

Standard Administrative Procedure Statement

General
Portable computing devices are becoming increasingly powerful and affordable. Their small size and functionality are making these devices more desirable and are replacing traditional desktop devices in a wide number of applications. However, the portability offered by these devices may increase security exposure if lost or stolen.

Applicability
The purpose of this SAP is to provide Texas A&M International University (TAMIU) employees guidance on the use of encryption to protect University Information Resources that contain, process, or transmit confidential and sensitive information. Additionally, this SAP provides direction to ensure that State and Federal regulations are followed. This SAP applies to all TAMIU employees and affiliates, including contractors. It addresses encryption rules and controls for confidential and other TAMIU-sensitive data.

Definitions

**Information Resources (IR):** Any computer printouts, online display devices, magnetic storage media, and all computer-related activities involving any device capable of receiving email, browsing websites, or otherwise capable of receiving, storing, managing, or transmitting electronic data including, but not limited to, mainframes, servers, personal computers, notebook computers, hand-held computers, tablets, distributed processing systems, network attached and computer controlled medical and laboratory equipment (i.e. embedded technology), smartphones, telecommunication resources, network environments, telephones, fax machines, printers and service bureaus. Additionally, it includes the procedures, equipment, facilities, software, and data that are designed, built, operated, and maintained to create, collect, record, process, store, retrieve, display, and transmit information.

**Virtual Private Network (VPN):** A network which utilizes public telecommunications infrastructure to conduct private data communications via an encrypted connection.

**Confidential Information:** Information that must be protected from unauthorized disclosure or public release based on state or federal law (e.g. the Texas Public Information Act and other constitutional, statutory, judicial, and legal agreements).
Responsibility

It is the responsibility of anyone (e.g., owner, custodian, user) having confidential or sensitive information in their possession or under their direct control (e.g., manages the storage device) to ensure that appropriate risk mitigation measures (e.g., encryption) are in place to protect data from unauthorized exposure.

When encryption is used, appropriate key management procedures are crucial. Anyone employing encryption is responsible for ensuring that authorized users can access and decrypt all encrypted data using controls that meet operational needs and comply with data retention requirements.

Procedures

1. Sensitive or confidential information must not be stored on portable computers or devices. If there is no other alternative, portable computers and devices must be encrypted using at least 128-bit encryption or password protection following the guidelines of 29.01.99.L1.13 Password SAP. Contact IT Security by email at itsecurity@tamiu.edu for assistance with encryption.

2. Sensitive or confidential information must not be transmitted via wireless system to or from portable computing devices unless the device is connected through TAMIU’s VPN network. For information classification, see 29.01.99.L1.31 Information Classification SAP.

3. Remote access to TAMIU may only be established using TAMIU’s VPN solution.

4. Only encryption solutions approved by the Information Security Officer or designee may be utilized.

5. Recovery of encryption keys must be part of business continuity planning except for data used by a single individual.

6. When retired, computer hard drives or other storage media that have been encrypted will be sanitized in accordance with TAC §202.78, Removal of Data from Data Processing Equipment to prevent unauthorized exposure.

7. Transmission of confidential or sensitive documents and data over the Internet must be done using secure file transfer programs such as HTTPS or Secured-FTP.

Disciplinary Actions

Violation of this SAP may result in disciplinary action which may include termination for employees, termination of business relationships for contractors or consultants, dismissal for interns and volunteers, or suspension or expulsion for students. Additionally, individuals are subject to loss of TAMIU Information Resources access privileges and civil and criminal prosecution.
**Related Statutes, Policies, Regulations, Rules or Requirements**

**TAC 202.75 Security Standards for Institutions of Higher Education**

**Appendix**

References
- Texas A&M International University Data Classification
- DIR Practices for Protecting Information Resources Assets
- DIR Standards Review and Recommendations Publications
- DOD Key Recovery Policy
- Federal Information Processing Standards Publication series (e.g., FIPS 140)
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA)
- IRS Publication 1075, Tax Information Security Guidelines for Federal, State, and Local Agencies and Entities
- National Institute of Standards and Technology Special Publication 800 series (e.g., NIST SP 800-57)
- Payment Card Industry Data Security Standard
- Texas Administrative Code, Chapter 202
- Texas Business and Commerce Code, Chapter 48 and 521

**Contact Office**

<table>
<thead>
<tr>
<th>Office of Information Technology</th>
<th>Information Security Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline: (956) 326-2310</td>
<td>Cuauhtemoc Barrios</td>
</tr>
<tr>
<td>Killam Library 257</td>
<td><a href="mailto:cbarrios@tamiu.edu">cbarrios@tamiu.edu</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Office Hours</th>
<th>ITSecurity Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday - Friday: 7:30 AM - 6:00 PM</td>
<td><a href="mailto:itsecurity@tamiu.edu">itsecurity@tamiu.edu</a></td>
</tr>
<tr>
<td>Saturday - Sunday: Closed</td>
<td></td>
</tr>
</tbody>
</table>