How To Submit the 2024–25 FAFSA® Form if Your Contributor Doesn't Have an SSN

There is currently an issue preventing contributors without a Social Security number (SSN) from starting or accessing the 2024–25 *Free Application for Federal Student Aid* (FAFSA®) form. Until it's resolved, you (the student) can follow the steps below to submit your form if you have a contributor without an SSN.

IMPORTANT: Following these instructions will result in an incomplete FAFSA submission that must be corrected later.

The U.S. Department of Education will resolve FAFSA submission issues for students who have a contributor without an SSN in the first half of March. At that time, students will be able to submit a fully completed FAFSA that includes all contributor information.

Step-by-Step Instructions for Submitting Your Form

Step 1: Start the 2024–25 FAFSA® form at <u>fafsa.gov</u>.

As you prepare to fill out the form, make sure you and your contributor(s) each create a StudentAid.gov account. We strongly recommend that you and your contributor(s) each <u>create a StudentAid.gov account</u> before you start your form.

The Department is making improvements to the StudentAid.gov account creation process for those without SSNs by the end of February to ensure a faster and smoother experience.

Step 2: Invite all required contributors to participate in the form.

Follow the prompts in the online form to identify and invite your contributors. Then, complete the entire student section of the form. To invite contributors to your FAFSA form, you'll be asked to provide their:

- first and last name,
- SSN (if they have one),
- date of birth, and
- email address (and mailing address if they don't have an SSN).

To avoid issues with your FAFSA form, list contributor information exactly as it appears on the contributor's legal identification such as their birth certificate, U.S. Driver's License, or foreign passport. Also, if they already have a StudentAid.gov account, make sure the personal information you enter exactly matches the information they provided when creating their account. Leave the SSN portion blank only for those contributors that do not have one. For additional tips on successfully completing your 2024–25 FAFSA form, <u>read our Pro Tips resource</u>.

Step 3: Sign your section of the form after selecting schools.

After adding your school(s) to your form, review your information, sign your form, and then continue to the "section complete" page.

Step 4: From your "section complete" page, select the link to enter your contributor's information manually.

Once you apply your signature, you'll see the "You're Almost There!" page, which indicates your section of the form is complete. Go to the bottom of this page, past "Things You Should Know," and select the link to enter your contributor's information manually.

Step 5: Provide information for your contributor.

Fill in all information associated with your contributor who does not have an SSN. You will need to manually enter their income and tax information including their adjusted gross income and income taxes paid. You may need a copy of their 2022 Federal tax return to complete this section.

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IMPORTANT: Your contributor who does not have an SSN should NOT enter the form at this time. Please see the section below on corrections for more information.

Step 6: Submit the form.

If you only have **ONE** required contributor (either a parent or spouse), you will see a "Submit" button at the bottom of the Review Form page ("Take a Moment to Review Before Signing"). Select "Submit" to submit the form without the signature of the contributor who does not have an SSN. A pop-up window will warn you that the form is missing your contributor's consent but simply select "Submit" again to move through that message.

If you have **TWO** required contributors (two parents) who don't have an SSN, you'll need to complete the second contributor's section as well. Select the manual entry link at the bottom of the first contributor's section complete page to enter the second contributor's information. Once you complete their section, you can submit your form.

IMPORTANT: Your contributor who does not have an SSN should NOT enter the form at this time. Please see the section below on corrections for more information.

Step 7: Receive your confirmation email.

You will receive a confirmation showing your submission date. Keep a copy of your confirmation (your confirmation email or a screenshot of your confirmation page) in case other financial aid providers request proof of your submission. Note: Your Student Aid Index (SAI) and estimated federal student aid eligibility will not be calculated.

Step 8: Check your form's status starting in the first half of March.

Starting in the first half of March, we will be processing FAFSA forms. Once your form is processed, the status of the form will show as "Action Required." This means that the form has been submitted and processed, but your eligibility for federal student aid can't be determined until all required contributors provide consent and approval and their signature.

Step 9: Provide consent and approval and make corrections where needed to complete processing and receive your eligibility calculation.

Important: You may need to remind your contributors to return to the FAFSA form to <u>make a correction</u> to provide their consent and signature.

After your form is processed, contributors who don't have an SSN must <u>return to the form</u> to provide consent and approval to share their information and to add their signatures. This will allow us to access the IRS data exchange and calculate your SAI. If you need to make other corrections to your application such as adding schools to receive your data, you should do so before resubmitting.

If you're a dependent student and one of your parents has an SSN and the other parent doesn't have an SSN, do not follow the instructions below. Instead, follow our <u>guidance for students who have one parent</u> who has an SSN and a parent who doesn't.