

# CORONAVIRUS (COVID-19) HOURS, SERVICES, AND ACCESS

To ensure the health and safety of the TAMIU community, including our staff, the following restrictions are in place, and subject to change, until further notice.

## Hours

Effective Monday, April 13, 2020, until further notice:

- Monday, Thursday, Friday 8 am-5pm
- Tuesday, Wednesday 10 am-7 pm

## Building Access

- Physical access to the library will be limited to the first-floor Circulation Desk. All other library services will remain available virtually and online.
- Study rooms are not being lent at this time.

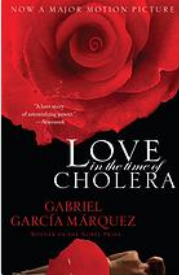
## Computer Labs & Printing

- Computer labs and printers in the library will be inaccessible, but students continue to have access to OIT-supervised computer labs in Cowart Hall.
- Cowart Labs are open Monday-Friday, 8 am – 8 pm, and Saturday, 8 am -2 pm.

## Borrowing

- In order to protect both patrons and library staff, we are discontinuing self-service and browsing of library materials. If you need a physical item from the General Collection, please email [researchhelp@tamiu.edu](mailto:researchhelp@tamiu.edu) with the title, author, and call number of each item.
- If available, the item will be pulled for you, and you will be notified when it is ready for pick up at the Circulation Desk. Items will be held for 3 days from notification of availability.
- In order to pick up items, please visit the Circulation Desk on the first floor (with your mask on, as required), during posted hours. CDC guidelines for social distancing will be observed.
- If the items are not picked up, they will be returned to the shelf.
- There is a 5-item limit, per person, at this time.
- Please return your items to the outside book drop located at the east end of the building, closest to Bullock Hall.
- If you have questions please contact the Circulation Desk at (956) 326-2112 or [researchhelp@tamiu.edu](mailto:researchhelp@tamiu.edu).

- How to find an item's title, author, and call number:

1.  **Love in the time of cholera** ← **TITLE**  
 by Gabriel García Márquez ← **AUTHOR**  
 Print Book 2003  
 Set on the Caribbean coast of South America, this love story brings together Fermina Daza, her distinguished doctor, and a young man who has secretly loved her for more than fifty years.... [Read More](#)  
 Held by TAMIU Killam Library  
 ✓ Available Killam Library GENERAL COLLECTION PQ8180.17.A73 A813 2003 ← **CALL NUMBER**  
 More local formats: [Older Print Book](#)

- Interlibrary loan (ILL) requests can still be made at this time; however, we make no guarantee that requests for physical items will be fulfilled. (Library closures at other institutions around the country may prevent the availability of items.) If we are successful in obtaining your request, you will be notified when it is available for pickup. Electronic requests for articles and book chapters can still be made, and fulfilled. If you have additional questions please contact Malynda Dalton, Access Services Librarian, by e-mail at [mdalton@tamiu.edu](mailto:mdalton@tamiu.edu)
  - [Submit an ILL request.](#)

## RESERVES

- In order to protect all students, we are scanning specific chapters of reserve items by request, at this time.
- To request specific chapters, please email [researchhelp@tamiu.edu](mailto:researchhelp@tamiu.edu), with the title of the book, the name of professor, and the course number.

## Due Dates, Fines, and Library Holds

- At this time, the library is extending the due date for currently borrowed items to June 30, 2020. If you receive a system notification for library items, please contact the Circulation Desk at (956) 326-2112 or email [librarycirculation@tamiu.edu](mailto:librarycirculation@tamiu.edu). Circulation staff will extend your item loan period.
- Items checked out after May 11, 2020, will be due August 21, 2020.
- At this time, the library is not charging late fines accrued after March 8, 2020. Any overdue fines billed on these items will be waived.
- If you have an administrative library hold on Uconnect, please contact the Circulation Desk. Circulation staff is on hand to assist you.
- Due dates for interlibrary loan items can be extended. Please contact the Interlibrary Loan Office at (956) 326-2078 or [ill@tamiu.edu](mailto:ill@tamiu.edu), if you have questions or are receiving system notifications for borrowed items.

## Research and Information Help

- Reference services are available online via [chat](#), e-mail [researchhelp@tamiu.edu](mailto:researchhelp@tamiu.edu), or by calling (956) 326-2138.

## Database Access

- We are still here for your research, learning, and teaching needs.
- If you have issues accessing databases or e-books, please contact Rogelio Hinojosa, Acquisitions Librarian, at [rhinojosa@tamiu.edu](mailto:rhinojosa@tamiu.edu) or (956) 326-2123.

## Special Collections and Archives (SPARC)

- The Special Collections Reading Room is open by APPOINTMENT ONLY.
  - Find more information about [SPARC hours](#) and access.

## RESOURCES

- [Killam Library COVID-19 Hours, Services, and Access Flyer](#)

## MORE INFORMATION

- [TAMIU Coronavirus Update Webpage](#)
- [CDC Coronavirus \(COVID-19\) Page](#)
- [City of Laredo, Texas Coronavirus Information](#)