count | 61 | 84 | 99 | 81 | 325 |
|  |  | \% within Year | 10.1\% | 11.9\% | 12.7\% | 10.7\% | 11.4\% |
|  | Home of Parents or Relatives | Count | 338 | 396 | 480 | 433 | 1647 |
|  |  | \% within Year | 56.1\% | 56.3\% | 61.4\% | 57.2\% | 57.9\% |
|  | Own Home | Count | 154 | 144 | 132 | 113 | 543 |
|  |  | \% within Year | 25.6\% | 20.5\% | 16.9\% | 14.9\% | 19.1\% |
|  | Other | Count | 18 | 18 | 9 | 16 | 61 |
|  |  | \% within Year | 3.0\% | 2.6\% | 1.2\% | 2.1\% | 2.1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Do you receive any type of federal, state or college-sponsored financial aid? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Do you receive any type of federal, state or college-sponsored financial aid? |  | Count | 0 | 3 | 6 | 14 | 23 |
|  |  | \% within Year | .0\% | .4\% | .8\% | 1.8\% | .8\% |
|  | Yes | Count | 387 | 500 | 532 | 593 | 2012 |
|  |  | \% within Year | 64.3\% | 71.1\% | 68.0\% | 78.3\% | 70.7\% |
|  | No | Count | 215 | 200 | 244 | 150 | 809 |
|  |  | \% within Year | 35.7\% | 28.4\% | 31.2\% | 19.8\% | 28.4\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Section II -College Service or Program

Academic Advising Services * Academic Advising Services * Year Crosstabulation

| Year |  |  |  | Academic Advising Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| $2001$ | Academic Advising Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .0\% | .0\% | .3\% | . $3 \%$ |
|  |  | I Have Not Used This Service | Count | 0 | 1 | 9 | 0 | 0 | 10 |
|  |  |  | \% of Total | .0\% | .3\% | 2.3\% | .0\% | .0\% | 2.6\% |
|  |  | I Have Used This Service |  | 65 | 190 | 84 | 22 | 17 | 378 |
|  |  |  | \% of Total | 16.7\% | 48.8\% | 21.6\% | 5.7\% | 4.4\% | 97.2\% |
|  |  | Total | Count | 65 | 191 | 93 | 22 | 18 | 389 |
|  |  |  | \% of Total | 16.7\% | 49.1\% | 23.9\% | 5.7\% | 4.6\% | 100.0\% |
| 2003 | Academic Advising Services | I Have Not Used This Service | Count | 0 | 4 | 21 | 0 | 0 | 25 |
|  |  |  | \% of Total | .0\% | 1.0\% | 5.0\% | .0\% | .0\% | 5.9\% |
|  |  | I Have Used This Service | Count | 75 | 231 | 55 | 29 | 6 | 396 |
|  |  |  | \% of Total | 17.8\% | 54.9\% | 13.1\% | 6.9\% | 1.4\% | 94.1\% |
|  |  | Total | Count | 75 | 235 | 76 | 29 | 6 | 421 |
|  |  |  | \% of Total | 17.8\% | 55.8\% | 18.1\% | 6.9\% | 1.4\% | 100.0\% |
| 2005 | Academic Advising Services | I Have Not Used This Service | Count | 3 | 6 | 17 | 1 | 1 | 28 |
|  |  |  | \% of Total | .6\% | 1.2\% | 3.3\% | .2\% | .2\% | 5.5\% |
|  |  | I Have Used This Service | Count | 148 | 228 | 75 | 29 | 4 | 484 |
|  |  |  | \% of Total | 28.9\% | 44.5\% | 14.6\% | 5.7\% | .8\% | 94.5\% |
|  |  | Total | Count | 151 | 234 | 92 | 30 | 5 | 512 |
|  |  |  | \% of Total | 29.5\% | 45.7\% | 18.0\% | 5.9\% | 1.0\% | 100.0\% |
| 2010 | Academic Advising Services | I Have Not Used This Service | Count | 1 | 2 | 9 | 1 | 1 | 14 |
|  |  |  | \% of Total | .2\% | .4\% | 1.8\% | .2\% | .2\% | 2.7\% |
|  |  | I Have Used This Service | Count | 188 | 249 | 53 | 8 | 2 | 500 |
|  |  |  | \% of Total | 36.6\% | 48.4\% | 10.3\% | 1.6\% | .4\% | 97.3\% |
|  |  | Total | Count | 189 | 251 | 62 | 9 | 3 | 514 |
|  |  |  | \% of Total | 36.8\% | 48.8\% | 12.1\% | 1.8\% | .6\% | 100.0\% |

## Personal Counseling Services * Personal Counseling Services * Year Crosstabulation

| Year |  |  |  | Personal Counseling Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Personal Counseling Services | I Have Not Used This Service | Count | 1 | 4 | 45 | 2 | 2 | 54 |
|  |  |  | \% of Total | .7\% | 2.7\% | 30.4\% | 1.4\% | 1.4\% | 36.5\% |
|  |  | I Have Used This Service | Count | 20 | 40 | 17 | 10 | 7 | 94 |
|  |  |  | \% of Total | 13.5\% | 27.0\% | 11.5\% | 6.8\% | 4.7\% | 63.5\% |
|  |  | Total |  | 21 | 44 | 62 | 12 | 9 | 148 |
|  |  |  | \% of Total | 14.2\% | 29.7\% | 41.9\% | 8.1\% | 6.1\% | 100.0\% |
| 2003 | Personal Counseling Services | Not Available at This College | Count | 1 | 0 | 0 | 0 | 0 | 1 |
|  |  |  | \% of Total | .6\% | . $0 \%$ | .0\% | . $0 \%$ | .0\% | .6\% |
|  |  | I Have Not Used This Service | Count | 2 | 7 | 45 | 0 | 0 | 54 |
|  |  |  | \% of Total | 1.1\% | 4.0\% | 25.4\% | .0\% | .0\% | 30.5\% |
|  |  | I Have Used This Service | Count | 33 | 65 | 14 | 9 | 1 | 122 |
|  |  |  | \% of Total | 18.6\% | 36.7\% | 7.9\% | 5.1\% | .6\% | 68.9\% |
|  |  | Total | Count | 36 | 72 | 59 | 9 | 1 | 177 |
|  |  |  | \% of Total | 20.3\% | 40.7\% | 33.3\% | 5.1\% | .6\% | 100.0\% |
| 2005 | Personal Counseling Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | . $0 \%$ | . $0 \%$ | .4\% | . $0 \%$ | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 4 | 10 | 75 | 1 | 0 | 90 |
|  |  |  | \% of Total | 1.8\% | 4.4\% | 32.9\% | . $4 \%$ | .0\% | 39.5\% |
|  |  | I Have Used This Service | Count | 48 | 67 | 13 | 7 | 2 | 137 |
|  |  |  | \% of Total | 21.1\% | 29.4\% | 5.7\% | 3.1\% | .9\% | 60.1\% |
|  |  | Total | Count | 52 | 77 | 89 | 8 | 2 | 228 |
|  |  |  | \% of Total | 22.8\% | 33.8\% | 39.0\% | 3.5\% | . $9 \%$ | 100.0\% |
| 2010 | Personal Counseling Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | . $0 \%$ | .4\% | . $0 \%$ | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 3 | 10 | 73 | 2 | 0 | 88 |
|  |  |  | \% of Total | 1.3\% | 4.5\% | 32.7\% | . $9 \%$ | . $0 \%$ | 39.5\% |
|  |  | I Have Used This Service | Count | 52 | 60 | 16 | 5 | 1 | 134 |
|  |  |  | \% of Total | 23.3\% | 26.9\% | 7.2\% | 2.2\% | . $4 \%$ | 60.1\% |
|  |  | Total | Count | 55 | 70 | 90 | 7 | 1 | 223 |
|  |  |  | \% of Total | 24.7\% | 31.4\% | 40.4\% | 3.1\% | .4\% | 100.0\% |

Career Planning Services * Career Planning Services * Year Crosstabulation

| Year |  |  |  | Career Planning Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Career Planning Services | I Have Not Used This Service | Count | 0 | 1 | 37 | 0 | 0 | 38 |
|  |  |  | \% of Total | .0\% | .5\% | 19.2\% | .0\% | .0\% | 19.7\% |
|  |  | I Have Used This Service | Count | 35 | 78 | 31 | 10 | 1 | 155 |
|  |  |  | \% of Total | 18.1\% | 40.4\% | 16.1\% | 5.2\% | .5\% | 80.3\% |
|  |  | Total | Count | 35 | 79 | 68 | 10 | 1 | 193 |
|  |  |  | \% of Total | 18.1\% | 40.9\% | 35.2\% | 5.2\% | . $5 \%$ | 100.0\% |
| 2003 | Career Planning Services | I Have Not Used This Service |  | 0 | 5 | 49 | 4 | 0 | 58 |
|  |  |  | \% of Total | .0\% | 2.3\% | 22.3\% | 1.8\% | . $0 \%$ | 26.4\% |
|  |  | I Have Used This Service | Count | 44 | 81 | 26 | 8 | 3 | 162 |
|  |  |  | \% of Total | 20.0\% | 36.8\% | 11.8\% | 3.6\% | 1.4\% | 73.6\% |
|  |  | Total | Count | 44 | 86 | 75 | 12 | 3 | 220 |
|  |  |  | \% of Total | 20.0\% | 39.1\% | 34.1\% | 5.5\% | 1.4\% | 100.0\% |
| 2005 | Career Planning Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .0\% | .0\% | .4\% | .4\% |
|  |  | I Have Not Used This Service | Count | 6 | 6 | 57 | 3 | 0 | 72 |
|  |  |  | \% of Total | 2.4\% | 2.4\% | 22.8\% | 1.2\% | .0\% | 28.8\% |
|  |  | I Have Used This Service |  | 54 | 86 | 24 | 8 | 5 | 177 |
|  |  |  | \% of Total | 21.6\% | 34.4\% | 9.6\% | 3.2\% | 2.0\% | 70.8\% |
|  |  | Total | Count | 60 | 92 | 81 | 11 | 6 | 250 |
|  |  |  | \% of Total | 24.0\% | 36.8\% | 32.4\% | 4.4\% | 2.4\% | 100.0\% |
| 2010 | Career Planning Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .4\% | .0\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 4 | 14 | 52 | 3 | 1 | 74 |
|  |  |  | \% of Total | 1.6\% | 5.7\% | 21.1\% | 1.2\% | .4\% | 30.0\% |
|  |  | I Have Used This Service | Count | 61 | 82 | 22 | 5 | 2 | 172 |
|  |  |  | \% of Total | 24.7\% | 33.2\% | 8.9\% | 2.0\% | .8\% | 69.6\% |
|  |  | Total | Count | 65 | 96 | 75 | 8 | 3 | 247 |
|  |  |  | \% of Total | 26.3\% | 38.9\% | 30.4\% | 3.2\% | 1.2\% | 100.0\% |

## Job Placement Services * Job Placement Services * Year Crosstabulation

| Year |  |  |  | Job Placement Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Job Placement Services | I Have Not Used This Service | Count | 2 | 3 | 46 | 0 | 0 | 51 |
|  |  |  | \% of Total | 1.5\% | 2.3\% | 34.6\% | .0\% | .0\% | 38.3\% |
|  |  | I Have Used This Service | Count | 21 | 26 | 25 | 7 | 3 | 82 |
|  |  |  | \% of Total | 15.8\% | 19.5\% | 18.8\% | 5.3\% | 2.3\% | 61.7\% |
|  |  | Total |  | 23 | 29 | 71 | 7 | 3 | 133 |
|  |  |  | \% of Total | 17.3\% | 21.8\% | 53.4\% | 5.3\% | 2.3\% | 100.0\% |
| 2003 | Job Placement Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | . $0 \%$ | . $0 \%$ | . $0 \%$ | .0\% | .6\% | .6\% |
|  |  | I Have Not Used This Service |  | 1 | 12 | 58 | 2 | 0 | 73 |
|  |  |  | \% of Total | .6\% | 7.3\% | 35.4\% | 1.2\% | . $0 \%$ | 44.5\% |
|  |  | I Have Used This Service | Count | 20 | 34 | 16 | 16 | 4 | 90 |
|  |  |  | \% of Total | 12.2\% | 20.7\% | 9.8\% | 9.8\% | 2.4\% | 54.9\% |
|  |  | Total | Count | 21 | 46 | 74 | 18 | 5 | 164 |
|  |  |  | \% of Total | 12.8\% | 28.0\% | 45.1\% | 11.0\% | 3.0\% | 100.0\% |
| 2005 | Job Placement Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 1 | 2 |
|  |  |  | \% of Total | . $0 \%$ | .6\% | . $0 \%$ | .0\% | .6\% | 1.1\% |
|  |  | I Have Not Used This Service | Count | 4 | 10 | 78 | 2 | 1 | 95 |
|  |  |  | \% of Total | 2.3\% | 5.7\% | 44.6\% | 1.1\% | .6\% | 54.3\% |
|  |  | I Have Used This Service | Count | 21 | 27 |  | 8 | 2 | 78 |
|  |  |  | \% of Total | 12.0\% | 15.4\% | 11.4\% | 4.6\% | 1.1\% | 44.6\% |
|  |  | Total | Count | 25 | 38 | 98 | 10 | 4 | 175 |
|  |  |  | \% of Total | 14.3\% | 21.7\% | 56.0\% | 5.7\% | 2.3\% | 100.0\% |
| 2010 | Job Placement Services | Not Available at This College | Count | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of Total | .0\% | .0\% | 1.7\% | .0\% | . $0 \%$ | 1.7\% |
|  |  | I Have Not Used This Service | Count | 6 | 16 | 62 | 2 | 2 | 88 |
|  |  |  | \% of Total | 3.4\% | 9.2\% | 35.6\% | 1.1\% | 1.1\% | 50.6\% |
|  |  | I Have Used This Service | Count | 26 | 26 | 17 | 10 | 4 | 83 |
|  |  |  | \% of Total | 14.9\% | 14.9\% | 9.8\% | 5.7\% | 2.3\% | 47.7\% |
|  |  | Total | Count | 32 | 42 | 82 | 12 | 6 | 174 |
|  |  |  | \% of Total | 18.4\% | 24.1\% | 47.1\% | 6.9\% | 3.4\% | 100.0\% |

Recreational And Intramural Programs And Services * Recreational And Intramural Programs And Services * Year Crosstabulation

| Year |  |  |  | Recreational And Intramural Programs And Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Recreational And Intramural Programs And Services | I Have Not Used This Service | Count | 6 | 8 | 40 | 1 | 0 | 55 |
|  |  |  | \% of Total | 3.6\% | 4.8\% | 23.8\% | .6\% | .0\% | 32.7\% |
|  |  | I Have Used This Service | Count | 19 | 65 | 17 | 8 | 4 | 113 |
|  |  |  | \% of Total | 11.3\% | 38.7\% | 10.1\% | 4.8\% | 2.4\% | 67.3\% |
|  |  | Total | Count | 25 | 73 | 57 | 9 | 4 | 168 |
|  |  |  | \% of Total | 14.9\% | 43.5\% | 33.9\% | 5.4\% | 2.4\% | 100.0\% |
| 2003 | Recreational And Intramural Programs And Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 4 | 7 | 46 | 0 | 1 | 58 |
|  |  |  | \% of Total | 1.8\% | 3.2\% | 21.1\% | .0\% | .5\% | 26.6\% |
|  |  | I Have Used This Service | Count | 56 | 76 | 17 | 8 | 2 | 159 |
|  |  |  | \% of Total | 25.7\% | 34.9\% | 7.8\% | 3.7\% | .9\% | 72.9\% |
|  |  | Total | Count | 60 | 83 | 64 | 8 | 3 | 218 |
|  |  |  | \% of Total | 27.5\% | 38.1\% | 29.4\% | 3.7\% | 1.4\% | 100.0\% |
| 2005 | Recreational And Intramural Programs And Services | Not Available at This College | Count | 0 | 1 | 1 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | .4\% | .4\% | .0\% | .0\% | .8\% |
|  |  | I Have Not Used This Service | Count | 9 | 16 | 60 | 2 | 0 | 87 |
|  |  |  | \% of Total | 3.6\% | 6.4\% | 23.9\% | .8\% | .0\% | 34.7\% |
|  |  | I Have Used This Service | Count | 62 | 71 | 20 | 7 | 2 | 162 |
|  |  |  | \% of Total | 24.7\% | 28.3\% | 8.0\% | 2.8\% | .8\% | 64.5\% |
|  |  | Total | Count | 71 | 88 | 81 | 9 | 2 | 251 |
|  |  |  | \% of Total | 28.3\% | 35.1\% | 32.3\% | 3.6\% | .8\% | 100.0\% |
| 2010 | Recreational And Intramural Programs And Services | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | . $3 \%$ | .0\% | .0\% | . $3 \%$ |
|  |  | I Have Not Used This Service | Count | 6 | 17 | 37 | 1 | 1 | 62 |
|  |  |  | \% of Total | 1.7\% | 4.9\% | 10.7\% | . $3 \%$ | .3\% | 18.0\% |
|  |  | I Have Used This Service | Count | 149 | 114 | 15 | 4 | 0 | 282 |
|  |  |  | \% of Total | 43.2\% | 33.0\% | 4.3\% | 1.2\% | .0\% | 81.7\% |
|  |  | Total | Count | 155 | 131 | 53 | 5 | 1 | 345 |
|  |  |  | \% of Total | 44.9\% | 38.0\% | 15.4\% | 1.4\% | . $3 \%$ | 100.0\% |

Library Facilities and Services * Library Facilities And Services * Year Crosstabulation

| Year |  |  |  | Library Facilities And Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Library Facilities and Services | I Have Not Used This Service | Count | 0 | 1 | 2 | 0 | 0 | 3 |
|  |  |  | \% of Total | .0\% | .2\% | .4\% | .0\% | .0\% | .6\% |
|  |  | I Have Used This Service | Count | 162 | 243 | 45 | 14 | 2 | 466 |
|  |  |  | \% of Total | 34.5\% | 51.8\% | 9.6\% | 3.0\% | .4\% | 99.4\% |
|  |  | Total | Count | 162 | 244 | 47 | 14 | 2 | 469 |
|  |  |  | \% of Total | 34.5\% | 52.0\% | 10.0\% | 3.0\% | .4\% | 100.0\% |
| 2003 | Library Facilities and Services | I Have Not Used This Service | Count | 1 | 0 | 1 | 0 | 0 | 2 |
|  |  |  | \% of Total | .2\% | . $0 \%$ | .2\% | .0\% | .0\% | .4\% |
|  |  | I Have Used This Service | Count | 224 | 239 | 41 | 12 | 2 | 518 |
|  |  |  | \% of Total | 43.1\% | 46.0\% | 7.9\% | 2.3\% | .4\% | 99.6\% |
|  |  | Total | Count | 225 | 239 | 42 | 12 | 2 | 520 |
|  |  |  | \% of Total | 43.3\% | 46.0\% | 8.1\% | 2.3\% | .4\% | 100.0\% |
| 2005 | Library Facilities and Services | Not Available at This College | Count | 1 | 0 | 0 | 0 | 0 | 1 |
|  |  |  | \% of Total | . $2 \%$ | .0\% | .0\% | .0\% | .0\% | .2\% |
|  |  | I Have Not Used This Service | Count | 1 | 3 | 5 | 1 | 0 | 10 |
|  |  |  | \% of Total | .2\% | . $5 \%$ | .8\% | .2\% | .0\% | 1.7\% |
|  |  | I Have Used This Service | Count | 244 | 270 | 48 | 15 | 5 | 582 |
|  |  |  | \% of Total | 41.1\% | 45.5\% | 8.1\% | 2.5\% | .8\% | 98.1\% |
|  |  | Total | Count | 246 | 273 | 53 | 16 | 5 | 593 |
|  |  |  | \% of Total | 41.5\% | 46.0\% | 8.9\% | 2.7\% | .8\% | 100.0\% |
| 2010 | Library Facilities and Services | I Have Not Used This Service | Count | 1 | 2 | 1 | 0 | 0 | 4 |
|  |  |  | \% of Total | . $2 \%$ | .4\% | .2\% | .0\% | .0\% | .7\% |
|  |  | I Have Used This Service | Count | 270 | 218 | 47 | 18 | 3 | 556 |
|  |  |  | \% of Total | 48.2\% | 38.9\% | 8.4\% | 3.2\% | .5\% | 99.3\% |
|  |  | Total | Count | 271 | 220 | 48 | 18 | 3 | 560 |
|  |  |  | \% of Total | 48.4\% | 39.3\% | 8.6\% | 3.2\% | .5\% | 100.0\% |

Student Health Services * Student Health Services * Year Crosstabulation

| Year |  |  |  | Student Health Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Student Health Services | I Have Not Used This Service | Count | 0 | 3 | 37 | 1 | 2 | 43 |
|  |  |  | \% of Total | .0\% | 1.4\% | 17.7\% | .5\% | 1.0\% | 20.6\% |
|  |  | I Have Used This Service | Count | 63 | 90 | 8 | 3 | 2 | 166 |
|  |  |  | \% of Total | 30.1\% | 43.1\% | 3.8\% | 1.4\% | 1.0\% | 79.4\% |
|  |  | Total | Count | 63 | 93 | 45 | 4 | 4 | 209 |
|  |  |  | \% of Total | 30.1\% | 44.5\% | 21.5\% | 1.9\% | 1.9\% | 100.0\% |
| 2003 | Student Health Services | Not Available at This College | Count | 1 | 0 | 0 | 0 | 0 | 1 |
|  |  |  | \% of Total | .4\% | .0\% | .0\% | .0\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 0 | 9 | 44 | 2 | 0 | 55 |
|  |  |  | \% of Total | .0\% | 3.7\% | 18.1\% | .8\% | .0\% | 22.6\% |
|  |  | I Have Used This Service | Count | 52 | 76 | 26 | 26 | 7 | 187 |
|  |  |  | \% of Total | 21.4\% | 31.3\% | 10.7\% | 10.7\% | 2.9\% | 77.0\% |
|  |  | Total | Count | 53 | 85 | 70 | 28 | 7 | 243 |
|  |  |  | \% of Total | 21.8\% | 35.0\% | 28.8\% | 11.5\% | 2.9\% | 100.0\% |
| 2005 | Student Health Services | Not Available at This College | Count | 0 | 0 | 0 | 1 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .0\% | .4\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 6 | 5 | 56 | 0 | 0 | 67 |
|  |  |  | \% of Total | 2.4\% | 2.0\% | 22.7\% | .0\% | .0\% | 27.1\% |
|  |  | I Have Used This Service | Count | 74 | 76 | 19 | 4 | 6 | 179 |
|  |  |  | \% of Total | 30.0\% | 30.8\% | 7.7\% | 1.6\% | 2.4\% | 72.5\% |
|  |  | Total | Count | 80 | 81 | 75 | 5 | 6 | 247 |
|  |  |  | \% of Total | 32.4\% | 32.8\% | 30.4\% | 2.0\% | 2.4\% | 100.0\% |
| 2010 | Student Health Services | I Have Not Used This Service | Count | 4 | 11 | 36 | 1 | 0 | 52 |
|  |  |  | \% of Total | 1.4\% | 3.7\% | 12.2\% | .3\% | .0\% | 17.6\% |
|  |  | I Have Used This Service | Count | 129 | 84 | 21 | 6 | 3 | 243 |
|  |  |  | \% of Total | 43.7\% | 28.5\% | 7.1\% | 2.0\% | 1.0\% | 82.4\% |
|  |  | Total | Count | 133 | 95 | 57 | 7 | 3 | 295 |
|  |  |  | \% of Total | 45.1\% | 32.2\% | 19.3\% | 2.4\% | 1.0\% | 100.0\% |

Student Health Insurance Program * Student Health Insurance Program * Year Crosstabulation

| Year |  |  |  | Student Health Insurance Program |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Student Health Insurance Program | Not Available at This College |  | 0 | 1 | 4 | 0 | 2 | 7 |
|  |  |  | \% of Total | .0\% | 1.1\% | 4.2\% | .0\% | 2.1\% | 7.4\% |
|  |  | I Have Not Used This Service | Count | 2 | 10 | 58 | 1 | 2 | 73 |
|  |  |  | \% of Total | 2.1\% | 10.5\% | 61.1\% | 1.1\% | 2.1\% | 76.8\% |
|  |  | I Have Used This Service | Count | 0 | 5 | 3 | 5 | 2 | 15 |
|  |  |  | \% of Total | . $0 \%$ | 5.3\% | 3.2\% | 5.3\% | 2.1\% | 15.8\% |
|  |  | Total | Count | 2 | 16 | 65 | 6 | 6 | 95 |
|  |  |  | \% of Total | 2.1\% | 16.8\% | 68.4\% | 6.3\% | 6.3\% | 100.0\% |
| 2003 | Student Health Insurance Program | Not Available at This College | Count | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of Total | .0\% | .0\% | 2.6\% | .0\% | .0\% | 2.6\% |
|  |  | I Have Not Used This Service | Count | 3 | 12 | 60 | 3 | 2 | 80 |
|  |  |  | \% of Total | 2.6\% | 10.3\% | 51.7\% | 2.6\% | 1.7\% | 69.0\% |
|  |  | I Have Used This Service | Count | 8 | 8 | 13 | 3 | 1 | 33 |
|  |  |  | \% of Total | 6.9\% | 6.9\% | 11.2\% | 2.6\% | . $9 \%$ | 28.4\% |
|  |  | Total | Count | 11 | 20 | 76 | 6 | 3 | 116 |
|  |  |  | \% of Total | 9.5\% | 17.2\% | 65.5\% | 5.2\% | 2.6\% | 100.0\% |
| 2005 | Student Health Insurance Program | Not Available at This College | Count | 0 | 0 | 4 | 0 | 0 | 4 |
|  |  |  | \% of Total | .0\% | . $0 \%$ | 2.8\% | .0\% | .0\% | 2.8\% |
|  |  | I Have Not Used This Service | Count | 5 | 15 | 88 | 0 | 0 | 108 |
|  |  |  | \% of Total | 3.4\% | 10.3\% | 60.7\% | .0\% | .0\% | 74.5\% |
|  |  | I Have Used This Service | Count | 9 | 11 | 7 | 2 | 4 | 33 |
|  |  |  | \% of Total | 6.2\% | 7.6\% | 4.8\% | 1.4\% | 2.8\% | 22.8\% |
|  |  | Total | Count | 14 | 26 | 99 | 2 | 4 | 145 |
|  |  |  | \% of Total | 9.7\% | 17.9\% | 68.3\% | 1.4\% | 2.8\% | 100.0\% |
| 2010 | Student Health Insurance Program | Not Available at This College | Count | 0 | 0 | 2 | 1 | 0 | 3 |
|  |  |  | \% of Total | .0\% | .0\% | 1.2\% | .6\% | .0\% | 1.8\% |
|  |  | I Have Not Used This Service | Count | 6 | 19 | 74 | 4 | 0 | 103 |
|  |  |  | \% of Total | 3.7\% | 11.6\% | 45.1\% | 2.4\% | .0\% | 62.8\% |
|  |  | I Have Used This Service | Count | 15 | 25 | 10 | 1 | 7 | 58 |
|  |  |  | \% of Total | 9.1\% | 15.2\% | 6.1\% | .6\% | 4.3\% | 35.4\% |
|  |  | Total | Count | 21 | 44 | 86 | 6 | 7 | 164 |
|  |  |  | \% of Total | 12.8\% | 26.8\% | 52.4\% | 3.7\% | 4.3\% | 100.0\% |

## College-Sponsored Tutorial Services * College-Sponsored Tutorial Services * Year Crosstabulation

| Year |  |  |  | College-Sponsored Tutorial Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | College-Sponsored Tutorial Services | I Have Not Used This Service | Count | 2 | 4 | 34 | 1 | 2 | 43 |
|  |  |  | \% of Total | 1.0\% | 1.9\% | 16.4\% | .5\% | 1.0\% | 20.8\% |
|  |  | I Have Used This Service | Count | 55 | 73 | 24 | 8 | 4 | 164 |
|  |  |  | \% of Total | 26.6\% | 35.3\% | 11.6\% | 3.9\% | 1.9\% | 79.2\% |
|  |  | Total | Count | 57 | 77 | 58 | 9 | 6 | 207 |
|  |  |  | \% of Total | 27.5\% | 37.2\% | 28.0\% | 4.3\% | 2.9\% | 100.0\% |
| 2003 | College-Sponsored Tutorial Services | I Have Not Used This Service | Count | 3 | 10 | 37 | 2 | 1 | 53 |
|  |  |  | \% of Total | 1.1\% | 3.7\% | 13.7\% | .7\% | .4\% | 19.6\% |
|  |  | I Have Used This Service | Count | 76 | 95 | 36 | 10 | 1 | 218 |
|  |  |  | \% of Total | 28.0\% | 35.1\% | 13.3\% | 3.7\% | .4\% | 80.4\% |
|  |  | Total | Count | 79 | 105 | 73 | 12 | 2 | 271 |
|  |  |  | \% of Total | 29.2\% | 38.7\% | 26.9\% | 4.4\% | .7\% | 100.0\% |
| 2005 | College-Sponsored Tutorial Services | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | .0\% | .6\% | .0\% | .0\% | .6\% |
|  |  | I Have Not Used This Service | Count | 5 | 14 | 49 | 3 | 1 | 72 |
|  |  |  | \% of Total | 1.5\% | 4.3\% | 15.0\% | .9\% | . $3 \%$ | 22.0\% |
|  |  | I Have Used This Service | Count | 97 | 101 | 34 | 12 | 9 | 253 |
|  |  |  | \% of Total | 29.7\% | 30.9\% | 10.4\% | 3.7\% | 2.8\% | 77.4\% |
|  |  | Total | Count | 102 | 115 | 85 | 15 | 10 | 327 |
|  |  |  | \% of Total | 31.2\% | 35.2\% | 26.0\% | 4.6\% | 3.1\% | 100.0\% |
| 2010 | College-Sponsored Tutorial Services | I Have Not Used This Service | Count | 6 | 11 | 44 | 0 | 1 | 62 |
|  |  |  | \% of Total | 1.8\% | 3.3\% | 13.4\% | .0\% | . $3 \%$ | 18.8\% |
|  |  | I Have Used This Service | Count | 111 | 99 | 44 | 10 | 3 | 267 |
|  |  |  | \% of Total | 33.7\% | 30.1\% | 13.4\% | 3.0\% | .9\% | 81.2\% |
|  |  | Total | Count | 117 | 110 | 88 | 10 | 4 | 329 |
|  |  |  | \% of Total | 35.6\% | 33.4\% | 26.7\% | 3.0\% | 1.2\% | 100.0\% |

Financial Aid Services * Financial Aid Services * Year Crosstabulation

| Year |  |  |  | Financial Aid Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Financial Aid Services | I Have Not Used This Service | Count | 0 | 1 | 8 | 1 | 1 | 11 |
|  |  |  | \% of Total | .0\% | .3\% | 2.0\% | .3\% | . $3 \%$ | 2.8\% |
|  |  | I Have Used This Service | Count | 141 | 147 | 40 | 32 | 20 | 380 |
|  |  |  | \% of Total | 36.1\% | 37.6\% | 10.2\% | 8.2\% | 5.1\% | 97.2\% |
|  |  | Total | Count | 141 | 148 | 48 | 33 | 21 | 391 |
|  |  |  | \% of Total | 36.1\% | 37.9\% | 12.3\% | 8.4\% | 5.4\% | 100.0\% |
| 2003 | Financial Aid Services | I Have Not Used This Service | Count | 1 | 4 | 13 | 1 | 2 | 21 |
|  |  |  | \% of Total | .2\% | .9\% | 2.9\% | .2\% | .4\% | 4.6\% |
|  |  | I Have Used This Service | Count | 183 | 149 | 51 | 32 | 19 | 434 |
|  |  |  | \% of Total | 40.2\% | 32.7\% | 11.2\% | 7.0\% | 4.2\% | 95.4\% |
|  |  | Total | Count | 184 | 153 | 64 | 33 | 21 | 455 |
|  |  |  | \% of Total | 40.4\% | 33.6\% | 14.1\% | 7.3\% | 4.6\% | 100.0\% |
| 2005 | Financial Aid Services | I Have Not Used This Service | Count | 0 | 4 | 13 | 1 | 1 | 19 |
|  |  |  | \% of Total | .0\% | .8\% | 2.5\% | .2\% | .2\% | 3.7\% |
|  |  | I Have Used This Service | Count | 201 | 174 | 66 | 30 | 25 | 496 |
|  |  |  | \% of Total | 39.0\% | 33.8\% | 12.8\% | 5.8\% | 4.9\% | 96.3\% |
|  |  | Total | Count | 201 | 178 | 79 | 31 | 26 | 515 |
|  |  |  | \% of Total | 39.0\% | 34.6\% | 15.3\% | 6.0\% | 5.0\% | 100.0\% |
| 2010 | Financial Aid Services | I Have Not Used This Service | Count | 1 | 5 | 9 | 1 | 0 | 16 |
|  |  |  | \% of Total | .2\% | 1.0\% | 1.7\% | .2\% | .0\% | 3.1\% |
|  |  | I Have Used This Service | Count | 242 | 168 | 56 | 25 | 9 | 500 |
|  |  |  | \% of Total | 46.9\% | 32.6\% | 10.9\% | 4.8\% | 1.7\% | 96.9\% |
|  |  | Total | Count | 243 | 173 | 65 | 26 | 9 | 516 |
|  |  |  | \% of Total | 47.1\% | 33.5\% | 12.6\% | 5.0\% | 1.7\% | 100.0\% |

Student Employment Services * Student Employment Services * Year Crosstabulation

| Year |  |  |  | Student Employment Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Student Employment Services | Not Available at This College |  | 0 | 1 | 0 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .7\% | .0\% | .0\% | .0\% | .7\% |
|  |  | I Have Not Used This Service |  | 1 | 5 | 42 | 2 | 1 | 51 |
|  |  |  | \% of Total | .7\% | 3.3\% | 27.8\% | 1.3\% | .7\% | 33.8\% |
|  |  | I Have Used This Service | Count | 30 | 42 | 10 | 11 | 6 | 99 |
|  |  |  | \% of Total | 19.9\% | 27.8\% | 6.6\% | 7.3\% | 4.0\% | 65.6\% |
|  |  | Total | Count | 31 | 48 | 52 | 13 | 7 | 151 |
|  |  |  | \% of Total | 20.5\% | 31.8\% | 34.4\% | 8.6\% | 4.6\% | 100.0\% |
| 2003 | Student Employment Services | I Have Not Used This Service | Count | 2 | 13 | 52 | 1 | 1 | 69 |
|  |  |  | \% of Total | 1.0\% | 6.6\% | 26.4\% | . $5 \%$ | .5\% | 35.0\% |
|  |  | I Have Used This Service | Count | 39 | 52 | 16 | 12 | 9 | 128 |
|  |  |  | \% of Total | 19.8\% | 26.4\% | 8.1\% | 6.1\% | 4.6\% | 65.0\% |
|  |  | Total | Count | 41 | 65 | 68 | 13 | 10 | 197 |
|  |  |  | \% of Total | 20.8\% | 33.0\% | 34.5\% | 6.6\% | 5.1\% | 100.0\% |
| 2005 | Student Employment Services | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | . $0 \%$ | . $0 \%$ | .0\% | . $0 \%$ | . $4 \%$ | .4\% |
|  |  | I Have Not Used This Service | Count | 3 | 7 | 72 | 0 | 1 | 83 |
|  |  |  | \% of Total | 1.3\% | 3.0\% | 30.6\% | . $0 \%$ | .4\% | 35.3\% |
|  |  | I Have Used This Service | Count | 52 | 59 | 22 | 11 | 7 | 151 |
|  |  |  | \% of Total | 22.1\% | 25.1\% | 9.4\% | 4.7\% | 3.0\% | 64.3\% |
|  |  | Total | Count | 55 | 66 | 94 | 11 | 9 | 235 |
|  |  |  | \% of Total | 23.4\% | 28.1\% | 40.0\% | 4.7\% | 3.8\% | 100.0\% |
| 2010 | Student Employment Services | I Have Not Used This Service | Count | 5 | 13 | 61 | 4 | 0 | 83 |
|  |  |  | \% of Total | 2.3\% | 5.9\% | 27.5\% | 1.8\% | .0\% | 37.4\% |
|  |  | I Have Used This Service | Count | 53 | 48 | 24 | 8 | 6 | 139 |
|  |  |  | \% of Total | 23.9\% | 21.6\% | 10.8\% | 3.6\% | 2.7\% | 62.6\% |
|  |  | Total | Count | 58 | 61 | 85 | 12 | 6 | 222 |
|  |  |  | \% of Total | 26.1\% | 27.5\% | 38.3\% | 5.4\% | $2.7 \%$ | 100.0\% |

## Residence Hall Services And Programs * Residence Hall Services And Programs * Year Crosstabulation

| Year |  |  |  | Residence Hall Services And Programs |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Residence Hall Services And Programs | Not Available at This College |  | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of Total | . $0 \%$ | .0\% | 2.8\% | . $0 \%$ | .0\% | 2.8\% |
|  |  | I Have Not Used This Service | Count | 2 | 1 | 64 | 0 | 2 | 69 |
|  |  |  | \% of Total | 1.9\% | .9\% | 59.8\% | .0\% | 1.9\% | 64.5\% |
|  |  | I Have Used This Service | Count | 6 | 13 | 10 | 6 | 0 | 35 |
|  |  |  | \% of Total | 5.6\% | 12.1\% | 9.3\% | 5.6\% | .0\% | 32.7\% |
|  |  | Total | Count | 8 | 14 | 77 | 6 | 2 | 107 |
|  |  |  | \% of Total | 7.5\% | 13.1\% | 72.0\% | 5.6\% | 1.9\% | 100.0\% |
| 2003 | Residence Hall Services And Programs | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | . $0 \%$ | 1.3\% | .0\% | .0\% | 1.3\% |
|  |  | I Have Not Used This Service | Count | 1 | 15 | 62 | 6 | 3 | 87 |
|  |  |  | \% of Total | .6\% | 9.7\% | 40.0\% | 3.9\% | 1.9\% | 56.1\% |
|  |  | I Have Used This Service | Count | 17 | 20 | 14 | 8 | 7 | 66 |
|  |  |  | \% of Total | 11.0\% | 12.9\% | 9.0\% | 5.2\% | 4.5\% | 42.6\% |
|  |  | Total | Count | 18 | 35 | 78 | 14 | 10 | 155 |
|  |  |  | \% of Total | 11.6\% | 22.6\% | 50.3\% | 9.0\% | 6.5\% | 100.0\% |
| 2005 | Residence Hall Services And Programs | I Have Not Used This Service | Count | 9 | 9 | 90 | 2 | 1 | 111 |
|  |  |  | \% of Total | 4.8\% | 4.8\% | 48.4\% | 1.1\% | .5\% | 59.7\% |
|  |  | I Have Used This Service | Count | 18 | 35 | 15 | 2 | 5 | 75 |
|  |  |  | \% of Total | 9.7\% | 18.8\% | 8.1\% | 1.1\% | 2.7\% | 40.3\% |
|  |  | Total | Count | 27 | 44 | 105 | 4 | 6 | 186 |
|  |  |  | \% of Total | 14.5\% | 23.7\% | 56.5\% | 2.2\% | 3.2\% | 100.0\% |
| 2010 | Residence Hall Services And Programs | I Have Not Used This Service | Count | 6 | 11 | 75 | 3 | 1 | 96 |
|  |  |  | \% of Total | 2.8\% | 5.2\% | 35.2\% | 1.4\% | .5\% | 45.1\% |
|  |  | I Have Used This Service | Count | 29 | 40 | 26 | 13 | 9 | 117 |
|  |  |  | \% of Total | 13.6\% | 18.8\% | 12.2\% | 6.1\% | 4.2\% | 54.9\% |
|  |  | Total | Count | 35 | 51 | 101 | 16 | 10 | 213 |
|  |  |  | \% of Total | 16.4\% | 23.9\% | 47.4\% | 7.5\% | 4.7\% | 100.0\% |

Food Services * Food Services * Year Crosstabulation

| Year |  |  |  | Food Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Food Services | I Have Not Used This Service | Count | 0 | 1 | 14 | 2 | 1 | 18 |
|  |  |  | \% of Total | .0\% | . $3 \%$ | 3.9\% | .6\% | .3\% | 5.0\% |
|  |  | I Have Used This Service | Count | 20 | 97 | 91 | 88 | 48 | 344 |
|  |  |  | \% of Total | 5.5\% | 26.8\% | 25.1\% | 24.3\% | 13.3\% | 95.0\% |
|  |  | Total | Count | 20 | 98 | 105 | 90 | 49 | 362 |
|  |  |  | \% of Total | 5.5\% | 27.1\% | 29.0\% | 24.9\% | 13.5\% | 100.0\% |
| 2003 | Food Services | I Have Not Used This Service | Count | 0 | 3 | 21 | 0 | 1 | 25 |
|  |  |  | \% of Total | .0\% | .7\% | 5.1\% | .0\% | .2\% | 6.1\% |
|  |  | I Have Used This Service | Count | 43 | 129 | 101 | 68 | 43 | 384 |
|  |  |  | \% of Total | 10.5\% | 31.5\% | 24.7\% | 16.6\% | 10.5\% | 93.9\% |
|  |  | Total | Count | 43 | 132 | 122 | 68 | 44 | 409 |
|  |  |  | \% of Total | 10.5\% | 32.3\% | 29.8\% | 16.6\% | 10.8\% | 100.0\% |
| 2005 | Food Services | I Have Not Used This Service | Count | 1 | 3 | 26 | 2 | 2 | 34 |
|  |  |  | \% of Total | .2\% | .7\% | 5.7\% | .4\% | .4\% | 7.5\% |
|  |  | I Have Used This Service | Count | 80 | 169 | 97 | 47 | 26 | 419 |
|  |  |  | \% of Total | 17.7\% | 37.3\% | 21.4\% | 10.4\% | 5.7\% | 92.5\% |
|  |  | Total | Count | 81 | 172 | 123 | 49 | 28 | 453 |
|  |  |  | \% of Total | 17.9\% | 38.0\% | 27.2\% | 10.8\% | 6.2\% | 100.0\% |
| 2010 | Food Services | I Have Not Used This Service | Count | 2 | 3 | 22 | 0 | 0 | 27 |
|  |  |  | \% of Total | .4\% | .6\% | 4.6\% | .0\% | .0\% | 5.6\% |
|  |  | I Have Used This Service | Count | 121 | 186 | 94 | 35 | 15 | 451 |
|  |  |  | \% of Total | 25.3\% | 38.9\% | 19.7\% | 7.3\% | 3.1\% | 94.4\% |
|  |  | Total | Count | 123 | 189 | 116 | 35 | 15 | 478 |
|  |  |  | \% of Total | 25.7\% | 39.5\% | 24.3\% | 7.3\% | 3.1\% | 100.0\% |

College-Sponsored Social Activities * College Sponsored Social Activities * Year Crosstabulation

| Year |  |  |  | College Sponsored Social Activities |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | College-Sponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 0 | 4 | 38 | 0 | 0 | 42 |
|  |  |  | \% of Total | . $0 \%$ | 2.0\% | 18.6\% | .0\% | .0\% | 20.6\% |
|  |  | I Have Used This Service | Count | 39 | 82 | 33 | 2 | 5 | 161 |
|  |  |  | \% of Total | 19.1\% | 40.2\% | 16.2\% | 1.0\% | 2.5\% | 78.9\% |
|  |  | Total | Count | 39 | 86 | 72 | 2 | 5 | 204 |
|  |  |  | \% of Total | 19.1\% | 42.2\% | 35.3\% | 1.0\% | 2.5\% | 100.0\% |
| 2003 | College-Sponsored Social Activities | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | . $0 \%$ | .0\% | .5\% | . $5 \%$ |
|  |  | I Have Not Used This Service | Count | 1 | 6 | 44 | 1 | 0 | 52 |
|  |  |  | \% of Total | .5\% | 2.8\% | 20.5\% | .5\% | .0\% | 24.2\% |
|  |  | I Have Used This Service | Count | 32 | 83 | 35 | 9 | 3 | 162 |
|  |  |  | \% of Total | 14.9\% | 38.6\% | 16.3\% | 4.2\% | 1.4\% | 75.3\% |
|  |  | Total | Count | 33 | 89 | 79 | 10 | 4 | 215 |
|  |  |  | \% of Total | 15.3\% | 41.4\% | 36.7\% | 4.7\% | 1.9\% | 100.0\% |
| 2005 | College-Sponsored Social Activities | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | . $0 \%$ | .4\% | .0\% | .0\% | .4\% |
|  |  | I Have Not Used This Service | Count | 4 | 7 | 62 | 0 | 0 | 73 |
|  |  |  | \% of Total | 1.5\% | 2.7\% | 23.6\% | .0\% | .0\% | 27.8\% |
|  |  | I Have Used This Service | Count | 49 | 96 | 36 | 6 | 2 | 189 |
|  |  |  | \% of Total | 18.6\% | 36.5\% | 13.7\% | 2.3\% | .8\% | 71.9\% |
|  |  | Total | Count | 53 | 103 | 99 | 6 | 2 | 263 |
|  |  |  | \% of Total | 20.2\% | 39.2\% | 37.6\% | 2.3\% | .8\% | 100.0\% |
| 2010 | College-Sponsored Social Activities | I Have Not Used This Service | Count | 3 | 6 | 44 | 1 | 0 | 54 |
|  |  |  | \% of Total | 1.2\% | 2.3\% | 17.0\% | .4\% | .0\% | 20.8\% |
|  |  | I Have Used This Service | Count | 60 | 99 | 36 | 9 | 1 | 205 |
|  |  |  | \% of Total | 23.2\% | 38.2\% | 13.9\% | 3.5\% | .4\% | 79.2\% |
|  |  | Total | Count | 63 | 105 | 80 | 10 | 1 | 259 |
|  |  |  | \% of Total | 24.3\% | 40.5\% | 30.9\% | 3.9\% | . $4 \%$ | 100.0\% |

## Cultural Programs * Cultural Programs * Year Crosstabulation

| Year |  |  |  | Cultural Programs |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Cultural Programs | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .8\% | .0\% | .0\% | .8\% |
|  |  | I Have Not Used This Service | Count | 1 | 6 | 46 | 1 | 0 | 54 |
|  |  |  | \% of Total | .8\% | 4.9\% | 37.7\% | .8\% | .0\% | 44.3\% |
|  |  | I Have Used This Service | Count | 17 | 32 | 12 | 4 | 2 | 67 |
|  |  |  | \% of Total | 13.9\% | 26.2\% | 9.8\% | 3.3\% | 1.6\% | 54.9\% |
|  |  | Total | Count | 18 | 38 | 59 | 5 | 2 | 122 |
|  |  |  | \% of Total | 14.8\% | 31.1\% | 48.4\% | 4.1\% | 1.6\% | 100.0\% |
| 2003 | Cultural Programs | Not Available at This College | Count | 0 | 0 | 2 | 1 | 1 | 4 |
|  |  |  | \% of Total | .0\% | .0\% | 1.5\% | .7\% | .7\% | 3.0\% |
|  |  | I Have Not Used This Service | Count | 0 | 14 | 57 | 0 | 0 | 71 |
|  |  |  | \% of Total | .0\% | 10.4\% | 42.2\% | .0\% | .0\% | 52.6\% |
|  |  | I Have Used This Service | Count | 22 | 29 | 6 | 1 | 2 | 60 |
|  |  |  | \% of Total | 16.3\% | 21.5\% | 4.4\% | . $7 \%$ | 1.5\% | 44.4\% |
|  |  | Total | Count | 22 | 43 | 65 | 2 | 3 | 135 |
|  |  |  | \% of Total | 16.3\% | 31.9\% | 48.1\% | 1.5\% | 2.2\% | 100.0\% |
| 2005 | Cultural Programs | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | .0\% | 1.2\% | . $0 \%$ | .0\% | 1.2\% |
|  |  | I Have Not Used This Service | Count | 5 | 12 | 74 | 1 | 1 | 93 |
|  |  |  | \% of Total | 3.0\% | 7.3\% | 44.8\% | .6\% | .6\% | 56.4\% |
|  |  | I Have Used This Service | Count | 27 | 26 | 13 | 3 | 1 | 70 |
|  |  |  | \% of Total | 16.4\% | 15.8\% | 7.9\% | 1.8\% | .6\% | 42.4\% |
|  |  | Total | Count | 32 | 38 | 89 | 4 | 2 | 165 |
|  |  |  | \% of Total | 19.4\% | 23.0\% | 53.9\% | 2.4\% | 1.2\% | 100.0\% |
| 2010 | Cultural Programs | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .5\% | .0\% | .0\% | .5\% |
|  |  | I Have Not Used This Service | Count | 8 | 17 | 66 | 3 | 0 | 94 |
|  |  |  | \% of Total | 4.1\% | 8.7\% | 33.7\% | 1.5\% | .0\% | 48.0\% |
|  |  | I Have Used This Service | Count | 33 | 44 | 18 | 5 | 1 | 101 |
|  |  |  | \% of Total | 16.8\% | 22.4\% | 9.2\% | 2.6\% | .5\% | 51.5\% |
|  |  | Total | Count | 41 | 61 | 85 | 8 | 1 | 196 |
|  |  |  | \% of Total | 20.9\% | 31.1\% | 43.4\% | 4.1\% | . $5 \%$ | 100.0\% |

College Orientation Progam * College Orientation Program * Year Crosstabulation

| Year |  |  |  | College Orientation Program |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
|  | College Orientation Progam | I Have Not Used This Service | Count | 0 | 6 | 33 | 0 | 0 | 39 |
|  |  |  | \% of Total | .0\% | 3.5\% | 19.3\% | .0\% | .0\% | 22.8\% |
|  |  | I Have Used This Service | Count | 33 | 67 | 27 | 3 | 2 | 132 |
|  |  |  | \% of Total | 19.3\% | 39.2\% | 15.8\% | 1.8\% | 1.2\% | 77.2\% |
|  |  | Total | Count | 33 | 73 | 60 | 3 | 2 | 171 |
|  |  |  | \% of Total | 19.3\% | 42.7\% | 35.1\% | 1.8\% | 1.2\% | 100.0\% |
| 2003 | College Orientation Progam | I Have Not Used This Service | Count | 0 | 6 | 48 | 1 |  | 55 |
|  |  |  | \% of Total | .0\% | 2.6\% | 21.0\% | .4\% |  | 24.0\% |
|  |  | I Have Used This Service | Count | 48 | 88 | 28 | 10 |  | 174 |
|  |  |  | \% of Total | 21.0\% | 38.4\% | 12.2\% | 4.4\% |  | 76.0\% |
|  |  | Total | Count | 48 | 94 | 76 | 11 |  | 229 |
|  |  |  | \% of Total | 21.0\% | 41.0\% | 33.2\% | 4.8\% |  | 100.0\% |
| 2005 | College Orientation Progam | I Have Not Used This Service | Count | 3 | 6 | 62 | 0 | 0 | 71 |
|  |  |  | \% of Total | 1.0\% | 2.0\% | 21.1\% | .0\% | .0\% | 24.1\% |
|  |  | I Have Used This Service | Count | 75 | 94 | 42 | 6 | 6 | 223 |
|  |  |  | \% of Total | 25.5\% | 32.0\% | 14.3\% | 2.0\% | 2.0\% | 75.9\% |
|  |  | Total | Count | 78 | 100 | 104 | 6 | 6 | 294 |
|  |  |  | \% of Total | 26.5\% | 34.0\% | 35.4\% | 2.0\% | 2.0\% | 100.0\% |
| 2010 | College Orientation Progam | I Have Not Used This Service | Count | 4 | 12 | 39 | 2 | 2 | 59 |
|  |  |  | \% of Total | 1.4\% | 4.3\% | 13.8\% | .7\% | .7\% | 20.9\% |
|  |  | I Have Used This Service | Count | 72 | 96 | 47 | 8 | 0 | 223 |
|  |  |  | \% of Total | 25.5\% | 34.0\% | 16.7\% | 2.8\% | . $0 \%$ | 79.1\% |
|  |  | Total | Count | 76 | 108 | 86 | 10 | 2 | 282 |
|  |  |  | \% of Total | 27.0\% | 38.3\% | 30.5\% | 3.5\% | .7\% | 100.0\% |

Credit-By-Examination Program * Credit-By-Examination * Year Crosstabulation

| Year |  |  |  | Credit-By-Examination |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Credit-By-Examination Program | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .6\% | .0\% | .0\% | .6\% |
|  |  | I Have Not Used This Service | Count | 1 | 3 | 46 | 1 | 0 | 51 |
|  |  |  | \% of Total | .6\% | 1.7\% | 26.7\% | .6\% | .0\% | 29.7\% |
|  |  | I Have Used This Service | Count | 49 | 54 | 10 | 1 | 6 | 120 |
|  |  |  | \% of Total | 28.5\% | 31.4\% | 5.8\% | .6\% | 3.5\% | 69.8\% |
|  |  | Total | Count | 50 | 57 | 57 | 2 | 6 | 172 |
|  |  |  | \% of Total | 29.1\% | 33.1\% | 33.1\% | 1.2\% | 3.5\% | 100.0\% |
| 2003 | Credit-By-Examination Program | I Have Not Used This Service | Count | 3 | 8 | 46 | 0 | 0 | 57 |
|  |  |  | \% of Total | 1.4\% | 3.7\% | 21.4\% | .0\% | .0\% | 26.5\% |
|  |  | I Have Used This Service | Count | 78 | 57 | 15 | 6 | 2 | 158 |
|  |  |  | \% of Total | 36.3\% | 26.5\% | 7.0\% | 2.8\% | .9\% | 73.5\% |
|  |  | Total | Count | 81 | 65 | 61 | 6 | 2 | 215 |
|  |  |  | \% of Total | 37.7\% | 30.2\% | 28.4\% | 2.8\% | . $9 \%$ | 100.0\% |
| 2005 | Credit-By-Examination Program | I Have Not Used This Service | Count | 6 | 5 | 60 | 0 | 0 | 71 |
|  |  |  | \% of Total | 2.2\% | 1.9\% | 22.5\% | . $0 \%$ | .0\% | 26.6\% |
|  |  | I Have Used This Service | Count | 95 | 84 | 13 | 2 | 2 | 196 |
|  |  |  | \% of Total | 35.6\% | 31.5\% | 4.9\% | .7\% | .7\% | 73.4\% |
|  |  | Total | Count | 101 | 89 | 73 | 2 | 2 | 267 |
|  |  |  | \% of Total | 37.8\% | 33.3\% | 27.3\% | .7\% | .7\% | 100.0\% |
| 2010 | Credit-By-Examination Program | Not Available at This College | Count | 0 | 0 | 0 | 0 | 1 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .0\% | . $0 \%$ | .4\% | .4\% |
|  |  | I Have Not Used This Service | Count | 5 | 8 | 58 | 2 | 2 | 75 |
|  |  |  | \% of Total | 2.2\% | 3.5\% | 25.1\% | . $9 \%$ | .9\% | 32.5\% |
|  |  | I Have Used This Service | Count | 75 | 61 | 13 | 4 | 2 | 155 |
|  |  |  | \% of Total | 32.5\% | 26.4\% | 5.6\% | 1.7\% | .9\% | 67.1\% |
|  |  | Total | Count | 80 | 69 | 71 | 6 | 5 | 231 |
|  |  |  | \% of Total | 34.6\% | 29.9\% | 30.7\% | 2.6\% | 2.2\% | 100.0\% |

Honors Programs * Honors Program * Year Crosstabulation

| Year |  |  |  | Honors Program |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Honors Programs | I Have Not Used This Service | Count | 5 | 11 | 55 |  | 2 | 73 |
|  |  |  | \% of Total | 5.0\% | 10.9\% | 54.5\% |  | 2.0\% | 72.3\% |
|  |  | I Have Used This Service | Count | 16 | 7 | 5 |  | 0 | 28 |
|  |  |  | \% of Total | 15.8\% | 6.9\% | 5.0\% |  | .0\% | 27.7\% |
|  |  | Total | Count | 21 | 18 | 60 |  | 2 | 101 |
|  |  |  | \% of Total | 20.8\% | 17.8\% | 59.4\% |  | 2.0\% | 100.0\% |
| 2003 | Honors Programs | Not Available at This College | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | .7\% | .0\% | .0\% | .7\% |
|  |  | I Have Not Used This Service | Count | 6 | 13 | 73 | 0 | 0 | 92 |
|  |  |  | \% of Total | 4.4\% | 9.5\% | 53.3\% | .0\% | .0\% | 67.2\% |
|  |  | I Have Used This Service | Count | 26 | 14 | 2 | 1 | 1 | 44 |
|  |  |  | \% of Total | 19.0\% | 10.2\% | 1.5\% | .7\% | .7\% | 32.1\% |
|  |  | Total | Count | 32 | 27 | 76 | 1 | 1 | 137 |
|  |  |  | \% of Total | 23.4\% | 19.7\% | 55.5\% | .7\% | .7\% | 100.0\% |
| 2005 | Honors Programs | Not Available at This College | Count | 0 | 1 | 1 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | .6\% | .6\% | .0\% | .0\% | 1.2\% |
|  |  | I Have Not Used This Service | Count | 10 | 13 | 95 | 2 | 1 | 121 |
|  |  |  | \% of Total | 6.0\% | 7.8\% | 57.2\% | 1.2\% | .6\% | 72.9\% |
|  |  | I Have Used This Service | Count | 21 | 12 | 5 | 3 | 2 | 43 |
|  |  |  | \% of Total | 12.7\% | 7.2\% | 3.0\% | 1.8\% | 1.2\% | 25.9\% |
|  |  | Total | Count | 31 | 26 | 101 | 5 | 3 | 166 |
|  |  |  | \% of Total | 18.7\% | 15.7\% | 60.8\% | 3.0\% | 1.8\% | 100.0\% |
| 2010 | Honors Programs | I Have Not Used This Service | Count | 7 | 12 | 85 | 5 | 1 | 110 |
|  |  |  | \% of Total | 4.7\% | 8.1\% | 57.4\% | 3.4\% | .7\% | 74.3\% |
|  |  | I Have Used This Service | Count | 18 | 11 | 7 | 2 | 0 | 38 |
|  |  |  | \% of Total | 12.2\% | 7.4\% | 4.7\% | 1.4\% | .0\% | 25.7\% |
|  |  | Total | Count | 25 | 23 | 92 | 7 | 1 | 148 |
|  |  |  | \% of Total | 16.9\% | 15.5\% | 62.2\% | 4.7\% | .7\% | 100.0\% |



College Mass Transit Services * College Mass Transit Services * Year Crosstabulation

| Year |  |  |  | College Mass Transit Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| $\frac{\text { Year }}{2001}$ | College Mass Transit Services | Not Available at This College |  | 0 | 0 | 1 | 0 | 1 | 2 |
|  |  |  | \% of Total | .0\% | .0\% | .8\% | .0\% | .8\% | 1.7\% |
|  |  | I Have Not Used This Service |  | 5 | 11 | 58 | 5 | 3 | 82 |
|  |  |  | \% of Total | 4.1\% | 9.1\% | 47.9\% | 4.1\% | 2.5\% | 67.8\% |
|  |  | I Have Used This Service | Count | 4 | 11 | 7 | 10 | 5 | 37 |
|  |  |  | \% of Total | 3.3\% | 9.1\% | 5.8\% | 8.3\% | 4.1\% | 30.6\% |
|  |  | Total | Count | 9 | 22 | 66 | 15 | 9 | 121 |
|  |  |  | \% of Total | 7.4\% | 18.2\% | 54.5\% | 12.4\% | 7.4\% | 100.0\% |
| 2003 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 3 | 0 | 0 | 3 |
|  |  |  | \% of Total | .0\% | .0\% | 2.1\% | .0\% | .0\% | 2.1\% |
|  |  | I Have Not Used This Service | Count | 1 | 18 | 74 | 5 | 2 | 100 |
|  |  |  | \% of Total | .7\% | 12.3\% | 50.7\% | 3.4\% | 1.4\% | 68.5\% |
|  |  | I Have Used This Service | Count | 14 | 15 | 7 | 7 | 0 | 43 |
|  |  |  | \% of Total | 9.6\% | 10.3\% | 4.8\% | 4.8\% | . $0 \%$ | 29.5\% |
|  |  | Total | Count | 15 | 33 | 84 | 12 | 2 | 146 |
|  |  |  | \% of Total | 10.3\% | 22.6\% | 57.5\% | 8.2\% | 1.4\% | 100.0\% |
| 2005 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 8 | 1 | 2 | 11 |
|  |  |  | \% of Total | .0\% | .0\% | 4.9\% | .6\% | 1.2\% | 6.8\% |
|  |  | I Have Not Used This Service | Count | 4 | 13 | 78 | 7 | 3 | 105 |
|  |  |  | \% of Total | 2.5\% | 8.0\% | 48.1\% | 4.3\% | 1.9\% | 64.8\% |
|  |  | I Have Used This Service | Count | 7 | 18 | 12 | 4 | 5 | 46 |
|  |  |  | \% of Total | 4.3\% | 11.1\% | 7.4\% | 2.5\% | 3.1\% | 28.4\% |
|  |  | Total | Count | 11 | 31 | 98 | 12 | 10 | 162 |
|  |  |  | \% of Total | 6.8\% | 19.1\% | 60.5\% | 7.4\% | 6.2\% | 100.0\% |
| 2010 | College Mass Transit Services | Not Available at This College | Count | 0 | 0 | 4 | 0 | 2 | 6 |
|  |  |  | \% of Total | .0\% | .0\% | 2.3\% | .0\% | 1.2\% | 3.5\% |
|  |  | I Have Not Used This Service | Count | 6 | 12 | 76 | 9 | 3 | 106 |
|  |  |  | \% of Total | 3.5\% | 7.0\% | 44.4\% | 5.3\% | 1.8\% | 62.0\% |
|  |  | I Have Used This Service | Count | 8 | 25 | 13 | 9 | 4 | 59 |
|  |  |  | \% of Total | 4.7\% | 14.6\% | 7.6\% | 5.3\% | 2.3\% | 34.5\% |
|  |  | Total | Count | 14 | 37 | 93 | 18 | 9 | 171 |
|  |  |  | \% of Total | 8.2\% | 21.6\% | 54.4\% | 10.5\% | 5.3\% | 100.0\% |

Parking Facilities And Services * Parking Facilities And Services * Year Crosstabulation

| Year |  |  |  | Parking Facilities And Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Parking Facilities And Services | I Have Not Used This Service | Count | 2 | 2 | 7 | 0 | 1 | 12 |
|  |  |  | \% of Total | .4\% | .4\% | 1.6\% | .0\% | .2\% | 2.7\% |
|  |  | I Have Used This Service | Count | 47 | 144 | 99 | 82 | 67 | 439 |
|  |  |  | \% of Total | 10.4\% | 31.9\% | 22.0\% | 18.2\% | 14.9\% | 97.3\% |
|  |  | Total | Count | 49 | 146 | 106 | 82 | 68 | 451 |
|  |  |  | \% of Total | 10.9\% | 32.4\% | 23.5\% | 18.2\% | 15.1\% | 100.0\% |
| 2003 | Parking Facilities And Services | I Have Not Used This Service | Count | 1 | 4 | 3 | 1 | 0 | 9 |
|  |  |  | \% of Total | .2\% | .8\% | .6\% | .2\% | .0\% | 1.8\% |
|  |  | I Have Used This Service | Count | 65 | 168 | 127 | 78 | 53 | 491 |
|  |  |  | \% of Total | 13.0\% | 33.6\% | 25.4\% | 15.6\% | 10.6\% | 98.2\% |
|  |  | Total | Count | 66 | 172 | 130 | 79 | 53 | 500 |
|  |  |  | \% of Total | 13.2\% | 34.4\% | 26.0\% | 15.8\% | 10.6\% | 100.0\% |
| 2005 | Parking Facilities And Services | Not Available at This College | Count | 0 | 1 | 0 | 0 | 1 | 2 |
|  |  |  | \% of Total | .0\% | .2\% | .0\% | .0\% | .2\% | .4\% |
|  |  | I Have Not Used This Service | Count | 1 | 2 | 7 | 0 | 4 | 14 |
|  |  |  | \% of Total | .2\% | .4\% | 1.2\% | .0\% | .7\% | 2.5\% |
|  |  | I Have Used This Service | Count | 61 | 127 | 121 | 132 | 107 | 548 |
|  |  |  | \% of Total | 10.8\% | 22.5\% | 21.5\% | 23.4\% | 19.0\% | 97.2\% |
|  |  | Total | Count | 62 | 130 | 128 | 132 | 112 | 564 |
|  |  |  | \% of Total | 11.0\% | 23.0\% | 22.7\% | 23.4\% | 19.9\% | 100.0\% |
| 2010 | Parking Facilities And Services | I Have Not Used This Service | Count | 0 | 0 | 6 | 0 | 1 | 7 |
|  |  |  | \% of Total | .0\% | .0\% | 1.1\% | .0\% | .2\% | 1.3\% |
|  |  | I Have Used This Service | Count | 63 | 123 | 109 | 118 | 109 | 522 |
|  |  |  | \% of Total | 11.9\% | 23.3\% | 20.6\% | 22.3\% | 20.6\% | 98.7\% |
|  |  | Total | Count | 63 | 123 | 115 | 118 | 110 | 529 |
|  |  |  | \% of Total | 11.9\% | 23.3\% | 21.7\% | 22.3\% | 20.8\% | 100.0\% |

Veterans Services * Veterans Services * Year Crosstabulation

|  |  |  |  | Veterans Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| Year | Veterans Services | Not Available at This College | Count | 0 | 1 | 2 | 1 | 3 | 7 |
|  |  |  | \% of Total | .0\% | 1.1\% | 2.2\% | 1.1\% | 3.4\% | 7.9\% |
|  |  | I Have Not Used This Service | Count | 3 | 4 | 57 | 1 | 0 | 65 |
|  |  |  | \% of Total | 3.4\% | 4.5\% | 64.0\% | 1.1\% | .0\% | 73.0\% |
|  |  | I Have Used This Service | Count | 4 | 7 | 4 | 2 | 0 | 17 |
|  |  |  | \% of Total | 4.5\% | 7.9\% | 4.5\% | 2.2\% | .0\% | 19.1\% |
|  |  | Total | Count | 7 | 12 | 63 | 4 | 3 | 89 |
|  |  |  | \% of Total | 7.9\% | 13.5\% | 70.8\% | 4.5\% | 3.4\% | 100.0\% |
| 2003 | Veterans Services | Not Available at This College | Count | 0 | 1 | 3 | 0 | 0 | 4 |
|  |  |  | \% of Total | .0\% | 1.0\% | 3.0\% | .0\% | .0\% | 4.0\% |
|  |  | I Have Not Used This Service | Count | 0 | 10 | 64 | 1 | 0 | 75 |
|  |  |  | \% of Total | .0\% | 10.1\% | 64.6\% | 1.0\% | .0\% | 75.8\% |
|  |  | I Have Used This Service | Count | 9 | 6 | 4 | 0 | 1 | 20 |
|  |  |  | \% of Total | 9.1\% | 6.1\% | 4.0\% | .0\% | 1.0\% | 20.2\% |
|  |  | Total | Count | 9 | 17 | 71 | 1 | 1 | 99 |
|  |  |  | \% of Total | 9.1\% | 17.2\% | 71.7\% | 1.0\% | 1.0\% | 100.0\% |
| 2005 | Veterans Services | Not Available at This College | Count | 0 | 0 | 5 | 0 | 0 | 5 |
|  |  |  | \% of Total | .0\% | .0\% | 4.1\% | .0\% | .0\% | 4.1\% |
|  |  | I Have Not Used This Service | Count | 5 | 7 | 91 | 0 | 0 | 103 |
|  |  |  | \% of Total | 4.1\% | 5.7\% | 74.0\% | .0\% | .0\% | 83.7\% |
|  |  | I Have Used This Service | Count | 4 | 6 | 1 | 3 | 1 | 15 |
|  |  |  | \% of Total | 3.3\% | 4.9\% | .8\% | 2.4\% | .8\% | 12.2\% |
|  |  | Total | Count | 9 | 13 | 97 | 3 | 1 | 123 |
|  |  |  | \% of Total | 7.3\% | 10.6\% | 78.9\% | 2.4\% | .8\% | 100.0\% |
| 2010 | Veterans Services | Not Available at This College | Count | 0 | 0 | 3 |  | 0 | 3 |
|  |  |  | \% of Total | .0\% | .0\% | 2.5\% |  | .0\% | 2.5\% |
|  |  | I Have Not Used This Service | Count | 3 | 9 | 92 |  | 2 | 106 |
|  |  |  | \% of Total | 2.5\% | 7.4\% | 76.0\% |  | 1.7\% | 87.6\% |
|  |  | I Have Used This Service | Count | 6 | 2 | 3 |  | 1 | 12 |
|  |  |  | \% of Total | 5.0\% | 1.7\% | 2.5\% |  | .8\% | 9.9\% |
|  |  | Total | Count | 9 | 11 | 98 |  | 3 | 121 |
|  |  |  | \% of Total | 7.4\% | 9.1\% | 81.0\% |  | 2.5\% | 100.0\% |

Day Care Services * Day Care Services * Year Crosstabulation

| Year |  |  |  | Day Care Services |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | Total |
| 2001 | Day Care Services | Not Available at This College | Count | 1 | 0 | 12 | 3 | 12 | 28 |
|  |  |  | \% of Total | 1.4\% | .0\% | 16.7\% | 4.2\% | 16.7\% | 38.9\% |
|  |  | I Have Not Used This Service | Count | 1 | 3 | 37 | 2 | 0 | 43 |
|  |  |  | \% of Total | 1.4\% | 4.2\% | 51.4\% | 2.8\% | .0\% | 59.7\% |
|  |  | I Have Used This Service | Count | 0 | 0 | 1 | 0 | 0 | 1 |
|  |  |  | \% of Total | .0\% | .0\% | 1.4\% | .0\% | .0\% | 1.4\% |
|  |  | Total | Count | 2 | 3 | 50 | 5 | 12 | 72 |
|  |  |  | \% of Total | 2.8\% | 4.2\% | 69.4\% | 6.9\% | 16.7\% | 100.0\% |
| 2003 | Day Care Services | I Have Not Used This Service | Count | 1 | 9 | 69 | 0 | 2 | 81 |
|  |  |  | \% of Total | 1.0\% | 9.3\% | 71.1\% | .0\% | 2.1\% | 83.5\% |
|  |  | I Have Used This Service | Count | 5 | 4 | 2 | 1 | 4 | 16 |
|  |  |  | \% of Total | 5.2\% | 4.1\% | 2.1\% | 1.0\% | 4.1\% | 16.5\% |
|  |  | Total | Count | 6 | 13 | 71 | 1 | 6 | 97 |
|  |  |  | \% of Total | 6.2\% | 13.4\% | 73.2\% | 1.0\% | 6.2\% | 100.0\% |
| 2005 | Day Care Services | Not Available at This College | Count | 0 | 0 | 2 | 0 | 0 | 2 |
|  |  |  | \% of Total | .0\% | .0\% | 1.5\% | .0\% | .0\% | 1.5\% |
|  |  | I Have Not Used This Service | Count | 8 | 10 | 88 | 2 | 0 | 108 |
|  |  |  | \% of Total | 5.8\% | 7.3\% | 64.2\% | 1.5\% | .0\% | 78.8\% |
|  |  | I Have Used This Service | Count | 5 | 14 | 3 | 2 | 3 | 27 |
|  |  |  | \% of Total | 3.6\% | 10.2\% | 2.2\% | 1.5\% | 2.2\% | 19.7\% |
|  |  | Total | Count | 13 | 24 | 93 | 4 | 3 | 137 |
|  |  |  | \% of Total | 9.5\% | 17.5\% | 67.9\% | 2.9\% | 2.2\% | 100.0\% |
| 2010 | Day Care Services | Not Available at This College | Count | 0 | 0 | 16 | 1 | 6 | 23 |
|  |  |  | \% of Total | .0\% | .0\% | 13.3\% | .8\% | 5.0\% | 19.2\% |
|  |  | I Have Not Used This Service | Count | 5 | 7 | 70 | 2 | 3 | 87 |
|  |  |  | \% of Total | 4.2\% | 5.8\% | 58.3\% | 1.7\% | 2.5\% | 72.5\% |
|  |  | I Have Used This Service | Count | 5 | 2 | 3 | 0 | 0 | 10 |
|  |  |  | \% of Total | 4.2\% | 1.7\% | 2.5\% | .0\% | .0\% | 8.3\% |
|  |  | Total | Count | 10 | 9 | 89 | 3 | 9 | 120 |
|  |  |  | \% of Total | 8.3\% | 7.5\% | 74.2\% | 2.5\% | 7.5\% | 100.0\% |

## Section III - College Environment

## Academic



## Course Content In Your Major Field * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Course Content In Your Major Field | Does Not Apply | Count | 11 | 12 | 6 | 7 | 36 |
|  |  | \% within Year | 1.9\% | 1.7\% | . $8 \%$ | .9\% | 1.3\% |
|  | Very Satisfied | Count | 121 | 122 | 193 | 220 | 656 |
|  |  | \% within Year | 20.5\% | 17.6\% | 25.1\% | 29.8\% | 23.5\% |
|  | Satisfied | Count | 326 | 395 | 425 | 381 | 1527 |
|  |  | \% within Year | 55.3\% | 57.1\% | 55.3\% | 51.6\% | 54.7\% |
|  | Neutral | Count | 86 | 101 | 111 | 98 | 396 |
|  |  | \% within Year | 14.6\% | 14.6\% | 14.4\% | 13.3\% | 14.2\% |
|  | Dissatisfied | Count | 34 | 46 | 25 | 23 | 128 |
|  |  | \% within Year | 5.8\% | 6.6\% | 3.3\% | 3.1\% | 4.6\% |
|  | Very Dissatisfied | Count | 12 | 16 | 9 | 10 | 47 |
|  |  | \% within Year | 2.0\% | 2.3\% | 1.2\% | 1.4\% | 1.7\% |
|  | Total | Count | 590 | 692 | 769 | 739 | 2790 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Instruction In Your Major Field * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Instruction In Your Major Field | Does Not Apply | Count | 15 | 13 | 6 | 8 | 42 |
|  |  | \% within Year | 2.5\% | 1.9\% | .8\% | 1.1\% | 1.5\% |
|  | Very Satisfied | Count | 124 | 136 | 206 | 234 | 700 |
|  |  | \% within Year | 21.0\% | 19.8\% | 27.0\% | 31.7\% | 25.2\% |
|  | Satisfied | Count | 314 | 373 | 422 | 351 | 1460 |
|  |  | \% within Year | 53.2\% | 54.2\% | 55.2\% | 47.5\% | 52.5\% |
|  | Neutral | Count | 95 | 121 | 99 | 105 | 420 |
|  |  | \% within Year | 16.1\% | 17.6\% | 13.0\% | 14.2\% | 15.1\% |
|  | Dissatisfied | Count | 34 | 30 | 23 | 29 | 116 |
|  |  | \% within Year | 5.8\% | 4.4\% | 3.0\% | 3.9\% | 4.2\% |
|  | Very Dissatisfied | Count | 8 | 15 | 8 | 12 | 43 |
|  |  | \% within Year | 1.4\% | 2.2\% | 1.0\% | 1.6\% | 1.5\% |
|  | Total | Count | 590 | 688 | 764 | 739 | 2781 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Out-Of-Class Availability Of Your Instructor * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Out-Of-Class Availability Of Your Instructor | Does Not Apply | Count | 9 | 24 | 21 | 16 | 70 |
|  |  | \% within Year | 1.5\% | 3.5\% | 2.7\% | 2.2\% | 2.5\% |
|  | Very Satisfied | Count | 121 | 144 | 156 | 216 | 637 |
|  |  | \% within Year | 20.5\% | 20.8\% | 20.3\% | 29.2\% | 22.8\% |
|  | Satisfied | Count | 299 | 321 | 371 | 310 | 1301 |
|  |  | \% within Year | 50.6\% | 46.4\% | 48.3\% | 41.9\% | 46.6\% |
|  | Neutral | Count | 127 | 153 | 177 | 157 | 614 |
|  |  | \% within Year | 21.5\% | 22.1\% | 23.0\% | 21.2\% | 22.0\% |
|  | Dissatisfied | Count | 29 | 35 | 37 | 33 | 134 |
|  |  | \% within Year | 4.9\% | 5.1\% | 4.8\% | 4.5\% | 4.8\% |
|  | Very Dissatisfied | Count | 6 | 15 | 6 | 8 | 35 |
|  |  | \% within Year | 1.0\% | 2.2\% | .8\% | 1.1\% | 1.3\% |
|  | Total | Count | 591 | 692 | 768 | 740 | 2791 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Attitude Of The Faculty Toward Students | Does Not Apply | Count | 1 | 1 | 2 | 3 | 7 |
|  |  | \% within Year | . $2 \%$ | .1\% | .3\% | .4\% | . $3 \%$ |
|  | Very Satisfied | Count | 159 | 176 | 219 | 262 | 816 |
|  |  | \% within Year | 26.9\% | 25.4\% | 28.5\% | 35.4\% | 29.2\% |
|  | Satisfied | Count | 321 | 351 | 397 | 323 | 1392 |
|  |  | \% within Year | 54.3\% | 50.6\% | 51.7\% | 43.6\% | 49.9\% |
|  | Neutral | Count | 77 | 122 | 113 | 114 | 426 |
|  |  | \% within Year | 13.0\% | 17.6\% | 14.7\% | 15.4\% | 15.3\% |
|  | Dissatisfied | Count | 24 | 28 | 23 | 30 | 105 |
|  |  | \% within Year | 4.1\% | 4.0\% | 3.0\% | 4.1\% | 3.8\% |
|  | Very Dissatisfied | Count | 9 | 15 | 14 | 8 | 46 |
|  |  | \% within Year | 1.5\% | 2.2\% | 1.8\% | 1.1\% | 1.6\% |
|  | Total | Count | 591 | 693 | 768 | 740 | 2792 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Variety Of Courses Offered By This College * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Variety Of Courses Offered By This College | Does Not Apply | Count | 4 | 2 | 5 | 4 | 15 |
|  |  | \% within Year | . $7 \%$ | . $3 \%$ | .6\% | .5\% | .5\% |
|  | Very Satisfied | Count | 42 | 65 | 95 | 157 | 359 |
|  |  | \% within Year | 7.1\% | 9.4\% | 12.3\% | 21.2\% | 12.9\% |
|  | Satisfied | Count | 168 | 225 | 295 | 313 | 1001 |
|  |  | \% within Year | 28.4\% | 32.5\% | 38.3\% | 42.4\% | 35.9\% |
|  | Neutral | Count | 155 | 157 | 174 | 145 | 631 |
|  |  | \% within Year | 26.2\% | 22.7\% | 22.6\% | 19.6\% | 22.6\% |
|  | Dissatisfied | Count | 161 | 156 | 145 | 94 | 556 |
|  |  | \% within Year | 27.2\% | 22.5\% | 18.8\% | 12.7\% | 19.9\% |
|  | Very Dissatisfied | Count | 61 | 87 | 56 | 26 | 230 |
|  |  | \% within Year | 10.3\% | 12.6\% | 7.3\% | 3.5\% | 8.2\% |
|  | Total | Count | 591 | 692 | 770 | 739 | 2792 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Class Size Relative To The Type Of Course * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Class Size Relative To The Type Of Course | Does Not Apply | Count | 2 | 3 | 2 | 2 | 9 |
|  |  | \% within Year | . $3 \%$ | .4\% | . $3 \%$ | . $3 \%$ | . $3 \%$ |
|  | Very Satisfied | Count | 143 | 172 | 184 | 204 | 703 |
|  |  | \% within Year | 24.2\% | 24.8\% | 23.9\% | 27.6\% | 25.2\% |
|  | Satisfied | Count | 339 | 380 | 410 | 346 | 1475 |
|  |  | \% within Year | 57.5\% | 54.8\% | 53.3\% | 46.8\% | 52.8\% |
|  | Neutral | Count | 91 | 109 | 146 | 150 | 496 |
|  |  | \% within Year | 15.4\% | 15.7\% | 19.0\% | 20.3\% | 17.8\% |
|  | Dissatisfied | Count | 12 | 20 | 24 | 30 | 86 |
|  |  | \% within Year | 2.0\% | 2.9\% | 3.1\% | 4.1\% | 3.1\% |
|  | Very Dissatisfied | Count | 3 | 9 | 3 | 8 | 23 |
|  |  | \% within Year | .5\% | 1.3\% | .4\% | 1.1\% | .8\% |
|  | Total | Count | 590 | 693 | 769 | 740 | 2792 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Flexibility To Design Your Own Program Of Study * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Flexibility To Design Your Own Program Of Study | Does Not Apply | Count | 30 | 34 | 38 | 39 | 141 |
|  |  | \% within Year | 5.1\% | 4.9\% | 4.9\% | 5.3\% | 5.1\% |
|  | Very Satisfied | Count | 67 | 79 | 108 | 131 | 385 |
|  |  | \% within Year | 11.3\% | 11.4\% | 14.0\% | 17.8\% | 13.8\% |
|  | Satisfied | Count | 207 | 249 | 296 | 283 | 1035 |
|  |  | \% within Year | 35.0\% | 35.9\% | 38.4\% | 38.5\% | 37.1\% |
|  | Neutral | Count | 171 | 189 | 200 | 188 | 748 |
|  |  | \% within Year | 28.9\% | 27.3\% | 26.0\% | 25.6\% | 26.8\% |
|  | Dissatisfied | Count | 76 | 86 | 89 | 73 | 324 |
|  |  | \% within Year | 12.9\% | 12.4\% | 11.6\% | 9.9\% | 11.6\% |
|  | Very Dissatisfied | Count | 40 | 56 | 39 | 21 | 156 |
|  |  | \% within Year | 6.8\% | 8.1\% | 5.1\% | 2.9\% | 5.6\% |
|  | Total | Count | 591 | 693 | 770 | 735 | 2789 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Availability Of Your Advisor * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Availability Of Your Advisor | Does Not Apply | Count | 14 | 19 | 29 | 19 | 81 |
|  |  | \% within Year | $2.4 \%$ | $2.7 \%$ | $3.8 \%$ | $2.6 \%$ | $2.9 \%$ |
|  | Very Satisfied | Count | 98 | 126 | 150 | 226 | 600 |
|  |  | \% within Year | $16.6 \%$ | $18.2 \%$ | $19.5 \%$ | $30.5 \%$ | $21.5 \%$ |
|  | Satisfied | Count | 255 | 295 | 328 | 308 | 1186 |
|  |  | \% within Year | $43.1 \%$ | $42.5 \%$ | $42.7 \%$ | $41.5 \%$ | $42.4 \%$ |
|  | Neutral | Count | 162 | 169 | 190 | 148 | 669 |

Availability Of Your Advisor * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Availability Of Your Advisor | Neutral | \% within Year | $27.4 \%$ | $24.4 \%$ | $24.7 \%$ | $19.9 \%$ | $23.9 \%$ |
|  | Dissatisfied | Count | 45 | 54 | 51 | 33 | 183 |
|  |  | \% within Year | $7.6 \%$ | $7.8 \%$ | $6.6 \%$ | $4.4 \%$ | $6.5 \%$ |
|  | Very Dissatisfied | Count | 17 | 31 | 21 | 8 | 77 |
|  |  | \% within Year | $2.9 \%$ | $4.5 \%$ | $2.7 \%$ | $1.1 \%$ | $2.8 \%$ |
|  | Total | Count | 591 | 694 | 769 | 742 | 2796 |
|  |  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

Value Of The Information Provided By Your Advisor * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Value Of The Information Provided By Your Advisor | Does Not Apply | Count | 13 | 18 | 29 | 19 | 79 |
|  |  | \% within Year | 2.2\% | 2.6\% | 3.8\% | 2.6\% | 2.8\% |
|  | Very Satisfied | Count | 101 | 141 | 186 | 268 | 696 |
|  |  | \% within Year | 17.1\% | 20.4\% | 24.2\% | 36.2\% | 24.9\% |
|  | Satisfied | Count | 272 | 303 | 333 | 305 | 1213 |
|  |  | \% within Year | 45.9\% | 43.8\% | 43.4\% | 41.2\% | 43.4\% |
|  | Neutral | Count | 150 | 166 | 168 | 119 | 603 |
|  |  | \% within Year | 25.3\% | 24.0\% | 21.9\% | 16.1\% | 21.6\% |
|  | Dissatisfied | Count | 36 | 43 | 34 | 23 | 136 |
|  |  | \% within Year | 6.1\% | 6.2\% | 4.4\% | 3.1\% | 4.9\% |
|  | Very Dissatisfied | Count | 20 | 21 | 18 | 7 | 66 |
|  |  | \% within Year | 3.4\% | 3.0\% | 2.3\% | . $9 \%$ | 2.4\% |
|  | Total | Count | 592 | 692 | 768 | 741 | 2793 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Preparation You Are Receiving For Your Future Occupation * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Preparation You Are Receiving For Your Future Occupation | Does Not Apply | Count | 13 | 21 | 26 | 25 | 85 |
|  |  | \% within Year | 2.2\% | 3.0\% | 3.4\% | 3.4\% | 3.0\% |
|  | Very Satisfied | Count | 126 | 108 | 169 | 226 | 629 |
|  |  | \% within Year | 21.3\% | 15.6\% | 21.9\% | 30.5\% | 22.5\% |
|  | Satisfied | Count | 271 | 320 | 344 | 295 | 1230 |
|  |  | \% within Year | 45.9\% | 46.2\% | 44.7\% | 39.9\% | 44.0\% |
|  | Neutral | Count | 131 | 173 | 165 | 142 | 611 |
|  |  | \% within Year | 22.2\% | 25.0\% | 21.4\% | 19.2\% | 21.9\% |
|  | Dissatisfied | Count | 39 | 47 | 48 | 36 | 170 |
|  |  | \% within Year | 6.6\% | 6.8\% | 6.2\% | 4.9\% | 6.1\% |
|  | Very Dissatisfied | Count | 11 | 23 | 18 | 16 | 68 |
|  |  | \% within Year | 1.9\% | 3.3\% | 2.3\% | 2.2\% | 2.4\% |
|  | Total | Count | 591 | 692 | 770 | 740 | 2793 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Admissions

General Admissions Procedures * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| General Admissions Procedures | Does Not Apply | Count | 4 | 9 | 12 | 14 | 39 |
|  |  | \% within Year | .7\% | 1.3\% | 1.6\% | 1.9\% | 1.4\% |
|  | Very Satisfied | Count | 110 | 130 | 147 | 177 | 564 |
|  |  | \% within Year | 18.5\% | 18.8\% | 19.1\% | 23.9\% | 20.2\% |
|  | Satisfied | Count | 306 | 340 | 415 | 363 | 1424 |
|  |  | \% within Year | 51.6\% | 49.1\% | 53.9\% | 49.1\% | 50.9\% |
|  | Neutral | Count | 126 | 162 | 167 | 146 | 601 |
|  |  | \% within Year | 21.2\% | 23.4\% | 21.7\% | 19.7\% | 21.5\% |
|  | Dissatisfied | Count | 33 | 32 | 22 | 29 | 116 |
|  |  | \% within Year | 5.6\% | 4.6\% | 2.9\% | 3.9\% | 4.1\% |
|  | Very Dissatisfied | Count | 14 | 20 | 7 | 11 | 52 |
|  |  | \% within Year | 2.4\% | 2.9\% | . $9 \%$ | 1.5\% | 1.9\% |
|  | Total | Count | 593 | 693 | 770 | 740 | 2796 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Availability Of Financial Aid Information Prior To Enrolling * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Availability Of Financial Aid Information Prior To Enrolling | Does Not Apply | Count | 34 | 39 | 41 | 16 | 130 |
|  |  | \% within Year | 5.8\% | 5.6\% | 5.3\% | 2.2\% | 4.7\% |
|  | Very Satisfied | Count | 103 | 166 | 170 | 229 | 668 |
|  |  | \% within Year | 17.4\% | 24.0\% | 22.1\% | 30.9\% | 23.9\% |
|  | Satisfied | Count | 275 | 286 | 317 | 302 | 1180 |
|  |  | \% within Year | 46.5\% | 41.3\% | 41.2\% | 40.8\% | 42.2\% |
|  | Neutral | Count | 108 | 132 | 158 | 128 | 526 |
|  |  | \% within Year | 18.3\% | 19.1\% | 20.5\% | 17.3\% | 18.8\% |
|  | Dissatisfied | Count | 49 | 51 | 53 | 48 | 201 |
|  |  | \% within Year | 8.3\% | 7.4\% | 6.9\% | 6.5\% | 7.2\% |
|  | Very Dissatisfied | Count | 22 | 18 | 30 | 18 | 88 |
|  |  | \% within Year | 3.7\% | 2.6\% | 3.9\% | 2.4\% | 3.2\% |
|  | Total | Count | 591 | 692 | 769 | 741 | 2793 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Accuracy Of College Information You Received Before Enrolling * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Accuracy Of College Information You Received Before Enrolling | Does Not Apply | Count | 9 | 8 | 18 | 8 | 43 |
|  |  | \% within Year | 1.5\% | 1.2\% | 2.3\% | 1.1\% | 1.5\% |
|  | Very Satisfied | Count | 96 | 125 | 156 | 213 | 590 |
|  |  | \% within Year | 16.2\% | 18.1\% | 20.3\% | 28.8\% | 21.1\% |
|  | Satisfied | Count | 290 | 331 | 369 | 329 | 1319 |
|  |  | \% within Year | 49.1\% | 47.9\% | 47.9\% | 44.5\% | 47.3\% |
|  | Neutral | Count | 142 | 172 | 178 | 141 | 633 |
|  |  | \% within Year | 24.0\% | 24.9\% | 23.1\% | 19.1\% | 22.7\% |
|  | Dissatisfied | Count | 43 | 41 | 36 | 40 | 160 |
|  |  | \% within Year | 7.3\% | 5.9\% | 4.7\% | 5.4\% | 5.7\% |
|  | Very Dissatisfied | Count | 11 | 14 | 13 | 8 | 46 |
|  |  | \% within Year | 1.9\% | 2.0\% | 1.7\% | 1.1\% | 1.6\% |
|  | Total | Count | 591 | 691 | 770 | 739 | 2791 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

College Catalog/Admissions Publications * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| College Catalog/Admissions Publications | Does Not Apply | Count | 9 | 7 | 10 | 13 | 39 |
|  |  | \% within Year | 1.5\% | 1.0\% | 1.3\% | 1.8\% | 1.4\% |
|  | Very Satisfied | Count | 101 | 131 | 175 | 188 | 595 |
|  |  | \% within Year | 17.1\% | 18.9\% | 22.8\% | 25.4\% | 21.3\% |
|  | Satisfied | Count | 337 | 362 | 421 | 334 | 1454 |
|  |  | \% within Year | 57.1\% | 52.2\% | 54.7\% | 45.1\% | 52.1\% |
|  | Neutral | Count | 111 | 156 | 145 | 171 | 583 |
|  |  | \% within Year | 18.8\% | 22.5\% | 18.9\% | 23.1\% | 20.9\% |
|  | Dissatisfied | Count | 23 | 28 | 14 | 24 | 89 |
|  |  | \% within Year | 3.9\% | 4.0\% | 1.8\% | 3.2\% | 3.2\% |
|  | Very Dissatisfied | Count | 9 | 9 | 4 | 11 | 33 |
|  |  | \% within Year | 1.5\% | 1.3\% | .5\% | 1.5\% | 1.2\% |
|  | Total | Count | 590 | 693 | 769 | 741 | 2793 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Rules \& Policies

Student Voice In College Policies * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Student Voice In College Policies | Does Not Apply | Count | 63 | 78 | 78 | 48 | 267 |
|  |  | \% within Year | 10.7\% | 11.3\% | 10.1\% | 6.5\% | 9.6\% |
|  | Very Satisfied | Count | 38 | 51 | 67 | 104 | 260 |
|  |  | \% within Year | 6.5\% | 7.4\% | 8.7\% | 14.0\% | 9.3\% |
|  | Satisfied | Count | 188 | 202 | 253 | 244 | 887 |
|  |  | \% within Year | 31.9\% | 29.3\% | 32.9\% | 32.9\% | 31.8\% |
|  | Neutral | Count | 234 | 284 | 284 | 284 | 1086 |
|  |  | \% within Year | 39.7\% | 41.2\% | 36.9\% | 38.3\% | 38.9\% |
|  | Dissatisfied | Count | 50 | 50 | 60 | 44 | 204 |
|  |  | \% within Year | 8.5\% | 7.2\% | 7.8\% | 5.9\% | 7.3\% |
|  | Very Dissatisfied | Count | 16 | 25 | 28 | 17 | 86 |
|  |  | \% within Year | 2.7\% | 3.6\% | 3.6\% | 2.3\% | 3.1\% |
|  | Total | Count | 589 | 690 | 770 | 741 | 2790 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Rules Governing Student Conduct At This College * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Rules Governing Student Conduct At This College | Does Not Apply | Count | 34 | 39 | 47 | 31 | 151 |
|  |  | \% within Year | 5.8\% | 5.6\% | 6.1\% | 4.2\% | 5.4\% |
|  | Very Satisfied | Count | 74 | 86 | 96 | 140 | 396 |
|  |  | \% within Year | 12.5\% | 12.4\% | 12.5\% | 18.9\% | 14.2\% |
|  | Satisfied | Count | 286 | 300 | 332 | 310 | 1228 |
|  |  | \% within Year | 48.4\% | 43.4\% | 43.3\% | 41.9\% | 44.0\% |
|  | Neutral | Count | 177 | 234 | 257 | 230 | 898 |
|  |  | \% within Year | 29.9\% | 33.8\% | 33.5\% | 31.1\% | 32.2\% |
|  | Dissatisfied | Count | 12 | 26 | 24 | 19 | 81 |
|  |  | \% within Year | 2.0\% | 3.8\% | 3.1\% | 2.6\% | 2.9\% |
|  | Very Dissatisfied | Count | 8 | 7 | 11 | 9 | 35 |
|  |  | \% within Year | 1.4\% | 1.0\% | 1.4\% | 1.2\% | 1.3\% |
|  | Total | Count | 591 | 692 | 767 | 739 | 2789 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Residence Hall Rules and Regulations | Does Not Apply | Count | 275 | 287 | 332 | 236 | 1130 |
|  |  | \% within Year | 47.0\% | 41.5\% | 43.3\% | 31.8\% | 40.6\% |
|  | Very Satisfied | Count | 22 | 50 | 44 | 76 | 192 |
|  |  | \% within Year | 3.8\% | 7.2\% | 5.7\% | 10.3\% | 6.9\% |
|  | Satisfied | Count | 108 | 137 | 155 | 168 | 568 |
|  |  | \% within Year | 18.5\% | 19.8\% | 20.2\% | 22.7\% | 20.4\% |
|  | Neutral | Count | 156 | 193 | 212 | 220 | 781 |
|  |  | \% within Year | 26.7\% | 27.9\% | 27.6\% | 29.7\% | 28.0\% |
|  | Dissatisfied | Count | 13 | 14 | 11 | 22 | 60 |
|  |  | \% within Year | 2.2\% | 2.0\% | 1.4\% | 3.0\% | 2.2\% |
|  | Very Dissatisfied | Count | 11 | 11 | 13 | 19 | 54 |
|  |  | \% within Year | 1.9\% | 1.6\% | 1.7\% | 2.6\% | 1.9\% |
|  | Total | Count | 585 | 692 | 767 | 741 | 2785 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Academic Probation And Suspension Policies | Does Not Apply | Count | 115 | 137 | 155 | 89 | 496 |
|  |  | \% within Year | 19.5\% | 19.9\% | 20.2\% | 12.1\% | 17.8\% |
|  | Very Satisfied | Count | 52 | 60 | 61 | 114 | 287 |
|  |  | \% within Year | 8.8\% | 8.7\% | 8.0\% | 15.4\% | 10.3\% |
|  | Satisfied | Count | 223 | 235 | 261 | 257 | 976 |
|  |  | \% within Year | 37.8\% | 34.1\% | 34.0\% | 34.8\% | 35.0\% |
|  | Neutral | Count | 186 | 234 | 261 | 242 | 923 |
|  |  | \% within Year | 31.5\% | 33.9\% | 34.0\% | 32.8\% | 33.1\% |
|  | Dissatisfied | Count | 8 | 15 | 21 | 26 | 70 |
|  |  | \% within Year | 1.4\% | 2.2\% | 2.7\% | 3.5\% | 2.5\% |
|  | Very Dissatisfied | Count | 6 | 9 | 8 | 10 | 33 |
|  |  | \% within Year | 1.0\% | 1.3\% | 1.0\% | 1.4\% | 1.2\% |
|  | Total | Count | 590 | 690 | 767 | 738 | 2785 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Purpose For Which Student Activity Fees Are Used * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Purpose For Which Student Activity Fees Are Used | Does Not Apply | Count | 29 | 25 | 38 | 14 | 106 |
|  |  | \% within Year | 4.9\% | 3.6\% | 4.9\% | 1.9\% | 3.8\% |
|  | Very Satisfied | Count | 46 | 45 | 59 | 90 | 240 |
|  |  | \% within Year | 7.8\% | 6.5\% | 7.7\% | 12.1\% | 8.6\% |
|  | Satisfied | Count | 197 | 237 | 244 | 244 | 922 |
|  |  | \% within Year | 33.4\% | 34.4\% | 31.8\% | 32.9\% | 33.1\% |
|  | Neutral | Count | 221 | 257 | 293 | 251 | 1022 |
|  |  | \% within Year | 37.5\% | 37.3\% | 38.2\% | 33.9\% | 36.7\% |
|  | Dissatisfied | Count | 63 | 83 | 82 | 92 | 320 |
|  |  | \% within Year | 10.7\% | 12.0\% | 10.7\% | 12.4\% | 11.5\% |
|  | Very Dissatisfied | Count | 34 | 42 | 52 | 50 | 178 |
|  |  | \% within Year | 5.8\% | 6.1\% | 6.8\% | 6.7\% | 6.4\% |
|  | Total | Count | 590 | 689 | 768 | 741 | 2788 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Personal Security/Safety At This Campus | Does Not Apply | Count | 10 | 8 | 13 | 6 | 37 |
|  |  | \% within Year | 1.7\% | 1.2\% | 1.7\% | .8\% | 1.3\% |
|  | Very Satisfied | Count | 131 | 157 | 146 | 189 | 623 |
|  |  | \% within Year | 22.2\% | 22.7\% | 18.9\% | 25.5\% | 22.3\% |
|  | Satisfied | Count | 294 | 338 | 385 | 301 | 1318 |
|  |  | \% within Year | 49.7\% | 48.8\% | 49.9\% | 40.6\% | 47.1\% |
|  | Neutral | Count | 130 | 149 | 178 | 190 | 647 |
|  |  | \% within Year | 22.0\% | 21.5\% | 23.1\% | 25.6\% | 23.1\% |
|  | Dissatisfied | Count | 18 | 27 | 32 | 42 | 119 |
|  |  | \% within Year | 3.0\% | 3.9\% | 4.2\% | 5.7\% | 4.3\% |
|  | Very Dissatisfied | Count | 8 | 14 | 17 | 13 | 52 |
|  |  | \% within Year | 1.4\% | 2.0\% | 2.2\% | 1.8\% | 1.9\% |
|  | Total | Count | 591 | 693 | 771 | 741 | 2796 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Facilities

Classroom Facilities * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Classroom Facilities | Does Not Apply | Count | 3 | 2 | 0 | 0 | 5 |
|  |  | \% within Year | $.5 \%$ | $.3 \%$ | $.0 \%$ | $.0 \%$ | $.2 \%$ |
|  | Very Satisfied | Count | 165 | 188 | 186 | 188 | 727 |
|  |  | \% within Year | $28.0 \%$ | $27.1 \%$ | $24.1 \%$ | $25.4 \%$ | $26.0 \%$ |
|  | Satisfied | Count | 346 | 420 | 462 | 427 | 1655 |
|  | \% within Year | $58.7 \%$ | $60.5 \%$ | $59.9 \%$ | $57.7 \%$ | $59.2 \%$ |  |
|  | Neutral | Count | 59 | 63 | 100 | 94 | 316 |
|  |  | \% within Year | $10.0 \%$ | $9.1 \%$ | $13.0 \%$ | $12.7 \%$ | $11.3 \%$ |
|  | Dissatisfied | Count | 12 | 16 | 20 | 29 | 77 |
|  |  | \% within Year | $2.0 \%$ | $2.3 \%$ | $2.6 \%$ | $3.9 \%$ | $2.8 \%$ |
|  | Very Dissatisfied | Count | 4 | 5 | 3 | 2 | 14 |
|  | \% within Year | $.7 \%$ | $.7 \%$ | $.4 \%$ | $.3 \%$ | $.5 \%$ |  |
|  | Total | Count | 589 | 694 | 771 | 740 | 2794 |
|  |  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

Laboratory Facilities * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: | ---: | ---: |
|  |  | 2001 | 2003 | 2005 | 2010 | Total |  |
| Laboratory Facilities | Does Not Apply | Count | 118 | 110 | 108 | 66 | 402 |
|  |  | \% within Year | $20.0 \%$ | $15.9 \%$ | $14.0 \%$ | $8.9 \%$ | $14.4 \%$ |
|  | Very Satisfied | Count | 101 | 132 | 133 | 168 | 534 |
|  |  | \% within Year | $17.1 \%$ | $19.1 \%$ | $17.3 \%$ | $22.7 \%$ | $19.1 \%$ |
|  | Satisfied | Count | 263 | 321 | 363 | 366 | 1313 |
|  |  | \% within Year | $44.7 \%$ | $46.4 \%$ | $47.1 \%$ | $49.4 \%$ | $47.0 \%$ |
|  | Neutral | Count | 92 | 87 | 127 | 108 | 414 |
|  |  | \% within Year | $15.6 \%$ | $12.6 \%$ | $16.5 \%$ | $14.6 \%$ | $14.8 \%$ |
|  | Dissatisfied | Count | 13 | 27 | 29 | 26 | 95 |
|  |  | \% within Year | $2.2 \%$ | $3.9 \%$ | $3.8 \%$ | $3.5 \%$ | $3.4 \%$ |
|  | Very Dissatisfied | Count | 2 | 15 | 11 | 7 | 35 |
|  | \% within Year | $.3 \%$ | $2.2 \%$ | $1.4 \%$ | $.9 \%$ | $1.3 \%$ |  |
|  | Total | Count | 589 | 692 | 771 | 741 | 2793 |
|  | \% within Year | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |  |





Availability Of Student Housing * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Availability Of Student Housing | Does Not Apply | Count | 283 | 310 | 351 | 252 | 1196 |
|  |  | \% within Year | 48.3\% | 45.2\% | 45.7\% | 34.2\% | 43.1\% |
|  | Very Satisfied | Count | 22 | 35 | 52 | 65 | 174 |
|  |  | \% within Year | 3.8\% | 5.1\% | 6.8\% | 8.8\% | 6.3\% |
|  | Satisfied | Count | 90 | 109 | 147 | 156 | 502 |
|  |  | \% within Year | 15.4\% | 15.9\% | 19.1\% | 21.2\% | 18.1\% |
|  | Neutral | Count | 162 | 167 | 196 | 218 | 743 |
|  |  | \% within Year | 27.6\% | 24.3\% | 25.5\% | 29.6\% | 26.8\% |
|  | Dissatisfied | Count | 21 | 30 | 12 | 28 | 91 |
|  |  | \% within Year | 3.6\% | 4.4\% | 1.6\% | 3.8\% | 3.3\% |
|  | Very Dissatisfied | Count | 8 | 35 | 10 | 18 | 71 |
|  |  | \% within Year | 1.4\% | 5.1\% | 1.3\% | 2.4\% | 2.6\% |
|  | Total | Count | 586 | 686 | 768 | 737 | 2777 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| General Condition Of Buildings And Grounds | Does Not Apply | Count | 8 | 15 | 12 | 11 | 46 |
|  |  | \% within Year | 1.4\% | 2.2\% | 1.6\% | 1.5\% | 1.7\% |
|  | Very Satisfied | Count | 216 | 246 | 248 | 207 | 917 |
|  |  | \% within Year | 36.8\% | 35.7\% | 32.2\% | 28.0\% | 32.9\% |
|  | Satisfied | Count | 309 | 346 | 404 | 375 | 1434 |
|  |  | \% within Year | 52.6\% | 50.2\% | 52.5\% | 50.8\% | 51.5\% |
|  | Neutral | Count | 51 | 70 | 91 | 118 | 330 |
|  |  | \% within Year | 8.7\% | 10.2\% | 11.8\% | 16.0\% | 11.9\% |
|  | Dissatisfied | Count | 1 | 7 | 13 | 20 | 41 |
|  |  | \% within Year | . $2 \%$ | 1.0\% | 1.7\% | 2.7\% | 1.5\% |
|  | Very Dissatisfied | Count | 2 | 5 | 2 | 7 | 16 |
|  |  | \% within Year | . $3 \%$ | . $7 \%$ | . $3 \%$ | .9\% | .6\% |
|  | Total | Count | 587 | 689 | 770 | 738 | 2784 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Registration

General Registration Procedures * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| General Registration Procedures | Does Not Apply | Count | 2 | 3 | 4 | 10 | 19 |
|  |  | \% within Year | .3\% | .4\% | .5\% | 1.4\% | .7\% |
|  | Very Satisfied | Count | 92 | 132 | 167 | 162 | 553 |
|  |  | \% within Year | 15.7\% | 19.2\% | 21.7\% | 22.0\% | 19.9\% |
|  | Satisfied | Count | 334 | 364 | 409 | 387 | 1494 |
|  |  | \% within Year | 56.9\% | 52.8\% | 53.2\% | 52.5\% | 53.7\% |
|  | Neutral | Count | 100 | 119 | 150 | 150 | 519 |
|  |  | \% within Year | 17.0\% | 17.3\% | 19.5\% | 20.4\% | 18.7\% |
|  | Dissatisfied | Count | 37 | 48 | 27 | 18 | 130 |
|  |  | \% within Year | 6.3\% | 7.0\% | 3.5\% | 2.4\% | 4.7\% |
|  | Very Dissatisfied | Count | 22 | 23 | 12 | 10 | 67 |
|  |  | \% within Year | 3.7\% | 3.3\% | 1.6\% | 1.4\% | 2.4\% |
|  | Total | Count | 587 | 689 | 769 | 737 | 2782 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Availability Of The Courses You Want At Time You Can Take Them * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Availability Of The Courses You Want At Time You Can Take Them | Does Not Apply | Count | 1 | 1 | 1 | 7 | 10 |
|  |  | \% within Year | .2\% | .1\% | .1\% | .9\% | .4\% |
|  | Very Satisfied | Count | 40 | 51 | 87 | 97 | 275 |
|  |  | \% within Year | 6.8\% | 7.4\% | 11.3\% | 13.1\% | 9.9\% |
|  | Satisfied | Count | 129 | 170 | 247 | 249 | 795 |
|  |  | \% within Year | 21.9\% | 24.6\% | 32.1\% | 33.7\% | 28.5\% |
|  | Neutral | Count | 107 | 131 | 144 | 158 | 540 |
|  |  | \% within Year | 18.2\% | 18.9\% | 18.7\% | 21.4\% | 19.4\% |
|  | Dissatisfied | Count | 175 | 187 | 171 | 156 | 689 |
|  |  | \% within Year | 29.7\% | 27.0\% | 22.2\% | 21.1\% | 24.7\% |
|  | Very Dissatisfied | Count | 137 | 152 | 119 | 71 | 479 |
|  |  | \% within Year | 23.3\% | 22.0\% | 15.5\% | 9.6\% | 17.2\% |
|  | Total | Count | 589 | 692 | 769 | 738 | 2788 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Academic Calendar For This College * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Academic Calendar For This College | Does Not Apply | Count | 2 | 2 | 4 | 5 | 13 |
|  |  | \% within Year | . $3 \%$ | . $3 \%$ | .5\% | . $7 \%$ | .5\% |
|  | Very Satisfied | Count | 80 | 118 | 126 | 159 | 483 |
|  |  | \% within Year | 13.6\% | 17.1\% | 16.4\% | 21.6\% | 17.4\% |
|  | Satisfied | Count | 317 | 356 | 394 | 366 | 1433 |
|  |  | \% within Year | 54.0\% | 51.6\% | 51.4\% | 49.7\% | 51.5\% |
|  | Neutral | Count | 141 | 171 | 191 | 171 | 674 |
|  |  | \% within Year | 24.0\% | 24.8\% | 24.9\% | 23.2\% | 24.2\% |
|  | Dissatisfied | Count | 26 | 27 | 37 | 24 | 114 |
|  |  | \% within Year | 4.4\% | 3.9\% | 4.8\% | 3.3\% | 4.1\% |
|  | Very Dissatisfied | Count | 21 | 16 | 14 | 12 | 63 |
|  |  | \% within Year | 3.6\% | 2.3\% | 1.8\% | 1.6\% | 2.3\% |
|  | Total | Count | 587 | 690 | 766 | 737 | 2780 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Billing And Fee Payment Procedures | Does Not Apply | Count | 4 | 4 | 7 | 13 | 28 |
|  |  | \% within Year | .7\% | .6\% | . $9 \%$ | 1.8\% | 1.0\% |
|  | Very Satisfied | Count | 80 | 111 | 108 | 137 | 436 |
|  |  | \% within Year | 13.7\% | 16.0\% | 14.1\% | 18.6\% | 15.7\% |
|  | Satisfied | Count | 297 | 328 | 365 | 320 | 1310 |
|  |  | \% within Year | 50.7\% | 47.4\% | 47.6\% | 43.4\% | 47.1\% |
|  | Neutral | Count | 148 | 183 | 205 | 183 | 719 |
|  |  | \% within Year | 25.3\% | 26.4\% | 26.7\% | 24.8\% | 25.8\% |
|  | Dissatisfied | Count | 32 | 44 | 57 | 53 | 186 |
|  |  | \% within Year | 5.5\% | 6.4\% | 7.4\% | 7.2\% | 6.7\% |
|  | Very Dissatisfied | Count | 25 | 22 | 25 | 31 | 103 |
|  |  | \% within Year | 4.3\% | 3.2\% | 3.3\% | 4.2\% | 3.7\% |
|  | Total | Count | 586 | 692 | 767 | 737 | 2782 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## General

Concern For You As An Individual * Year Crosstabulation


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Attitude Of College Nonteaching Staff Toward Students | Does Not Apply | Count | 15 | 19 | 36 | 20 | 90 |
|  |  | \% within Year | 2.6\% | 2.7\% | 4.7\% | 2.7\% | 3.2\% |
|  | Very Satisfied | Count | 62 | 92 | 114 | 149 | 417 |
|  |  | \% within Year | 10.6\% | 13.3\% | 14.8\% | 20.2\% | 15.0\% |
|  | Satisfied | Count | 284 | 319 | 339 | 320 | 1262 |
|  |  | \% within Year | 48.4\% | 46.1\% | 44.0\% | 43.4\% | 45.3\% |
|  | Neutral | Count | 173 | 203 | 237 | 209 | 822 |
|  |  | \% within Year | 29.5\% | 29.3\% | 30.7\% | 28.3\% | 29.5\% |
|  | Dissatisfied | Count | 35 | 43 | 28 | 22 | 128 |
|  |  | \% within Year | 6.0\% | 6.2\% | 3.6\% | 3.0\% | 4.6\% |
|  | Very Dissatisfied | Count | 18 | 16 | 17 | 18 | 69 |
|  |  | \% within Year | 3.1\% | 2.3\% | 2.2\% | 2.4\% | 2.5\% |
|  | Total | Count | 587 | 692 | 771 | 738 | 2788 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Racial Harmony At This College | Does Not Apply | Count | 23 | 27 | 34 | 28 | 112 |
|  |  | \% within Year | 3.9\% | 3.9\% | 4.4\% | 3.8\% | 4.0\% |
|  | Very Satisfied | Count | 150 | 167 | 182 | 215 | 714 |
|  |  | \% within Year | 25.6\% | 24.1\% | 23.7\% | 29.1\% | 25.6\% |
|  | Satisfied | Count | 296 | 343 | 380 | 329 | 1348 |
|  |  | \% within Year | 50.5\% | 49.4\% | 49.5\% | 44.5\% | 48.4\% |
|  | Neutral | Count | 108 | 142 | 157 | 144 | 551 |
|  |  | \% within Year | 18.4\% | 20.5\% | 20.5\% | 19.5\% | 19.8\% |
|  | Dissatisfied | Count | 7 | 8 | 11 | 18 | 44 |
|  |  | \% within Year | 1.2\% | 1.2\% | 1.4\% | 2.4\% | 1.6\% |
|  | Very Dissatisfied | Count | 2 | 7 | 3 | 6 | 18 |
|  |  | \% within Year | . $3 \%$ | 1.0\% | .4\% | .8\% | .6\% |
|  | Total | Count | 586 | 694 | 767 | 740 | 2787 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Opportunities For Student Employment * Year Crosstabulation |  |  |  |  |  |  |  |
|  |  |  | Year |  |  |  |  |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Opportunities For Student Employment | Does Not Apply | Count | 151 | 161 | 175 | 136 | 623 |
|  |  | \% within Year | 25.7\% | 23.3\% | 22.8\% | 18.4\% | 22.4\% |
|  | Very Satisfied | Count | 59 | 63 | 89 | 107 | 318 |
|  |  | \% within Year | 10.1\% | 9.1\% | 11.6\% | 14.5\% | 11.4\% |
|  | Satisfied | Count | 174 | 203 | 230 | 245 | 852 |
|  |  | \% within Year | 29.6\% | 29.4\% | 30.0\% | 33.1\% | 30.6\% |
|  | Neutral | Count | 154 | 198 | 213 | 188 | 753 |
|  |  | \% within Year | 26.2\% | 28.7\% | 27.8\% | 25.4\% | 27.0\% |
|  | Dissatisfied | Count | 35 | 47 | 44 | 38 | 164 |
|  |  | \% within Year | 6.0\% | 6.8\% | 5.7\% | 5.1\% | 5.9\% |
|  | Very Dissatisfied | Count | 14 | 19 | 16 | 26 | 75 |
|  |  | \% within Year | 2.4\% | 2.7\% | 2.1\% | 3.5\% | 2.7\% |
|  | Total | Count | 587 | 691 | 767 | 740 | 2785 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Opportunities For Personal Involvement In Campus Activities * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Opportunities For Personal Involvement In Campus Activities | Does Not Apply | Count | 96 | 111 | 109 | 80 | 396 |
|  |  | \% within Year | 16.3\% | 16.0\% | 14.2\% | 10.8\% | 14.2\% |
|  | Very Satisfied | Count | 67 | 84 | 105 | 149 | 405 |
|  |  | \% within Year | 11.4\% | 12.1\% | 13.7\% | 20.2\% | 14.5\% |
|  | Satisfied | Count | 226 | 254 | 291 | 292 | 1063 |
|  |  | \% within Year | 38.4\% | 36.7\% | 37.9\% | 39.6\% | 38.2\% |
|  | Neutral | Count | 169 | 208 | 233 | 190 | 800 |
|  |  | \% within Year | 28.7\% | 30.1\% | 30.4\% | 25.7\% | 28.7\% |
|  | Dissatisfied | Count | 23 | 25 | 23 | 19 | 90 |
|  |  | \% within Year | 3.9\% | 3.6\% | 3.0\% | 2.6\% | 3.2\% |
|  | Very Dissatisfied | Count | 7 | 10 | 6 | 8 | 31 |
|  |  | \% within Year | 1.2\% | 1.4\% | .8\% | 1.1\% | 1.1\% |
|  | Total | Count | 588 | 692 | 767 | 738 | 2785 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Student Government * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Student Government | Does Not Apply | Count | 143 | 169 | 207 | 145 | 664 |
|  |  | \% within Year | 24.3\% | 24.4\% | 26.9\% | 19.7\% | 23.8\% |
|  | Very Satisfied | Count | 44 | 55 | 68 | 87 | 254 |
|  |  | \% within Year | 7.5\% | 7.9\% | 8.8\% | 11.8\% | 9.1\% |
|  | Satisfied | Count | 175 | 193 | 216 | 211 | 795 |
|  |  | \% within Year | 29.7\% | 27.9\% | 28.1\% | 28.7\% | 28.5\% |
|  | Neutral | Count | 201 | 231 | 232 | 265 | 929 |
|  |  | \% within Year | 34.1\% | 33.4\% | 30.1\% | 36.0\% | 33.3\% |
|  | Dissatisfied | Count | 17 | 25 | 29 | 20 | 91 |
|  |  | \% within Year | 2.9\% | 3.6\% | 3.8\% | 2.7\% | 3.3\% |
|  | Very Dissatisfied | Count | 9 | 19 | 18 | 8 | 54 |
|  |  | \% within Year | 1.5\% | 2.7\% | 2.3\% | 1.1\% | 1.9\% |
|  | Total | Count | 589 | 692 | 770 | 736 | 2787 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Religious Activities And Programs * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Religious Activities And Programs | Does Not Apply | Count | 163 | 194 | 221 | 178 | 756 |
|  |  | \% within Year | 27.8\% | 28.1\% | 28.7\% | 24.2\% | 27.2\% |
|  | Very Satisfied | Count | 45 | 56 | 60 | 84 | 245 |
|  |  | \% within Year | 7.7\% | 8.1\% | 7.8\% | 11.4\% | 8.8\% |
|  | Satisfied | Count | 146 | 182 | 185 | 171 | 684 |
|  |  | \% within Year | 24.9\% | 26.4\% | 24.0\% | 23.2\% | 24.6\% |
|  | Neutral | Count | 221 | 239 | 278 | 276 | 1014 |
|  |  | \% within Year | 37.6\% | 34.6\% | 36.1\% | 37.4\% | 36.4\% |
|  | Dissatisfied | Count | 8 | 15 | 24 | 18 | 65 |
|  |  | \% within Year | 1.4\% | 2.2\% | 3.1\% | 2.4\% | 2.3\% |
|  | Very Dissatisfied | Count | 4 | 4 | 2 | 10 | 20 |
|  |  | \% within Year | . $7 \%$ | .6\% | . $3 \%$ | 1.4\% | .7\% |
|  | Total | Count | 587 | 690 | 770 | 737 | 2784 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Campus Media * Year Crosstabulation |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  |  |  |
|  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Campus Media | Does Not Apply |  | Count | 110 | 114 | 130 | 99 | 453 |
|  |  | \% within Year | 18.7\% | 16.5\% | 16.9\% | 13.4\% | 16.3\% |
|  | Very Satisfied | Count | 34 | 69 | 72 | 106 | 281 |
|  |  | \% within Year | 5.8\% | 10.0\% | 9.4\% | 14.4\% | 10.1\% |
|  | Satisfied | Count | 189 | 238 | 248 | 235 | 910 |
|  |  | \% within Year | 32.1\% | 34.5\% | 32.3\% | 31.9\% | 32.7\% |
|  | Neutral | Count | 200 | 209 | 248 | 255 | 912 |
|  |  | \% within Year | 34.0\% | 30.3\% | 32.3\% | 34.6\% | 32.8\% |
|  | Dissatisfied | Count | 44 | 38 | 45 | 29 | 156 |
|  |  | \% within Year | 7.5\% | 5.5\% | 5.9\% | 3.9\% | 5.6\% |
|  | Very Dissatisfied | Count | 11 | 21 | 25 | 13 | 70 |
|  |  | \% within Year | 1.9\% | 3.0\% | 3.3\% | 1.8\% | 2.5\% |
|  | Total | Count | 588 | 689 | 768 | 737 | 2782 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

The College In General * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| The College In General | Does Not Apply | Count | 4 | 3 | 5 | 6 | 18 |
|  |  | \% within Year | .7\% | .4\% | .6\% | .8\% | .6\% |
|  | Very Satisfied | Count | 121 | 186 | 200 | 246 | 753 |
|  |  | \% within Year | 20.6\% | 26.8\% | 26.0\% | 33.2\% | 27.0\% |
|  | Satisfied | Count | 333 | 366 | 403 | 348 | 1450 |
|  |  | \% within Year | 56.8\% | 52.8\% | 52.3\% | 47.0\% | 52.0\% |
|  | Neutral | Count | 97 | 106 | 132 | 116 | 451 |
|  |  | \% within Year | 16.6\% | 15.3\% | 17.1\% | 15.7\% | 16.2\% |
|  | Dissatisfied | Count | 19 | 22 | 25 | 14 | 80 |
|  |  | \% within Year | 3.2\% | 3.2\% | 3.2\% | 1.9\% | 2.9\% |
|  | Very Dissatisfied | Count | 12 | 10 | 5 | 10 | 37 |
|  |  | \% within Year | 2.0\% | 1.4\% | .6\% | 1.4\% | 1.3\% |
|  | Total | Count | 586 | 693 | 770 | 740 | 2789 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

## Section IV - Additional Questions

I have special physical and/or learning needs that are hindering my education and are not being addressed by TAMIU? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| I have special physical and/or learning needs that are hindering my education and are not being addressed by TAMIU? |  | Count | 17 | 25 | 44 | 67 | 153 |
|  |  | \% within Year | 2.8\% | 3.6\% | 5.6\% | 8.9\% | 5.4\% |
|  | Yes | Count | 14 | 19 | 26 | 25 | 84 |
|  |  | \% within Year | 2.3\% | 2.7\% | 3.3\% | 3.3\% | 3.0\% |
|  | No | Count | 568 | 650 | 705 | 665 | 2588 |
|  |  | \% within Year | 94.4\% | 92.5\% | 90.2\% | 87.8\% | 91.0\% |
|  | C | Count | 2 | 6 | 6 | 0 | 14 |
|  |  | \% within Year | .3\% | .9\% | .8\% | .0\% | .5\% |
|  | D | Count | 1 | 2 | 0 | 0 | 3 |
|  |  | \% within Year | .2\% | .3\% | .0\% | .0\% | .1\% |
|  | E | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Did you pre-register * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Did you pre-register |  | Count | 17 | 19 | 44 | 65 | 145 |
|  |  | \% within Year | 2.8\% | 2.7\% | 5.6\% | 8.6\% | 5.1\% |
|  | Yes | Count | 425 | 515 | 550 | 504 | 1994 |
|  |  | \% within Year | 70.6\% | 73.3\% | 70.3\% | 66.6\% | 70.1\% |
|  | No | Count | 154 | 161 | 177 | 188 | 680 |
|  |  | \% within Year | 25.6\% | 22.9\% | 22.6\% | 24.8\% | 23.9\% |
|  | C | Count | 4 | 2 | 9 | 0 | 15 |
|  |  | \% within Year | .7\% | .3\% | 1.2\% | .0\% | .5\% |
|  | D | Count | 1 | 5 | 1 | 0 | 7 |
|  |  | \% within Year | . $2 \%$ | .7\% | .1\% | .0\% | .2\% |
|  | E | Count | 1 | 0 | 0 | 0 | 1 |
|  |  | \% within Year | . $2 \%$ | . $0 \%$ | .0\% | .0\% | . $0 \%$ |
|  | I | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Do you have Internet access at your CURRENT RESIDENCE? * Year Crosstabulation


Do you use Uconnect? * Year Crosstabulation


Do you use your University e-mail? If no, please Indicate why in Section V. * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Do you use your University e-mail? If no, please Indicate why in Section V. |  | Count | 602 | 703 | 782 | 64 | 2151 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 8.5\% | 75.6\% |
|  | Yes | Count | 0 | 0 | 0 | 618 | 618 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 81.6\% | 21.7\% |
|  | No | Count | 0 | 0 | 0 | 75 | 75 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | . $0 \%$ | 9.9\% | 2.6\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Have you registered to receive DustyALRT? * Year Crosstabulation |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  |  |  |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Have you registered to receive DustyALRT? |  | Count | 602 | 703 | 782 | 65 | 2152 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 8.6\% | 75.7\% |
|  | Yes | Count | 0 | 0 | 0 | 368 | 368 |
|  |  | \% within Year | . $0 \%$ | .0\% | .0\% | 48.6\% | 12.9\% |
|  | No | Count | 0 | 0 | 0 | 324 | 324 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 42.8\% | 11.4\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Do you REGULARLY read billboard advertisements? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Do you REGULARLY read billboard advertisements? |  | Count | 16 | 19 | 41 | 64 | 140 |
|  |  | \% within Year | 2.7\% | 2.7\% | 5.2\% | 8.5\% | 4.9\% |
|  | Yes | Count | 422 | 426 | 487 | 363 | 1698 |
|  |  | \% within Year | 70.1\% | 60.6\% | 62.3\% | 48.0\% | 59.7\% |
|  | No | Count | 161 | 252 | 248 | 330 | 991 |
|  |  | \% within Year | 26.7\% | 35.8\% | 31.7\% | 43.6\% | 34.8\% |
|  | C | Count | 1 | 0 | 3 | 0 | 4 |
|  |  | \% within Year | .2\% | .0\% | .4\% | .0\% | .1\% |
|  | D | Count | 2 | 3 | 2 | 0 | 7 |
|  |  | \% within Year | . $3 \%$ | . $4 \%$ | .3\% | . $0 \%$ | .2\% |
|  | F | Count | 0 | 2 | 0 | 0 | 2 |
|  |  | \% within Year | .0\% | .3\% | .0\% | .0\% | .1\% |
|  | G | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Are you the first person in your immediate family, i.e., parents, sister, brother, to attend a college/university? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Are you the first person in your immediate family, i.e., parents, sister, brother, to attend a college/university? |  | Count | 15 | 19 | 45 | 64 | 143 |
|  |  | \% within Year | 2.5\% | 2.7\% | 5.8\% | 8.5\% | 5.0\% |
|  | Yes | Count | 200 | 254 | 284 | 291 | 1029 |
|  |  | \% within Year | 33.2\% | 36.1\% | 36.3\% | 38.4\% | 36.2\% |
|  | No | Count | 385 | 422 | 448 | 402 | 1657 |
|  |  | \% within Year | 64.0\% | 60.0\% | 57.3\% | 53.1\% | 58.3\% |
|  | C | Count | 1 | 3 | 3 | 0 | 7 |
|  |  | \% within Year | . $2 \%$ | .4\% | .4\% | . $0 \%$ | .2\% |
|  | D | Count | 1 | 2 | 2 | 0 | 5 |
|  |  | \% within Year | . $2 \%$ | . $3 \%$ | . $3 \%$ | .0\% | .2\% |
|  | E | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | L | Count | 0 | 2 | 0 | 0 | 2 |
|  |  | \% within Year | .0\% | . $3 \%$ | . $0 \%$ | .0\% | .1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Are you currently participating in a community service project? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Are you currently participating in a community service project? |  | Count | 17 | 23 | 43 | 65 | 148 |
|  |  | \% within Year | 2.8\% | 3.3\% | 5.5\% | 8.6\% | 5.2\% |
|  | Yes | Count | 72 | 115 | 109 | 86 | 382 |
|  |  | \% within Year | 12.0\% | 16.4\% | 13.9\% | 11.4\% | 13.4\% |
|  | No | Count | 512 | 562 | 626 | 605 | 2305 |
|  |  | \% within Year | 85.0\% | 79.9\% | 80.1\% | 79.9\% | 81.0\% |
|  | C | Count | 0 | 0 | 1 | 1 | 2 |
|  |  | \% within Year | . $0 \%$ | .0\% | .1\% | .1\% | .1\% |
|  | D | Count | 0 | 1 | 3 | 0 | 4 |
|  |  | \% within Year | .0\% | .1\% | .4\% | .0\% | .1\% |
|  | G | Count | 1 | 1 | 0 | 0 | 2 |
|  |  | \% within Year | . $2 \%$ | .1\% | . $0 \%$ | . $0 \%$ | .1\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | . $0 \%$ |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Would you like to help future students to attend this University? |  | Count | 25 | 26 | 47 | 71 | 169 |
|  |  | \% within Year | 4.2\% | 3.7\% | 6.0\% | 9.4\% | 5.9\% |
|  | Yes | Count | 380 | 433 | 444 | 301 | 1558 |
|  |  | \% within Year | 63.1\% | 61.6\% | 56.8\% | 39.8\% | 54.8\% |
|  | No | Count | 197 | 238 | 287 | 385 | 1107 |
|  |  | \% within Year | 32.7\% | 33.9\% | 36.7\% | 50.9\% | 38.9\% |
|  | C | Count | 0 | 3 | 2 | 0 | 5 |
|  |  | \% within Year | . $0 \%$ | .4\% | . $3 \%$ | . $0 \%$ | .2\% |
|  | D | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | .1\% | . $0 \%$ | . $0 \%$ |
|  | E | Count | 0 | 2 | 0 | 0 | 2 |
|  |  | \% within Year | .0\% | .3\% | .0\% | .0\% | .1\% |
|  | G | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | .1\% | . $0 \%$ | . $0 \%$ |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | . $0 \%$ | . $0 \%$ | . $0 \%$ |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |



Overall, how helpfull are the University Faculty? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Overall, how helpfull are the University Faculty? |  | Count | 602 | 703 | 782 | 67 | 2154 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 8.9\% | 75.7\% |
|  | Very Helpful | Count | 0 | 0 | 0 | 284 | 284 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 37.5\% | 10.0\% |
|  | Helpful | Count | 0 | 0 | 0 | 310 | 310 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 41.0\% | 10.9\% |
|  | Somewhat Helpful | Count | 0 | 0 | 0 | 89 | 89 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 11.8\% | 3.1\% |
|  | Not Helpful | Count | 0 | 0 | 0 | 7 | 7 |
|  |  | \% within Year | .0\% | .0\% | .0\% | .9\% | .2\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How helpful are the University staff and faculty overall? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How helpful are the University staff and faculty overall? |  | Count | 8 | 18 | 37 | 66 | 129 |
|  |  | \% within Year | 1.3\% | 2.6\% | 4.7\% | 8.7\% | 4.5\% |
|  | Very Helpful | Count | 147 | 195 | 208 | 274 | 824 |
|  |  | \% within Year | 24.4\% | 27.7\% | 26.6\% | 36.2\% | 29.0\% |
|  | Helpful | Count | 331 | 366 | 401 | 317 | 1415 |
|  |  | \% within Year | 55.0\% | 52.1\% | 51.3\% | 41.9\% | 49.8\% |
|  | Somewhat Helpful | Count | 104 | 112 | 125 | 94 | 435 |
|  |  | \% within Year | 17.3\% | 15.9\% | 16.0\% | 12.4\% | 15.3\% |
|  | Not Helpful | Count | 12 | 11 | 11 | 6 | 40 |
|  |  | \% within Year | 2.0\% | 1.6\% | 1.4\% | .8\% | 1.4\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How helpful was the University staff during the registration process? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How helpful was the University staff during the registration process? |  | Count | 19 | 20 | 44 | 69 | 152 |
|  |  | \% within Year | 3.2\% | 2.8\% | 5.6\% | 9.1\% | 5.3\% |
|  | Very Helpful | Count | 189 | 231 | 278 | 335 | 1033 |
|  |  | \% within Year | 31.4\% | 32.9\% | 35.5\% | 44.3\% | 36.3\% |
|  | Helpful | Count | 273 | 314 | 298 | 249 | 1134 |
|  |  | \% within Year | 45.3\% | 44.7\% | 38.1\% | 32.9\% | 39.9\% |
|  | Somewhat Helpful | Count | 101 | 112 | 137 | 89 | 439 |
|  |  | \% within Year | 16.8\% | 15.9\% | 17.5\% | 11.8\% | 15.4\% |
|  | Not Helpful | Count | 20 | 23 | 24 | 15 | 82 |
|  |  | \% within Year | 3.3\% | 3.3\% | 3.1\% | 2.0\% | 2.9\% |
|  | E | Count | 0 | 1 | 1 | 0 | 2 |
|  |  | \% within Year | .0\% | .1\% | .1\% | .0\% | .1\% |
|  | H | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | .0\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | . $0 \%$ | . $0 \%$ | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How helpful were the faculty during the registration process? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How helpful were the faculty during the registration process? |  | Count | 19 | 23 | 47 | 68 | 157 |
|  |  | \% within Year | 3.2\% | 3.3\% | 6.0\% | 9.0\% | 5.5\% |
|  | Very Helpful | Count | 171 | 232 | 627 | 316 | 1346 |
|  |  | \% within Year | 28.4\% | 33.0\% | 80.2\% | 41.7\% | 47.3\% |
|  | Helpful | Count | 287 | 306 | 100 | 276 | 969 |
|  |  | \% within Year | 47.7\% | 43.5\% | 12.8\% | 36.5\% | 34.1\% |
|  | Somewhat Helpful | Count | 104 | 109 | 3 | 86 | 302 |
|  |  | \% within Year | 17.3\% | 15.5\% | .4\% | 11.4\% | 10.6\% |
|  | Not Helpful | Count | 21 | 30 | 4 | 11 | 66 |
|  |  | \% within Year | 3.5\% | 4.3\% | .5\% | 1.5\% | 2.3\% |
|  | E | Count | 0 | 1 | 1 | 0 | 2 |
|  |  | \% within Year | .0\% | .1\% | .1\% | . $0 \%$ | .1\% |
|  | J | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How adequate are the University Library hours of operations? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How adequate are the University Library hours of operations? |  | Count | 10 | 21 | 37 | 66 | 134 |
|  |  | \% within Year | 1.7\% | 3.0\% | 4.7\% | 8.7\% | 4.7\% |
|  | Very Adequate | Count | 221 | 226 | 229 | 336 | 1012 |
|  |  | \% within Year | 36.7\% | 32.1\% | 29.3\% | 44.4\% | 35.6\% |
|  | Adequate | Count | 274 | 353 | 372 | 263 | 1262 |
|  |  | \% within Year | 45.5\% | 50.2\% | 47.6\% | 34.7\% | 44.4\% |
|  | Somewhat Adequate | Count | 77 | 75 | 107 | 71 | 330 |
|  |  | \% within Year | 12.8\% | 10.7\% | 13.7\% | 9.4\% | 11.6\% |
|  | Not Adequate | Count | 20 | 26 | 37 | 21 | 104 |
|  |  | \% within Year | 3.3\% | 3.7\% | 4.7\% | 2.8\% | 3.7\% |
|  | E | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How adequate are the computer lab facilities? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How adequate are the computer lab facilities? |  | Count | 11 | 22 | 38 | 66 | 137 |
|  |  | \% within Year | 1.8\% | 3.1\% | 4.9\% | 8.7\% | 4.8\% |
|  | Very Adequate | Count | 191 | 263 | 201 | 235 | 890 |
|  |  | \% within Year | 31.7\% | 37.4\% | 25.7\% | 31.0\% | 31.3\% |
|  | Adequate | Count | 335 | 340 | 371 | 295 | 1341 |
|  |  | \% within Year | 55.6\% | 48.4\% | 47.4\% | 39.0\% | 47.2\% |
|  | Somewhat Adequate | Count | 52 | 64 | 145 | 115 | 376 |
|  |  | \% within Year | 8.6\% | 9.1\% | 18.5\% | 15.2\% | 13.2\% |
|  | Not Adequate | Count | 13 | 12 | 27 | 45 | 97 |
|  |  | \% within Year | 2.2\% | 1.7\% | 3.5\% | 5.9\% | 3.4\% |
|  | E | Count | 0 | 1 | 0 | 1 | 2 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .1\% | .1\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | . $0 \%$ |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

How convenient are the computer lab facilities hours of operation? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How convenient are the computer lab facilities hours of operation? |  | Count | 11 | 22 | 38 | 67 | 138 |
|  |  | \% within Year | 1.8\% | 3.1\% | 4.9\% | 8.9\% | 4.9\% |
|  | Very Convenient | Count | 198 | 263 | 230 | 227 | 918 |
|  |  | \% within Year | 32.9\% | 37.4\% | 29.4\% | 30.0\% | 32.3\% |
|  | Convenient | Count | 285 | 322 | 337 | 281 | 1225 |
|  |  | \% within Year | 47.3\% | 45.8\% | 43.1\% | 37.1\% | 43.1\% |
|  | Somewhat Convenient | Count | 94 | 82 | 144 | 143 | 463 |
|  |  | \% within Year | 15.6\% | 11.7\% | 18.4\% | 18.9\% | 16.3\% |
|  | Not Convenient | Count | 14 | 13 | 33 | 39 | 99 |
|  |  | \% within Year | 2.3\% | 1.8\% | 4.2\% | 5.2\% | 3.5\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Texas A\&M International University has a safe environment. * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Texas A\&M International University has a safe environment. |  | Count | 15 | 20 | 43 | 67 | 145 |
|  |  | \% within Year | 2.5\% | 2.8\% | 5.5\% | 8.9\% | 5.1\% |
|  | Strongly Agree | Count | 197 | 237 | 244 | 266 | 944 |
|  |  | \% within Year | 32.7\% | 33.7\% | 31.2\% | 35.1\% | 33.2\% |
|  | Agree | Count | 315 | 342 | 365 | 320 | 1342 |
|  |  | \% within Year | 52.3\% | 48.6\% | 46.7\% | 42.3\% | 47.2\% |
|  | Neutral | Count | 62 | 84 | 112 | 87 | 345 |
|  |  | \% within Year | 10.3\% | 11.9\% | 14.3\% | 11.5\% | 12.1\% |
|  | Disagree | Count | 10 | 15 | 14 | 12 | 51 |
|  |  | \% within Year | 1.7\% | 2.1\% | 1.8\% | 1.6\% | 1.8\% |
|  | Strongly Disagree | Count | 3 | 3 | 3 | 5 | 14 |
|  |  | \% within Year | .5\% | . $4 \%$ | .4\% | .7\% | .5\% |
|  | F | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | G | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Please indicate your level of employment. * Year Crosstabulation


Who has had the strongest influence on your decision making? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Who has had the strongest influence on your decision making? |  | Count | 15 | 22 | 43 | 79 | 159 |
|  |  | \% within Year | 2.5\% | 3.1\% | 5.5\% | 10.4\% | 5.6\% |
|  | Parent | Count | 287 | 359 | 396 | 396 | 1438 |
|  |  | \% within Year | 47.7\% | 51.1\% | 50.6\% | 52.3\% | 50.6\% |
|  | Brother/Sister | Count | 39 | 38 | 51 | 47 | 175 |
|  |  | \% within Year | 6.5\% | 5.4\% | 6.5\% | 6.2\% | 6.2\% |
|  | Other Family Member | Count | 90 | 88 | 98 | 76 | 352 |
|  |  | \% within Year | 15.0\% | 12.5\% | 12.5\% | 10.0\% | 12.4\% |
|  | Friends | Count | 42 | 46 | 40 | 24 | 152 |
|  |  | \% within Year | 7.0\% | 6.5\% | 5.1\% | 3.2\% | 5.3\% |
|  | High School Teacher | Count | 15 | 24 | 14 | 13 | 66 |
|  |  | \% within Year | 2.5\% | 3.4\% | 1.8\% | 1.7\% | 2.3\% |
|  | High School Counselor | Count | 7 | 7 | 4 | 4 | 22 |
|  |  | \% within Year | 1.2\% | 1.0\% | . $5 \%$ | .5\% | .8\% |
|  | University Faculty Member | Count | 31 | 28 | 34 | 26 | 119 |
|  |  | \% within Year | 5.1\% | 4.0\% | 4.3\% | 3.4\% | 4.2\% |
|  | Community College Faculty Member | Count | 8 | 7 | 9 | 7 | 31 |
|  |  | \% within Year | 1.3\% | 1.0\% | 1.2\% | . $9 \%$ | 1.1\% |
|  | Other University/College Staff Member | Count | 9 | 12 | 15 | 7 | 43 |
|  |  | \% within Year | 1.5\% | 1.7\% | 1.9\% | . $9 \%$ | 1.5\% |
|  | Other | Count | 59 | 68 | 76 | 78 | 281 |
|  |  | \% within Year | 9.8\% | 9.7\% | 9.7\% | 10.3\% | 9.9\% |
|  | K | Count | 0 | 3 | 0 | 0 | 3 |
|  |  | \% within Year | . $0 \%$ | .4\% | .0\% | . $0 \%$ | .1\% |
|  | L | Count | 0 | 1 | 2 | 0 | 3 |
|  |  | \% within Year | . $0 \%$ | .1\% | . $3 \%$ | .0\% | .1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |


| Who is your home service provider? * Year Crosstabulation |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Year |  |  |  |  |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Who is your home service provider? |  | Count | 52 | 21 | 45 | 75 | 193 |
|  |  | \% within Year | 8.6\% | 3.0\% | 5.8\% | 9.9\% | 6.8\% |
|  | Time Warner | Count | 425 | 444 | 510 | 383 | 1762 |
|  |  | \% within Year | 70.6\% | 63.2\% | 65.2\% | 50.6\% | 62.0\% |
|  | Heartland Wireless | Count | 28 | 10 | 22 | 14 | 74 |
|  |  | \% within Year | 4.7\% | 1.4\% | 2.8\% | 1.8\% | 2.6\% |
|  | Satellite Dish | Count | 94 | 71 | 86 | 140 | 391 |
|  |  | \% within Year | 15.6\% | 10.1\% | 11.0\% | 18.5\% | 13.7\% |
|  | None | Count | 2 | 152 | 118 | 144 | 416 |
|  |  | \% within Year | . $3 \%$ | 21.6\% | 15.1\% | 19.0\% | 14.6\% |
|  | E | Count | 1 | 1 | 0 | 0 | 2 |
|  |  | \% within Year | . $2 \%$ | .1\% | . $0 \%$ | .0\% | .1\% |
|  | F | Count | 0 | 0 | 1 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .0\% | .1\% | . $0 \%$ | . $0 \%$ |
|  | G | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | . $0 \%$ | . $0 \%$ |
|  | H | Count | 0 | 1 | 0 | 1 | 2 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .1\% | .1\% |
|  | J | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | . $0 \%$ | .0\% | .0\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | .0\% | .1\% | .0\% | .0\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

Which area Newspaper do you read MOST? * Year Crosstabulation


How often do you READ the Newspaper you selected in No. 23? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| How often do you READ the Newspaper you selected in No. 23? |  | Count | 18 | 30 | 59 | 100 | 207 |
|  |  | \% within Year | 3.0\% | 4.3\% | 7.5\% | 13.2\% | 7.3\% |
|  | Daily | Count | 228 | 231 | 231 | 107 | 797 |
|  |  | \% within Year | 37.9\% | 32.9\% | 29.5\% | 14.1\% | 28.0\% |
|  | Sunday Only | Count | 145 | 152 | 193 | 184 | 674 |
|  |  | \% within Year | 24.1\% | 21.6\% | 24.7\% | 24.3\% | 23.7\% |
|  | Weekly | Count | 149 | 164 | 189 | 188 | 690 |
|  |  | \% within Year | 24.8\% | 23.3\% | 24.2\% | 24.8\% | 24.3\% |
|  | Monthly | Count | 61 | 121 | 107 | 177 | 466 |
|  |  | \% within Year | 10.1\% | 17.2\% | 13.7\% | 23.4\% | 16.4\% |
|  | E | Count | 1 | 2 | 2 | 0 | 5 |
|  |  | \% within Year | . $2 \%$ | .3\% | .3\% | .0\% | .2\% |
|  | F | Count | 0 | 2 | 0 | 0 | 2 |
|  |  | \% within Year | . $0 \%$ | . $3 \%$ | . $0 \%$ | .0\% | .1\% |
|  | G | Count | 0 | 0 | 1 | 1 | 2 |
|  |  | \% within Year | .0\% | .0\% | .1\% | .1\% | .1\% |
|  | L | Count | 0 | 1 | 0 | 0 | 1 |
|  |  | \% within Year | . $0 \%$ | .1\% | .0\% | .0\% | . $0 \%$ |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

What Television Station do you view MOST FREQUENTLY? * Year Crosstabulation



What radio station do you listen to MOST FREQUENTLY? * Year Crosstabulation


Which social media do you use most? Select ONLY ONE. * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| Which social media do you use most? Select ONLY ONE. |  | Count | 602 | 703 | 782 | 82 | 2169 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 10.8\% | 76.3\% |
|  | Facebook | Count | 0 | 0 | 0 | 386 | 386 |
|  |  | \% within Year | .0\% | . $0 \%$ | .0\% | 51.0\% | 13.6\% |
|  | MySpace | Count | 0 | 0 | 0 | 119 | 119 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 15.7\% | 4.2\% |
|  | Twitter | Count | 0 | 0 | 0 | 6 | 6 |
|  |  | \% within Year | .0\% | .0\% | .0\% | .8\% | .2\% |
|  | Linkedln | Count | 0 | 0 | 0 | 1 | 1 |
|  |  | \% within Year | .0\% | . $0 \%$ | .0\% | .1\% | .0\% |
|  | YouTube | Count | 0 | 0 | 0 | 70 | 70 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 9.2\% | 2.5\% |
|  | None | Count | 0 | 0 | 0 | 79 | 79 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 10.4\% | 2.8\% |
|  | Other | Count | 0 | 0 | 0 | 13 | 13 |
|  |  | \% within Year | .0\% | . $0 \%$ | .0\% | 1.7\% | .5\% |
|  | J | Count | 0 | 0 | 0 | 1 | 1 |
|  |  | \% within Year | .0\% | .0\% | .0\% | .1\% | .0\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

From which medium do you prefer receiving TAMIU news? * Year Crosstabulation

|  |  |  | Year |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2001 | 2003 | 2005 | 2010 | Total |
| From which medium do you prefer receiving TAMIU news? |  | Count | 602 | 703 | 782 | 94 | 2181 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 12.4\% | 76.7\% |
|  | Uconnect | Count | 0 | 0 | 0 | 427 | 427 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | . $0 \%$ | 56.4\% | 15.0\% |
|  | TV | Count | 0 | 0 | 0 | 91 | 91 |
|  |  | \% within Year | . $0 \%$ | . $0 \%$ | . $0 \%$ | 12.0\% | 3.2\% |
|  | Radio | Count | 0 | 0 | 0 | 60 | 60 |
|  |  | \% within Year | .0\% | .0\% | . $0 \%$ | 7.9\% | 2.1\% |
|  | Newspaper | Count | 0 | 0 | 0 | 52 | 52 |
|  |  | \% within Year | .0\% | . $0 \%$ | .0\% | 6.9\% | 1.8\% |
|  | Blogs | Count | 0 | 0 | 0 | 30 | 30 |
|  |  | \% within Year | .0\% | .0\% | .0\% | 4.0\% | 1.1\% |
|  | Podcast | Count | 0 | 0 | 0 | 3 | 3 |
|  |  | \% within Year | .0\% | .0\% | .0\% | .4\% | .1\% |
|  | Total | Count | 602 | 703 | 782 | 757 | 2844 |
|  |  | \% within Year | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |

