

How To Submit the 2024–25 FAFSA® Form if One Parent Has an SSN and the Other Doesn't

There is currently an issue preventing contributors without a Social Security number (SSN) from starting or accessing the 2024–25 *Free Application for Federal Student Aid* (FAFSA®) form. Until it's resolved, you (the student) can follow the steps below to submit your form if you have a contributor without an SSN.

IMPORTANT: Following these instructions will result in an incomplete FAFSA submission that must be corrected later.

What To Do if One Parent Has an SSN and the Other Doesn't

If you're a dependent student with one parent who has an SSN and another parent who doesn't, start your FAFSA form and invite only the parent who has an SSN. Your parent should fill out their section, and the form will prompt them if they need to invite your other parent.

After your parent who has an SSN reviews their responses and signs their section, they'll see either a "section complete" page or a "form complete" page. If they see the "section complete" page, then they must select the link at the very bottom of the page to enter your other parent's information manually. They'll need to provide the same types of information they did in their own section. This will also require the correction process as noted above.

The U.S. Department of Education will resolve FAFSA submission issues for students who have a contributor without an SSN in the first half of March. At that time, students will be able to submit a fully completed FAFSA that includes all contributor information.