STUDENT OPINION SURVEY

DIRECTIONS: The information you supply on this questionnaire will be kept completely confidential. However, if any item requests information that you do not wish to provide, please feel free to omit it. Your Social Security number is requested for research purposes only and will not be listed on any report.

Please use a soft (No. 1 or 2) lead pencil to fill in the oval indicating your response. DO NOT use a ball-point pen, nylon-tip or felt-tip pen, fountain pen, marker, or colored pencil. Some items may not be applicable to you or to this college. If this is the case, skip the item or mark the "Does Not Apply" option. If you wish to change your response to an item, erase your first mark completely, and then fill in the correct oval. Select only ONE response for each item.

SECTION I—BACKGROUND INFORMATION

Begin by writing your Social Security number in the large boxes at the top of Block A. Then, in the column below each box, fill in the appropriate oval. Complete the remaining blocks by marking the single most appropriate oval in each case.

A
SOCIAL SECURITY
NUMBER
(Identification Number)

B
AGE

C
RACIAL/ETHNIC
GROUP

D
INDICATE YOUR
CLASS LEVEL
AT THIS COLLEGE.

E
FOR WHAT PURPOSE DID
YOU ENTER THIS COLLEGE?
(Select only one.)

F
SEX

G
MARITAL STATUS

H
INDICATE THE NUMBER
OF HOURS PER WEEK YOU
ARE CURRENTLY EMPLOYED.

I
WHAT IS YOUR
CURRENT ENROLLMENT
STATUS AT THIS COLLEGE?

J
WHAT TYPE OF
TUITION DO YOU
PAY AT THIS COLLEGE?

K
WHAT IS YOUR
RESIDENCE CLASSIFICATION
AT THIS COLLEGE?

L
WHAT TYPE OF
SCHOOL DID YOU
ATTEND JUST PRIOR
TO ENTERING THIS COLLEGE?

M
INDICATE YOUR
CURRENT COLLEGE
RESIDENCE.

N
DO YOU RECEIVE
ANY TYPE OF FEDERAL,
STATE, OR COLLEGE-SPONSORED
FINANCIAL AID?
(Scholarships, Grants, Work-Study, etc.)

O
INDICATE YOUR
COLLEGE MAJOR.

P
INDICATE YOUR
OCUPATIONAL CHOICE.
## SECTION II—COLLEGE SERVICES

For each service (or program) listed below, indicate whether or not you have used the service and, if you have used the service, your level of satisfaction with it. If a service is not offered at this college, mark "Not Available at This College" and leave Part B blank. If a service is offered but you have not used it, mark "I Have Not Used This Service" and leave Part B blank. Indicate your level of satisfaction (Part B) only if you HAVE used the service.

### PART A: USAGE

<table>
<thead>
<tr>
<th>COLLEGE SERVICE OR PROGRAM</th>
<th>CATEGORY</th>
<th>AVAILABLE AT THIS COLLEGE</th>
<th>NOT USED</th>
<th>HAVE USED THIS SERVICE</th>
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</thead>
<tbody>
<tr>
<td>1. Academic advising services</td>
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<td>6. Library facilities and services</td>
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<td>7. Student health services</td>
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### PART B: LEVEL OF SATISFACTION

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<th>CATEGORY</th>
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<th>NEUTRAL</th>
<th>DISSATISFIED</th>
<th>VERY DISSATISFIED</th>
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### SECTION III—COLLEGE ENVIRONMENT

Please mark the oval indicating your level of satisfaction with each of the following aspects of this college. If any item is not applicable to you or to this college, fill in the oval in the “Does Not Apply” column and proceed to the next item. Respond to each item by filling in only one of the six response alternatives.

#### LEVEL OF SATISFACTION

<table>
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<tr>
<th>LEVEL OF SATISFACTION</th>
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<td><strong>DOES NOT APPLY</strong></td>
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### ACADEMIC

1. Testing/grading system
2. Course content in your major field
3. Instruction in your major field
4. Out-of-class availability of your instructors
5. Attitude of the faculty toward students
6. Variety of courses offered at this college
7. Class size relative to the type of course
8. Flexibility to design your own program of study
9. Availability of your advisor
10. Value of the information provided by your advisor
11. Preparation you are receiving for your future occupation
12. General admissions procedures
13. Availability of financial aid information prior to enrolling
14. Accuracy of college information you received before enrolling
15. College catalog/admissions publications
16. Student voice in college policies
17. Rules governing student conduct at this college
18. Residence hall rules and regulations
19. Academic probation and suspension policies
20. Purposes for which student activity fees are used
21. Personal security/safety at this campus

### FACILITIES

22. Classroom facilities
23. Laboratory facilities
24. Athletic facilities
25. Study areas
26. Student union
27. Campus bookstore
28. Availability of student housing
29. General condition of buildings and grounds
30. General registration procedures
31. Availability of the courses you want at times you can take them
32. Academic calendar for this college (e.g., semester or quarter system)
33. Billing and fee payment procedures
34. Concern for you as an individual
35. Attitude of the college nonteaching staff toward students
36. Racial harmony at this college
37. Opportunities for student employment
38. Opportunities for personal involvement in campus activities
39. Student government
40. Religious activities and programs
41. Campus media (student newspaper, campus radio, etc.)
42. This college in general
Student Opinion Survey: Section IV – Additional Questions

Please indicate your response by filling in the corresponding oval on the answer sheet under SECTION IV.
If you have written comments, please provide those in Section V.
Thank you.

1. I have special physical needs and/or learning needs that are hindering my education and these are not being addressed by the University. If yes, please specify in Section V.  
   A. Yes  
   B. No
2. Did you pre-register?  
   A. Yes  
   B. No
3. Do you have Internet access at your CURRENT RESIDENCE?  
   A. Yes  
   B. No
4. Do you use UConnect?  
   A. Yes  
   B. No
5. Do you use your university e-mail? If no, please indicate why in Section V.  
   A. Yes  
   B. No
6. Have you registered to receive DustyALRT?  
   A. Yes  
   B. No
7. Do you REGULARLY read billboard advertisements?  
   A. Yes  
   B. No
8. Are you the first in your immediate family, i.e., parents, sister, brother, to attend college/university?  
   A. Yes  
   B. No
9. Are you currently participating in a community service project? If yes, please specify in Section V.  
   A. Yes  
   B. No
10. Would you like to help future students to attend this University? If yes, please specify how in Section V.  
    A. Yes  
    B. No
11. I would use El Metro if other scheduling and routes were available. If yes, please elaborate in Section V, i.e., pick-up or start point.  
    A. Yes  
    B. No
12. Overall, how helpful are the University Faculty?  
    A. Very helpful  
    B. Helpful  
    C. Somewhat helpful  
    D. Not helpful
13. Overall, how helpful are the University Staff?  
    A. Very helpful  
    B. Helpful  
    C. Somewhat helpful  
    D. Not helpful
14. How helpful was the University Staff during the registration process?  
    A. Very helpful  
    B. Helpful  
    C. Somewhat helpful  
    D. Not helpful
15. How helpful were the Faculty during the registration process?  
    A. Very helpful  
    B. Helpful  
    C. Somewhat helpful  
    D. Not helpful
16. How adequate are the University Library hours of operation? List recommendations in Section V.  
    A. Very adequate  
    B. Adequate  
    C. Somewhat adequate  
    D. Not adequate
17. How adequate are the computer lab facilities?  
    A. Very adequate  
    B. Adequate  
    C. Somewhat adequate  
    D. Not adequate
18. How convenient are the computer lab facilities hours of operation? List recommendations in Section V.  
    A. Very convenient  
    B. Convenient  
    C. Somewhat convenient  
    D. Not convenient
19. Texas A&M International University has a safe environment.  
    A. Strongly agree  
    B. Agree  
    C. Neutral  
    D. Disagree  
    E. Strongly disagree
20. Please indicate your level of employment
A. Off campus full time  C. On campus full time
B. Off campus part time  D. On campus part time  E. Not employed

21. Who has had the strongest influence on your decision-making? Select ONLY ONE.
A. Parent  E. High School Teacher  H. Community College Faculty Member
B. Brother/Sister  F. High School Counselor  I. Other University/College
C. Other family members  G. University Faculty Member  J. Other (Please specify in Section V)
D. Friends

22. Who is your home cable service provider?
A. Time Warner  B. SBC  C. Satellite Dish  D. None

23. Which area newspaper do you read MOST?
A. El Diario  D. Laredos  F. Zapata County News
B. El Mañana  E. San Antonio Express News  G. The Bridge
C. The Laredo Morning Times  H. Other (Please specify in Section V)

24. How often do you READ the Newspaper you selected in No. 23?
A. Daily  B. Sunday only  C. Weekly  D. Monthly

25. What local Television Station do you watch MOST? Select ONLY ONE.
A. KLDO  C. KVTX  E. Telemundo  G. Televisa
B. KGNS/CW  D. TV Azteca  F. Fox  H. Other (Please specify in Section V)

26. What local TV Newscast do you view MOST and at what TIME? Select ONLY ONE.
A. KLDO  B. KVTX  C. KGNS  D. Other

27. What radio station do you listen to MOST? Select ONLY ONE.

28. Which social media do you use most? Select ONLY ONE.
A. Facebook  B. MySpace  C. Twitter  D. LinkedIn  E. YouTube  F. None  G. Other (Please specify in Section V)

29. From which medium do you prefer receiving TAMU news? Select ONLY ONE.
A. Uconnect  B. TV  C. Radio  D. Newspaper  E. Blogs  F. Podcast

2/12/10