Executive Director
Conchita Hickey
University Success Center 223
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Mission Statement

University College provides first year students with their “roots and wings”: roots that are strengthened and deepened by strong academic support and wings that allow them to experience academic success, and turn their career dreams into reality. University College accomplishes this by providing a full array of academic support services: 1) UNIV 1101 and 1102 freshmen seminars connected to learning communities and the Reading the Globe freshman common read, 2) peer mentoring and academic advising through the Advising and Mentoring Center, 3) tutoring services through the University Learning Center and the Writing Center, 4) student support services through the TRiO grant program, 5) testing services offered through the Testing Center, and 6) developmental coursework in mathematics, reading, and writing.
The University Learning Center (ULC) provides comprehensive academic support to Texas A&M International University students to further the academic mission of the University. Central to our mission is creating an academically focused, student-centered, supportive environment that encourages the development of the students’ maximum academic potential.

ULC Activity
ULC student activity increased 77.7% from 13,343 in calendar year 2008 to 23,710 in calendar year 2010. Tutoring and Supplemental Instruction activity at the ULC increased 57.40% from 9,618 in calendar year 2008 to 15,139 in calendar year 2010.

The TAMIU Writing Center (WC) develops increasingly independent writers and supports the instructional goals of the faculty by providing individual and small-group tutoring; writing workshops and presentations; writing resources; and online, helpline, and fax line requests.

WC Activity
Writing Center activity increased 42% from 10,990 in calendar year 2008 to 15,654 in calendar year 2010. The Write on, TAMIU: Writing Field Day, Voices in the Monte, faculty support, and presentations contributed to this increase.
The Testing Center offers a variety of exams to the TAMIU students and community in a quiet, secure, professional environment suitable for testing needs.

Testing Center Services:
- ACT Residual
- CLEP
- COMPASS
- THEA
- TOEFL
- GRE
- TExES
- TOPT
- LSAT

In addition we are proud members of

We also serve as a test proctoring center for distance education classes.

The Advising and Mentoring Center is committed to student success. Our full-time staff consists of Academic Advisors who provide degree evaluation and registration assistance for freshmen and sophomore students, Retention Specialists who monitor the academic progress of students who have been placed on Academic Probation, and an Athletic Academic Coordinator who assists student athletes as they progress through their degree plans in compliance with NCAA regulations. Our part-time staff consists of student mentors who offer resource information and academic guidance during individual weekly meetings for UNIV 1101 and 1102 freshmen students.

Freshmen enrolled in UNIV 1101 and 1102 meet with their student mentors throughout their first year at TAMIU. Each mentoring session consists of a variety of topic discussions such as time management, exploring UConnect, reviewing degree plans, GPA Calculations, and is tailored to each students’ interests and academic concerns throughout their two initial semesters. Our student mentors also provide assistance with campus resource referrals if needed.
TRiO Student Support Services (SSS) is a federally funded program that helps increase the college retention and graduation rates of its participants. SSS offers academic tutoring, personal and academic counseling, and cultural travel opportunities.

**Office Visits**

Program Results 2009-2010

<table>
<thead>
<tr>
<th>Year</th>
<th>Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008-09</td>
<td>5349</td>
</tr>
<tr>
<td>2009-10</td>
<td>6717</td>
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Title V: Engaging Sophomores attempts to ease the transition from first year to second year through academic advising and career and personal counseling for TAMIU sophomore students. Title V also promotes student success through service learning, tutoring, supplemental instruction, and faculty development.

The Council for Educational Excellence (CEE) is committed to providing leadership and support aimed at increasing participation and success among all students, pre-kindergarten through college, in postsecondary education and the workforce through effective partnerships with the independent school districts (ISDs), institutions of higher education (IHEs), business, and the community in our service area. This critical work will be undertaken in a spirit of collaboration and mutual interest for improving the quality of education in our communities.

To fulfill this mission, the CEE represents key stakeholders in education in the South Texas region: Jim Hogg, Maverick, Webb, and Zapata counties.

Generation TX is about passionate belief. It’s students, families, friends, and educators who believe that all Texas students belong on the path to education beyond high school.

**Associate Director:** Siobhan Rosales 956-326-2807