



# Texas A&M International University

In order for the University to effectively evaluate the quality of services we provide, we greatly depend on the feedback of our customers and guests.  
*Please take a few moments to fill out the following survey; your opinion is very important to us.*

	<u>Quality of Service</u> (Please choose one)	<u>Comments</u>
<b><u>Event Services</u></b>		
Assistance from Event Services Manager	<input type="text"/>	_____
Accessibility of Reservation Information	<input type="text"/>	_____
Availability of Space for your event	<input type="text"/>	_____
Courtesy of Student Center staff	<input type="text"/>	_____
<b><u>Event/Meeting Facilities</u></b>		
Cleanliness of Facility	<input type="text"/>	_____
Accuracy of room set-up	<input type="text"/>	_____
Overall appearance	<input type="text"/>	_____
<b><u>Food Service (if applicable)</u></b>		
Assistance from Catering Manager	<input type="text"/>	_____
Variety of Menu Choices	<input type="text"/>	_____
Presentation	<input type="text"/>	_____
Taste	<input type="text"/>	_____
Temperature	<input type="text"/>	_____
Service by wait staff	<input type="text"/>	_____
<b><u>Audio / Visual Equipment (if applicable)</u></b>		
Availability of equipment	<input type="text"/>	_____
Condition of equipment	<input type="text"/>	_____
Functionality of equipment	<input type="text"/>	_____

EVENT: \_\_\_\_\_

EVENT DATES: \_\_\_\_\_

CLIENT: \_\_\_\_\_

Please submit survey by mail to:

Texas A&M International University - Student Center

5201 University Boulevard, SC 127 D - Laredo, TX 78041-1900

Via fax: 956-326-2929