Our Mission

The Division of Student Success is dedicated to cultivating an environment of respect, integrity, service, and excellence. Through motivation, accessibility and support, we empower our diverse student population to develop their greatest potential that continues beyond graduation.

Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>At a Glance</td>
<td>3</td>
</tr>
<tr>
<td>Strategic Plan</td>
<td>4</td>
</tr>
<tr>
<td>Goals</td>
<td>5</td>
</tr>
<tr>
<td>Accomplishments</td>
<td>7</td>
</tr>
<tr>
<td>Student Success Units</td>
<td>9</td>
</tr>
</tbody>
</table>
The Division of Student Success is committed to student excellence and accomplishment through academic and personal development. The Division functions through the following Student Success Units: Admissions, Housing and Residence Life, Student Counseling & Disability Services, Financial Aid, Recreational Sports, Recruitment & School Relations, University Registrar, Student Affairs, Student Health Services, and Athletic Compliance.

**TOTAL STUDENT ENROLLMENT**

**FALL 2000 - FALL 2013**

- **2000**: 3038
- **2001**: 3372
- **2002**: 3724
- **2003**: 3736
- **2004**: 4269
- **2005**: 4298
- **2006**: 4917
- **2007**: 5179
- **2008**: 5856
- **2009**: 6419
- **2010**: 6853
- **2011**: 7037
- **2012**: 7213
- **2013**: 7431

- **51%** acceptance rate
- **69** number of student organizations
- **18474** number of student community service hours

### FALL 2013

<table>
<thead>
<tr>
<th>STUDENT TYPE</th>
<th>APPLIED</th>
<th>ACCEPTED</th>
<th>ENROLLED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concurrent Enrolled HS</td>
<td>608</td>
<td>606</td>
<td>577</td>
</tr>
<tr>
<td>First-Time Freshman</td>
<td>4500</td>
<td>2104</td>
<td>830</td>
</tr>
<tr>
<td>Transfer</td>
<td>794</td>
<td>637</td>
<td>444</td>
</tr>
<tr>
<td>Transfer (Under 29 Hours)</td>
<td>128</td>
<td>43</td>
<td>31</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>6030</strong></td>
<td><strong>3390</strong></td>
<td><strong>1882</strong></td>
</tr>
</tbody>
</table>
STRATEGIC PLAN

Goals

The Division of Student Success strives to set goals parallel to Texas A&M International University’s (TAMIU) Strategic Plan. For 2012-2013, the Division agreed that the focus of its pursuits would center on TAMIU’s 2011 – 2015 Strategic Plan adhering to the following imperative:

Imperative 1: Students – Admit, retain, and graduate students who are prepared for successful leadership roles in a culturally diverse, global society.

As such, the priority goal for the Division of Student Success in 2013-2013 was the following:

Goal: Increase enrollment and retention.

Accomplishments

At the end of every year, the Division of Student Success collects and releases the successes of each Student Success Unit based on the established goals set as a Division. Accomplishments are recognized when comparing the established goals with the actual outcomes from each of the Student Success Units. Accomplishments may have a “ripple effect” a result of implementing new program or initiatives (See Accomplishment 14 on page 6 for example).
GOAL: Increase enrollment and retention.

Accomplishment 1: Coordinated 1,173 student events – an 18% increase in comparison to previous year (2011-2012)

Accomplishment 2: Accumulated a total of 13,715 community service hours among student organizations – a 17% increase in comparison to previous year (2001-2012)

Accomplishment 3: Initiated the SLiC program: Sophomore Leaders Involved in Change

Accomplishment 4: Initiated the TAMIU Trailblazers program to deliberate co-curricular leadership program

Accomplishment 5: Created and implemented TAMIU Area Preview Days for Texas regional students and families

Accomplishment 6: Developed and established MOU for House Bill 1 programs with Eagle Pass High School in Eagle Pass, TX

Accomplishment 7: Developed and established MOU for House Bill 1 programs with Roma High School in Roma, TX

Accomplishment 8: Positioned a Student Success Mentor at the TAMIU Transfer Center located at Laredo Community College to aid in TAMIU’s transfer recruitment efforts

Accomplishment 9: Student Health moved to an all-electronic student processing system

Accomplishment 10: Over 130 students participated in “Make a Difference” at Paseo del Indio – contributing over 520 community service hours in half-a-day

Accomplishment 11: Out of 11,091 applicants, 33% used the FAFSA IRS Data Retrieval Tool

Accomplishment 12: 35% of verified applications used the IRS Data Retrieval Tool which reduced the need for FAFSA corrections
GOAL: Increase enrollment and retention.

Accomplishment 14: Established a new financial literacy and default management program – SALT™

   Accomplishment 14.1: 9% of students activated an account with SALT™ – surpassing the expectation of 5% from the ASA-SALT™ Group

Accomplishment 15: Centralized the location for admissions, transfer course equivalencies, and degree plan reviews by transitioning responsibilities to the Office of Admissions

Accomplishment 16: Increased opportunities to study abroad

   Accomplishment 16.1: Re-instated the China Winter Program for students interested in studying abroad

   Accomplishment 16.2: Signed a student exchange agreement with Universitat de Vic in Spain and hosted their first student in the program at TAMIU

Accomplishment 17: Implemented an outreach program that aimed to advise students when reaching the 90 semester credit hour mark

   Accomplishment 17.1: This program made students aware of their graduation standing a semester before graduation

   Accomplishment 17.2: Experienced a 5% graduation increase in comparison with the previous year (2011-2012) – a total of 1,107 graduates

Accomplishment 18: Collaborated with the Associate VP of Academic Affairs and the Office of Advising and Mentoring Center to encourage students to use DegreeWorks, a web tool for students and advisors to monitor progress towards degree completion; DegreeWorks quickly became adopted by the campus community

Accomplishment 19: Experienced a total of 3,334 student visits at Student Health Services
STUDENT SUCCESS UNITS

Office of Admissions

The Office of Admissions is organized to provide a smooth and easy admittance into Texas A&M International University to all eligible persons interested in pursuing studies, for professional preparation or self-enrichment. This office's goal is to always impart service in a cheerful and respectful manner, and to provide fast and comprehensive response to all requests.

Office of Housing & Residence Life

Our on-campus residential communities provides students with outstanding living and dining facilities, a staff devoted to students success, and easy access to university resources and services. Academic achievement and personal development are objectives of the Office of Housing and Residence Life program, but personal success and development depends mostly on a student’s commitment to their future.

Office of Financial Aid

The mission of the Office of Financial Aid is to serve students and parents by providing them with information to secure the necessary financial resources to meet their educational goals and financial obligations to the University. This is accomplished by informing them of types of financial assistance available and assisting them through the process to obtain it.

Recreational Sports

The Department of Recreational Sports provides programs, facilities, and services that promote active participation allowing the opportunity to achieve individual potential while having fun, relieving stress, and promoting community and spirit. The Department offers informal recreation at the Kinesiology & Wellness Recreational Center, organized competitions and learning environments (Intramurals and Sport Clubs), structured group/personnel fitness opportunities (Fitness), & healthy lifestyle habits seminars (wellness). Through participation, students, faculty, staff, alumni, & university affiliates are provided an opportunity to relieve stress, be fit and have fun!

Office of Recruitment & School Relations

The Office of Recruitment and School Relations plans, coordinates, and implements recruitment strategies. The services we provide are: campus tours and visits, enrollment information, enrollment presentations, special events, publications, awareness within the community, and liaison with school district administrators, faculty, and student body.
The Office of the University Registrar is dedicated to providing professional, efficient and courteous administrative services to all students, faculty and staff by administering fair and consistent practice of institutional policies and procedures while maintaining the integrity of our student records.

**Office of Student Affairs**

The Office of Student Affairs strives to promote and encourage students to foster skills essential to their ethical, intellectual, social, and personal development. Student Affairs prepares students to become engaged and constructive members of a diverse, dynamic global society. Using the principles of discover, learn, serve, lead, succeed, the Office of Student Affairs is able to offer students a deliberate means of campus involvement centered on the Honor Pledge, internationalization, multiculturalism, student life, self-awareness and community engagement. Truly preparing student to GO GLOBAL!

**Office of Student Counseling & Disability Services**

Student Counseling Services contributes to the overall mission of the Texas A&M International University’s Division of Student Success within the context of Campus Wellness. Our purpose is to facilitate student success by providing students in our unique multilingual, multicultural, and international context with the appropriate counseling, testing, advocacy, psycho-education, training, and referral services. Promote a supportive learning community to empower students with disabilities to accomplish their academic goals by ensuring accessibility to university programs. We aim to foster greater awareness both of, and for, persons with disabilities in our multilingual, multicultural international environment.

**Office of Student Health Services**

The mission of the department of Student Health Services is to enhance the educational experience of TAMIU students by reducing student risks for injury and illness, providing episodic care, referrals, and health education.

**Athletic Compliance**

Athletic Compliance is committed and obligated to the standard of institutional control in operating its athletics program in a method that is consistent with the letter and the spirit of NCAA Division II, the Heartland Conference and the Texas A&M University System.