

**Sub-term 2 2021**  
**ARP Grant Frequently Asked Questions**  
**(formerly known as CARES Grant)**

**1. How do I apply to the TAMIU CARES grant?**

This Sub-term 2 semester, the application will be available to eligible students via the TAMIU CARES website at [www.tamtu.edu/cares](http://www.tamtu.edu/cares)

**2. When will I receive the notification to apply?**

Unlike previous semesters, students will **NOT** be receiving a notification via email but are encouraged to apply through the TAMIU CARES website. The application will be open from **the week of September 27 to October 25.**

**3. What kind of expenses are allowed?**

The CRRSAA funds will be used to address financial hardship, including food and housing insecurity, and medical and school expenses.

**4. When is the deadline to apply for the TAMIU CARES grant?**

Application will open the week of September 27 and close on October 25. No late submission will be allowed. No exceptions.

**5. How will I be notified of my application status?**

When submitting your application, make sure to check the box "***Email me a copy of this report***" to receive a confirmation number. You can use the confirmation number to check the status of your application by emailing [cares@tamtu.edu](mailto:cares@tamtu.edu). Please note, funding should be available the week of November 1 after confirmation of your enrollment and attendance for Sub-term 2 2021 session.

**6. How can I confirm if my application was submitted correctly?**

Please contact [cares@tamtu.edu](mailto:cares@tamtu.edu) with your full name and student ID for review.

**7. What happens if I did not complete the application?**

Please contact [cares@tamtu.edu](mailto:cares@tamtu.edu) immediately with your full name and student ID for review.

**8. Is supporting documentation required?**

No. Supporting documentation is not required.

**9. I accidentally clicked “yes” or “no” regarding applying grant funds to outstanding balance, what can I do?**

At this time, no resubmissions will be allowed. For this we ask that you carefully review and submit your application to avoid errors.

**10. I made a mistake on my application; can I make a change?**

Due to the high volume of applications, at this time we are not accepting any request to change information. Thank you for understanding.

**11. If I clicked “yes” to applying grant funds to outstanding balance but no balance is due, what happens to funds?**

Funds will be distributed directly to you via BankMobile. We encourage you review your bank account information at <https://bankmobilevibe.com/> to ensure you have the desired bank information.

**12. What happened if my outstanding balance is less than grant amount?**

Any remaining grant money not used for outstanding balance will be reimbursed to student’s BankMobile account.

**13. Does this grant need to be paid back? Does it affect my financial aid package?**

**NO**. If you become a recipient of the CRRSAA grant, you will not need to pay it back and it will not affect your financial aid package.

**14. I’m an international student, do I qualify for TAMIU CARES grant?**

At this time, it has been determined international students are eligible to apply. The application will be available to eligible students via the TAMIU CARES website at [www.tamiu.edu/cares](http://www.tamiu.edu/cares)

**15. How do I know if I was approved or not approved for the TAMIU CARES grant?**

All students that applied will receive an email indicating if they were approved for the grant or not.

**16. Why would I not be approved for the TAMIU CARES grant, if I was already eligible?**

This grant was for students impacted by COVID-19. If a student stated they were not impacted by COVID-19 on their application, the grant application will be declined.

**17. What resources are available for students not eligible for TAMIU CARES Grant?**

At this time, we encourage you to contact the University Case Manager at [consuelo.guzman@tamiu.edu](mailto:consuelo.guzman@tamiu.edu) for more information.

**18. Why is the amount awarded for the TAMIU CARES different from other semester(s)?**

The federal government changed eligibilities and requirements for ARP 2021. Amount is calculated based on several criteria (e.g., pell eligible vs non-pell eligible, number of approved applicants, and grant funds available).

**19. Why did my friend receive more money than I?**

Funding was based on number of students in need and funding availability.

**20. When will I receive my funding?**

Funding should be available the week of November 1 after confirmation of your enrollment and attendance for Sub-term 2 2021 session.

**21. How will I know how much I was awarded?**

You can check amount awarded under the *Pay My Bill* tab on UConnect.

**22. If I was approved and after 5 days I have not received funds, what do I do?**

Email [cares@tamiu.edu](mailto:cares@tamiu.edu) or contact the Bursar's Office at (956) 326-2140 to review the status of your award.

**For more information on the ARP Grant, please contact us at [cares@tamiu.edu](mailto:cares@tamiu.edu).**