Duo Two-Factor Authentication

Welcome. This tutorial will guide you through the process of setting up your NetID with Duo Two-Factor authentication.

1 To begin, open an Internet browser and go to http://duo.tamiu.edu. You will be redirected to the TAMIU Duo administration page. Click on **Enroll/Manage Devices** to get started.

2 On the **Log In** page, enter the first part of our TAMIU student email address (ex john_student) and your password. Click on **Submit.**
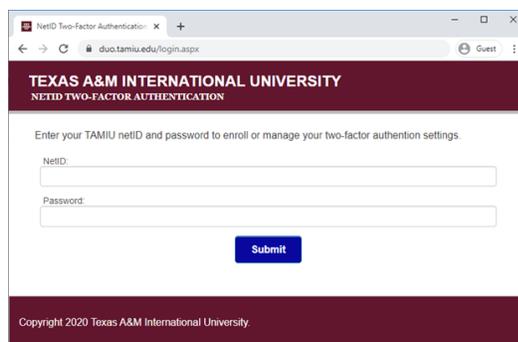
3 Click on **Start setup** to begin enrolling your device.
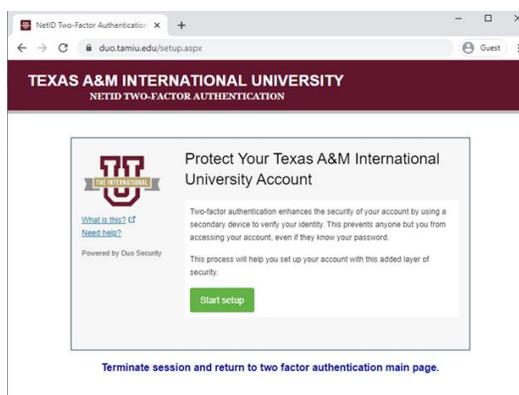
4 Select the type of device you like enroll and click **Continue.** We recommend using a smartphone for the best experience, but you can also enroll a landline telephone, a USB security key, or iOS/Adroid tablet.
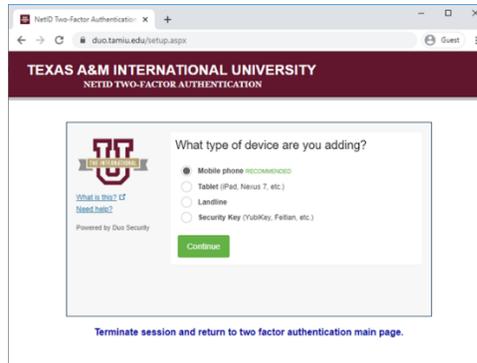
5 Select your country from the drop-down list and type your phone number. Use the number of your smartphone, landline, or cell phone that you will have when you are logging in to Duo-protected TAMIU services.

Double-check that you entered the phone number correctly, check the box, and click **Continue**. If you are enrolling a tablet, you will not prompted to enter a phone number.
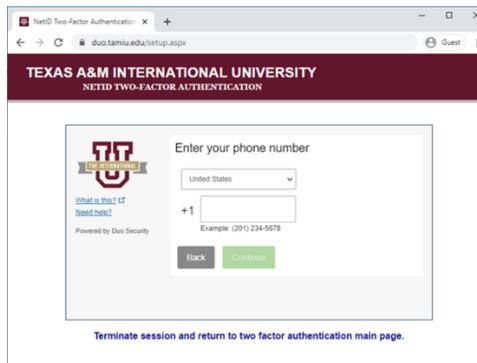
6 Choose you device's operating system and click on **Continue**.
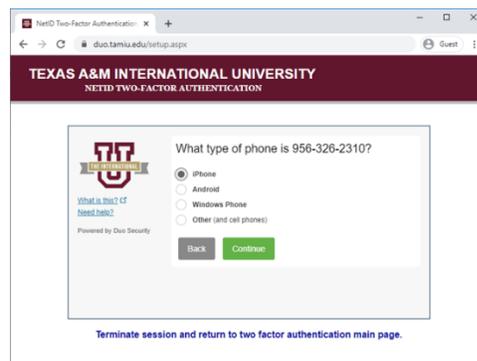
7 Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily. Without it you'll still be able to log in using a phone call or text message, but for the best experience we recommend that you use Duo Mobile.

Follow the platform-specific instructions on the screen to install Duo Mobile. After installing our app return to the enrollment window and click **I have Duo Mobile installed**. Activating the app links it to your account so you can use it for authentication.
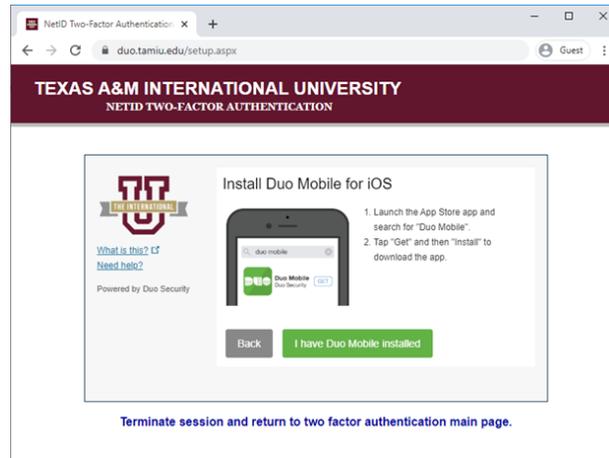
8 On iPhone, Android, and Windows Phone activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. Follow the platform specific instructions for your device:
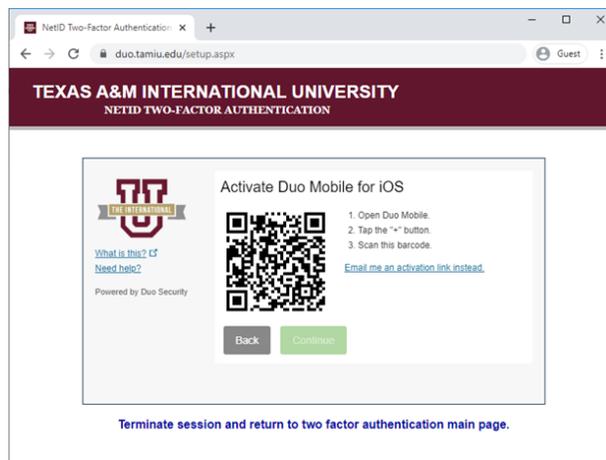
The "Continue" button is clickable after you scan the barcode successfully. Can't scan the barcode? Click on **Email me an activation link instead** and follow the instructions.

Your device is now ready to approve Duo push authentication requests. All you need to do is tap Approve on the Duo login request received at your phone. We recommend that you setup at least two methods of authentication. The supported methods are Duo push, SMS passcode, landline, or security key.

If you experience any technical difficulties, please contact the OIT Help Desk at 956.326.2310.

And remember, for all your TAMIU Technology needs… *Think***Blue!**