TAMIU Videoconference Courses

Fall 2014
Overall, interactive discussions and presentations with participants at other sites were:

- Excellent: 22.5% (16)
- Good: 56.3% (40)
- Neutral: 18.3% (13)
- Poor: 0.0% (0)
- Very Poor: 0.0% (0)
The equipment at the video conference site was:
The overall...

...audio quality of the video conference as experienced from your site.

Excellent: 16.9% (12)  
Good: 47.9% (34)  
Neutral: 23.9% (17)  
Poor: 8.5% (6)  
Very Poor: 1.4% (1)

...video quality of the video conference, as experienced, from your site.

Excellent: 15.5% (11)  
Good: 56.3% (40)  
Neutral: 19.7% (14)  
Poor: 5.6% (4)  
Very Poor: 1.4% (1)
Rate the overall performance of any presentation tools (such as, document camera, computer/PowerPoint, etc.) used during the video conference.

- **Excellent**: 21.1% (15)
- **Good**: 62.0% (44)
- **Neutral**: 14.1% (10)
- **Poor**: 0.0% (0)
- **Very Poor**: 1.4% (1)
Please provide any comments about your classroom environment (temperature, seating, lighting, etc.).
Overall, did the video conference start on time?

- 67.6% (48) Yes - everything and everyone was ready on time
- 23.9% (17) Yes - but it started with technical problems
- 4.2% (3) Yes - but participants at some sites were not ready
- 1.4% (1) No - technical problems caused the late start
- 0.0% (0) No - participants being late caused a delayed start
Overall, please rate the technical support provided during the video conference.

Technical Support at TAMIU

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>39.4%</td>
<td>28</td>
</tr>
<tr>
<td>Good</td>
<td>33.8%</td>
<td>24</td>
</tr>
<tr>
<td>Neutral</td>
<td>7.0%</td>
<td>5</td>
</tr>
<tr>
<td>Poor</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>Very Poor</td>
<td>1.4%</td>
<td>1</td>
</tr>
<tr>
<td>Not Applicable</td>
<td>9.9%</td>
<td>7</td>
</tr>
</tbody>
</table>

Technical Support at Far Site

<table>
<thead>
<tr>
<th>Rating</th>
<th>Percentage</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>25.4%</td>
<td>18</td>
</tr>
<tr>
<td>Good</td>
<td>33.8%</td>
<td>24</td>
</tr>
<tr>
<td>Neutral</td>
<td>29.6%</td>
<td>21</td>
</tr>
<tr>
<td>Poor</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>Very Poor</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>Not Applicable</td>
<td>8.5%</td>
<td>6</td>
</tr>
</tbody>
</table>
Which Distance Support Services have you used?

- **Library support to search for journal articles or books:**
  - Used: 59.2% (42)
  - Not Used: 39.4% (28)

- **Technology support from ANGEL (eLearning) group:**
  - Used: 64.8% (46)
  - Not Used: 33.8% (24)

- **Online course registration:**
  - Used: 52.1% (37)
  - Not Used: 46.5% (33)

- **Online degree audit (e.g., use of Degree Works):**
  - Used: 36.6% (26)
  - Not Used: 59.2% (42)
Overall, I would participate in another video conference.  

87.3% (62) Yes  
11.3% (8) No

I would recommend videoconferencing to my peers.  

85.9% (61) Yes  
12.7% (9) No
Considering all factors, please rate the overall quality of the technology and support aspects of the video conference.

- Excellent: 33.8% (24)
- Good: 46.5% (33)
- Neutral: 15.5% (11)
- Poor: 1.4% (1)
- Very Poor: 1.4% (1)
Please provide comments on what you liked **best** about your videoconferencing sessions.

- **Positive** 64.79%, (46)
- **Negative** 1.41%, (1)
- **Neutral** 1.41%, (1)
- **N/A** 23.94%, (17)
- **Blank** 8.45%, (6)

---

12
Please provide comments on what you liked least about your videoconferencing sessions.
Please provide any additional comments regarding your video conference experiences.